

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 13.08.2021

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SKT 4816B / SMP 1370L ON 07.07.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SKT 4816B** , which was involved in the captioned accident with your insured vehicle no: **SMP 1370L** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	11,770.00
2) Loss of Rental	\$	1,100.00
3) GIA Search Fee	\$	2.00
	\$	<u>12,872.00</u>

We enclosed herewith the following documents to support the claims:

- |                          |                                    |
|--------------------------|------------------------------------|
| a) Final Repair Invoice  | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result     | d) Letter of Authorisation, etc... |
| e) GIA Report            | f) I/C & Driving Licence           |
| g) Insurance Certificate | h) Vehicle Registration Log Card   |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.  
Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For FASTECH AUTO PTE LTD



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, Crystal SL Global Pte Ltd ("the third party claimant")  
of 30A Marsiling Lane S(739150) (address),  
owner of SKT 4816B (vehicle no.) hereby authorize  
Fastech Auto Pte Ltd

("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SKT 4816B that was  
damaged pursuant to the accident which occurred on 07/07/2021 (date) along  
Raffles Ave towards Stamford Road (location)  
involving vehicle no/s SMP 1370L ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 8<sup>th</sup> day of July (month) 20 21 (year)

**CRYSTAL SL GLOBAL PTE. LTD.**  
(Co. Regn. No: 199908317Z)

Signed by "the third party claimant"



Signed by "the workshop"



## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 22473

Date : 13.08.2021

Vehicle No : SKT 4816B

Make/Model : NISSAN ELGRAND

Chassis/Eng# :

Accident Date : 07.07.2021

Claim No :

Reference : 0721 -22473

Policy No :

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	Amount
To proceed on lump sum repair	S\$ 11000.00

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E. & O. E.

Total : S\$

11000.00

GST @ 7% : S\$

770.00

*Amount Due* : S\$

**11770.00**

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for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



# Invoice

CRYSTAL SL GLOBAL PTE LTD  
C/O : CHONG MENG KAY

Invoice No : GPLIN0002385  
Invoice Date : 12/7/2021  
Due Date : 12/7/2021  
VHA No : 2595  
Referral ID : F001

Description :	Amount
Rental for 5 Day/s @ \$220 per Day \$	1,100.00

Vehicle No : SLR8224G  
Vehicle Description : Toyota Estima 2.4 A  
Rental Period : 08/07/2021 to 12/07/2021

Total Amount Payable : \$ 1,100.00

# GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875  
Tel: 6315 8479 H/P: 9833 0807

VHA No: **2595**

Invoice No: **GWPLIN 2385**

Hirer's Vehicle No :

UEN: 201505120D

## VEHICLE RENTAL AGREEMENT

<p><b>HIRER'S PARTICULARS</b></p> <p>Name: (as in I/C) <u>CHONG MENG KAY</u></p> <p>NRIC / FIN No: <u>51408549A</u></p> <p>Address (Res): <u>BK 686A WOODLANDS DR 73</u> <u>#08-36 S(731686)</u></p> <p>Name &amp; Address of Employer: _____</p> <p>Occupation: _____ Driving Exp: _____</p> <p>Singapore Driving Licence No: _____</p> <p>Issue Date: <u>31/7/15</u> Date of Birth: <u>13/7/60</u></p> <p>Tel: (O) _____ (R) _____ HP: _____</p> <p><b>ADDITIONAL DRIVER'S PARTICULARS</b></p> <p>Name: (as in I/C) _____</p> <p>NRIC / FIN No: _____</p> <p>Address (Res): _____</p> <p>Occupation: _____ Driving Exp: _____</p> <p>Singapore Driving Licence No: _____</p> <p>Issue Date: _____ Date of Birth: _____</p> <p>Tel: (O) _____ (R) _____ H/P: _____</p>	<p>Vehicle No: <u>SLR8224G</u> Replace Veh No: _____</p> <p>Mileage Out: <u>59325</u> Mileage Out: _____</p> <p>Make &amp; Model: <u>70YOTA ESTIMA</u> Auto / Manual</p> <p>Out : Date <u>8/7/21</u> Time: <u>09:00</u></p> <p>HIRE / PERIOD EXPIRY _____ Time: _____</p> <p>NON-WAIVER EXCESS=\$ <u>3000K</u></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="4" style="text-align: center;">CHARGES</th> </tr> <tr> <td>Daily</td> <td><u>5</u></td> <td>@\$ <u>220</u> per day</td> <td><u>\$1100 -</u></td> </tr> <tr> <td>Weekly</td> <td></td> <td>@\$ _____ per week</td> <td></td> </tr> <tr> <td>Monthly</td> <td></td> <td>@\$ _____ per month</td> <td></td> </tr> <tr> <td>Hours</td> <td></td> <td>@\$ _____ per hour</td> <td></td> </tr> <tr> <td>Extension</td> <td></td> <td>@\$ _____</td> <td></td> </tr> <tr> <td colspan="4">Delivery/Collection Service</td> </tr> <tr> <td colspan="4" style="text-align: center;"><b>SUB-TOTAL \$</b></td> </tr> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="10" style="text-align: center;">PETROL LEVEL</th> </tr> <tr> <td>Out</td> <td>E</td> <td>1/8</td> <td><u>1/4</u></td> <td>3/8</td> <td>1/2</td> <td>5/8</td> <td>3/4</td> <td>7/8</td> <td>F</td> <td></td> </tr> <tr> <td>In</td> <td>E</td> <td>1/8</td> <td>1/4</td> <td>3/8</td> <td><u>1/2</u></td> <td>5/8</td> <td>3/4</td> <td>7/8</td> <td>F</td> <td></td> </tr> <tr> <td colspan="11">Fuel</td> </tr> <tr> <td colspan="11">Traffic / Parking Fines</td> </tr> <tr> <td colspan="11" style="text-align: center;"><b>TOTAL CHARGES \$</b></td> </tr> </table> <p style="text-align: center;"><b>CRYSTAL SL GLOBAL PTE. LTD.</b> (Co. Regn. No: 199908317Z)</p> <p>Hirer's Signature <u>[Signature]</u></p> <p>Additional Driver's Signature _____</p>	CHARGES				Daily	<u>5</u>	@\$ <u>220</u> per day	<u>\$1100 -</u>	Weekly		@\$ _____ per week		Monthly		@\$ _____ per month		Hours		@\$ _____ per hour		Extension		@\$ _____		Delivery/Collection Service				<b>SUB-TOTAL \$</b>				PETROL LEVEL										Out	E	1/8	<u>1/4</u>	3/8	1/2	5/8	3/4	7/8	F		In	E	1/8	1/4	3/8	<u>1/2</u>	5/8	3/4	7/8	F		Fuel											Traffic / Parking Fines											<b>TOTAL CHARGES \$</b>										
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<p><b>VEHICLE CHECK LIST</b></p> <p>INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS</p> <table style="width: 100%; text-align: center;"> <tr> <td style="width: 25%;"></td> <td style="width: 25%;"></td> <td style="width: 25%;"></td> <td style="width: 25%;"></td> </tr> <tr> <td>RIGHT</td> <td>FRONT</td> <td>TOP</td> <td>LEFT</td> </tr> </table> <p><b>MISSING / FAULTY ACCESSORIES / PARTS</b></p> <p>REMARKS : _____</p>						RIGHT	FRONT	TOP	LEFT																																																																																									
RIGHT	FRONT	TOP	LEFT																																																																																															

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

**\*IMPORTANT**

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT. THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS
<u>12/7/21</u>	<u>1515</u>	<u>59652</u>		

SIGNATURE OF HIRER/DRIVER

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

smp1370l

Date of Accident

07/07/2021



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **12/09/2020 - 11/09/2021**

Requested By ..... **JASON TANG (KIM CHWEE AUT...**

Requested Date ..... **07/07/2021 17:04**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**Claim Notification - ACCIDENT INVOLVING SMP 1370L(AIG) AND SKT 4816B AT/ALONG RAFFLES AVE ON 07/07/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 22/7/2021 11:27 AM

To: POHPOLENG@YAHOO.COM.SG <POHPOLENG@YAHOO.COM.SG>

22 July 2021

**Poh Po Leng**

*[By Email Only]*

Driver: Chua Siew Tong

Dear Sir/Madam,

**You Ref: SMP1370L**

**Our Ref: CC6/AIG21007454/Ups3**

**ACCIDENT INVOLVING SMP 1370L(AIG) AND SKT 4816B AT/ALONG RAFFLES AVE ON 07/07/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKT4816B against your insurance policy.

Based on the accident report and accident scenario, we are of the view that we do not have a good defense towards the claim submitted by SKT4816B as your vehicle was coming out from a minor road. Under Motor Accident Guide, driver who approaching the major road from a minor road should stop at the "stop" line to give way to the oncoming traffic on the major road. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 03/08/2021, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Jul 2021 15:35	<b>Clim Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	08 Jul 2021 15:35	<b>Clim Veh Model Changed</b>	(201546) NISSAN ELGRAND 2.5 Highway Star (A).	[A] Lee Su Li
3	08 Jul 2021 15:35	<b>Clim Created</b>	Reg No: SKT4816B. Acct Date: 2021/07/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] Lee Su Li
4	08 Jul 2021 15:35	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	08 Jul 2021 15:35	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/19	[A] Lee Su Li
6	08 Jul 2021 15:35	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	08 Jul 2021 15:35	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	08 Jul 2021 15:35	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	08 Jul 2021 15:35	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
10	08 Jul 2021 15:35	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	08 Jul 2021 16:20	<b>Clim Dtl Modified</b>	Claimant's Name: - -> CRYSTAL SL GLOBAL PTE. LTD..	[A] Lee Su Li
12	12 Jul 2021 16:46	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> MARCUS CHUA	[A] LEE SU THING
13	23 Aug 2021 21:45	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	23 Aug 2021 21:45	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	23 Aug 2021 21:45	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2015/06/11.	[A] JOANNE LEE KHANG MIN
16	23 Aug 2021 21:45	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	01 Oct 2021 13:55	<b>Adj Mandate Request</b>	Cur Req:12572.00:Liability: 100%(OID turned out from minor road) *Quantum: (a)CORw/GST: \$11,770.00 + (b)LOR(5days x \$160.00): \$800.00 + (c)Search fee: \$2.00= Total: \$12,572.00 *5 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
18	18 Nov 2021 10:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/19. Mandate Remarks: subject to all docs in place Cost of Repair : \$11,770.00 Loss of Rental : \$650.00 5 days @ S\$ 130/day LTA/ GIA Search Fee : \$2.00 Total : \$12,422.00	[I] Ler, Bernard-JQ
19	18 Nov 2021 10:27	<b>Adj Mandate Set</b>	Approved:12422.00:subject to all docs in place Cost of Repair : \$11,770.00 Loss of Rental : \$650.00 5 days @ S\$ 130/day LTA/ GIA Search Fee : \$2.00 Total : \$12,422.00	[I] Ler, Bernard-JQ

Date From  Date To  Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2707876	09 Jul 2021 11:48:34	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKT4816B	SMP1370L	11.00
2718777	23 Aug 2021 21:45:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKT4816B	SMP1370L	11.00

