

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, January 28, 2022 6:32 PM
To: Karen Tan
Cc: Admin A; Bryan Ang (LKKAuto); Jaslin Kok (LKK Auto)
Subject: RE: REQUEST FOR SURVEY REPORT - D21001999MFVS/1 - ACC INVOLVING SH8990Y AND XD2787U ON 07.07.2021 *** LKK REF : CC4/FCI21007457/Dra3

Dear Karen,

Noted. We will expedite.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Karen Tan [mailto:karentan@msfirstcapital.com.sg]
Sent: Friday, January 28, 2022 5:43 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: REQUEST FOR SURVEY REPORT - D21001999MFVS/1 - ACC INVOLVING SH8990Y AND XD2787U ON 07.07.2021 *** LKK REF : CC4/FCI21007457/Dra3

Dear Mei Kwan,

We refer to the captioned matter.

We have received the third party claim. Kindly let us have the Survey Report soonest.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, January 13, 2022 11:55 AM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT STATUS - D21001999MFVS/1 - ACC INVOLVING SH8990Y AND XD2787U ON 07.07.2021 *** LKK REF : CC4/FCI21007457/Dra3

Dear Karen,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Wheel alignment report

We will submit SR and invoice in due course.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto)

Sent: Wednesday, January 12, 2022 2:50 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT STATUS - D21001999MFVS/1 - ACC INVOLVING SH8990Y AND XD2787U ON 07.07.2021 *** LKK REF : CC4/FCI21007457/Dra3

Dear Karen,

We don't have insured report and we finalised COR on WP basis.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Karen Tan [<mailto:karentan@msfirstcapital.com.sg>]

Sent: Wednesday, January 12, 2022 2:09 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT STATUS - D21001999MFVS/1 - ACC INVOLVING SH8990Y AND XD2787U ON 07.07.2021 *** LKK REF : CC4/FCI21007457/Dra3

Dear Mei Kwan,

Based on our Insured's report, our insured driver was NAF.

Was there any mandate given from MSFC to you for negotiation?

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, January 12, 2022 1:14 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT STATUS - D21001999MFVS/1 - ACC INVOLVING SH8990Y AND XD2787U ON 07.07.2021 *** LKK REF : CC4/FCI21007457/Dra3

Dear Karen,

Survey done and workshop has not reverted on our offer.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Karen Tan [<mailto:karentan@msfirstcapital.com.sg>]

Sent: Wednesday, January 12, 2022 12:41 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: SURVEY ASSESSMENT STATUS - D21001999MFVS/1 - ACC INVOLVING SH8990Y AND XD2787U ON 07.07.2021

Dear Sirs/Madam,

We refer to our assignment to you on 09.07.2021.

Kindly confirm any survey done for third party vehicle, SH8990Y? If yes, kindly let us have the survey report and your bill.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, July 9, 2021 10:58 AM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM; admin-a@lkkauto.com

Cc: Jaclyn Maniam Kesaval <JaclynKesaval@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D21001999MFVS/1

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Friday, 9 July, 2021 10:16 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; JACLYNKESAVAL@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D21001999MFVS/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.