

## Celine Fong (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 15 July 2022 11:27 AM  
**To:** 'Chew, Elizabeth'; 'Motor Claims'; SUR; assignments  
**Subject:** RE: [External] RE: GAIC Ref:CLMOMVP000001151, YOUR INSURED SLU754E DOA: 05/07/2021 POLICY NO. MT/00521669

Dear Elizabeth,

Please be informed that NO survey was done for this vehicle.

We will close this file at our end without billing.

Thank you.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>  
**Sent:** Friday, 15 July 2022 9:43 AM  
**To:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>; sur@lkkauto.com; assignments@lkkauto.com  
**Subject:** RE: [External] RE: GAIC Ref:CLMOMVP000001151, YOUR INSURED SLU754E DOA: 05/07/2021 POLICY NO. MT/00521669  
**Importance:** High

Dear Yan,

Please let us have your reply, thank you.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

**For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)**

**For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)**

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)**

Regards

**Elizabeth Chew**, Assistant Manager, Claims | P. +65 6804 7845 | HP. +65 9661 8481 | F. +65 6235 3354 | [elizabeth.chew@sg.gaig.com](mailto:elizabeth.chew@sg.gaig.com)



**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's  
A1 (Good)  
Published January 28, 2021

Standard & Poor's  
A+ (Strong)  
Affirmed June 1, 2021

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://GAIG.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Chew, Elizabeth

**Sent:** 12 July 2022 8:57 AM

**To:** Meng Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: [External] RE: GAIC Ref:CLMOMVP000001151, YOUR INSURED SLU754E DOA: 05/07/2021 POLICY NO. MT/00521669

Dear Yan,

Kindly confirm if there are any survey fees incurred at your end otherwise we will be closing our file, thank you.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

**For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)**

**For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)**

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)**

Regards

**Elizabeth Chew**, Assistant Manager, Claims | P. +65 6804 7845 | HP. +65 9661 8481 | F. +65 6235 3354 | [elizabeth.chew@sg.gaig.com](mailto:elizabeth.chew@sg.gaig.com)



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Moody's  
A1 (Good)  
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**From:** Meng Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** 08 July 2021 3:40 PM  
**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** Chew, Elizabeth <[Elizabeth.Chew@sg.gaig.com](mailto:Elizabeth.Chew@sg.gaig.com)>  
**Subject:** [External] RE: GAIC Ref:CLMOMVP000001151, YOUR INSURED SLU754E DOA: 05/07/2021 POLICY NO. MT/00521669

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that the vehicle currently not in the workshop and repairer will arrange.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>  
**Sent:** Thursday, 8 July, 2021 3:10 PM  
**To:** [zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg); 'Summer Lee (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg); Chew, Elizabeth <[Elizabeth.Chew@sg.gaig.com](mailto:Elizabeth.Chew@sg.gaig.com)>  
**Subject:** GAIC Ref:CLMOMVP000001151, YOUR INSURED SLU754E DOA: 05/07/2021 POLICY NO. MT/00521669

**Without Prejudice**

Dear Zila,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

**For work injury compensation act (WICA) claims, please email to [wicacclaims@sg.gaig.com](mailto:wicacclaims@sg.gaig.com)**

**For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)**

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)**

Regards

**Shery Wong**, Executive, Claims | F. +65 62353354 | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)

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**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



**A+ (Superior)**  
Affirmed August 17, 2018

**Moody's**  
**A1 (Good)**  
Published December 2018

**Standard & Poor's**  
**A+ (Strong)**  
Affirmed February 23, 2018

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://www.gaig.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

**Sent:** 08 July 2021 2:07 PM

**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Subject:** [External] TP CASE / OUR INSURED SLU754E DOA: 05/07/2021 POLICY NO. MT/00521669 YOUR INSURED SJM630U

Hi Claims Dept,

Kindly arrange for survey.

Note: Vehicle is not in – To be arrange.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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