

**ACCIDENT INVOLCING SML 95 J AND SJE9257Y ON 07TH JULY 2021 1222HRS AT FIGARO GARDENS \*\*\* LKK REF: CC6/AIG21007460/pa3**

SPECIALISTS MOTOR PTE LTD <cardoc@singnet.com.sg>

Thu 12/8/2021 1:12 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Suzie Tan' <suzie.tan@gmail.com>

 3 attachments (17 MB)

front video.mp4; SCENE PHOTO-1.jpg; SCENE PHOTO-2.jpeg;

Dear Hsiao Tong

Forward an email from my customer.

Attached scene photo and video(front) for your perusal.

Kindly have your reply as soon as possible.

Thanks & Regards

Specialists Motor Pte Ltd

Hui Lin

6747 2112

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**From:** Suzie Tan [mailto:suzie.tan@gmail.com]  
**Sent:** Thursday, 12 August, 2021 11:45 AM  
**To:** cardoc@singnet.com.sg  
**Subject:** Response to LKKAuto letter dated Aug 11.

Dear Hui Lin

Pls see below my response to LKKAuto's letter. Kindly forward this to them, together with the video and the photo, post accident.

“

Dear Sirs/Mdm,

I refer to your email of 11 August that is marked “Without Prejudice” to Hui Lin of Specialists Motor Pte Ltd.

This response is open and I will use it as required before the appropriate forum.

The sequence of events and the incident description put forward by the Insured is an outright fabrication, and clearly inconsistent with the video from the dash camera (as attached).

The Insured was not moving forward slowly. He was reversing his vehicle without due regard and without keeping a proper look out. In fact, the incident was caused when he reversed his car and the front portion veered into the other lane that I was in while overtaking. He had gone into the other lane as well - the photo attached clearly shows that he was indeed partly on the other lane. I note the gates of his house was open. To say that he was “focused with oncoming traffic” is clearly self serving. The road is a dead end cul-de-sac with two houses at the end of the road (as can be seen in the video). In any case, your insured is supposed to keep a look out in all directions, in particular since he was reversing.

It is therefore regrettable that the insured and your principal are denying any liability. Since the insured is taking a factual position which was obviously untrue, it appears clear that I have no choice but to escalate this matter.

I respectfully request that you look into the matter, considering the evidence that were submitted.

All my rights are expressly reserved. Thank you.

Regards

Suzie Tan Sze Sze

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This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)