

RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGW 4303X DOA: 07.07.2021

ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Mon 19/7/2021 11:16 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>**Cc:** assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

CDMCG21001254

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3

Singapore 038988

DID.: +65 6829 9197

ivy.yong@ergo.com.sg | www.ergo.com.sg**ERGO**

A Munich Re company

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Monday, 19 July 2021 11:10 am**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: REQUEST FOR PRE-REPAIR INSPECTION FOR SGW 4303X DOA: 07.07.2021

Hi,

Please provide your claim number

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 8 July 2021 3:17 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>
Cc: 'Phoebe Xie' <phoebe.xie@ergo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGW 4303X DOA: 07.07.2021

Dear Pauline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 8 July, 2021 2:35 PM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGW 4303X DOA: 07.07.2021

Dear Shiyong,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

*** Insured has not report.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Sent: Thursday, 8 July 2021 2:19 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGW 4303X DOA: 07.07.2021

Without Prejudice

Dear Pauline,

Please arrange (LKK Auto Consultants Pte Ltd) to conduct the pre-repair survey.

Thank You

Best Regards,
 Shiyong
 Fastech Auto Pte Ltd
 1 Kaki Bukit Avenue 6 #01-46/48/50
 Autobay Singapore 417883
 Tel: 6746 5405
 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Thursday, July 8, 2021 2:15 PM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGW 4303X DOA: 07.07.2021

Dear Shiyong,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
JPK	Anthony
LKK	Byran / Andrew Ling

Warmest Regards,
 Pauline Soh
 Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
 DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Thursday, 8 July 2021 2:13 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGW 4303X DOA: 07.07.2021

Without Prejudice

Dear Sir / Madam,

Please provide the surveyor list for above mention.

Thank You

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Shiyong
Sent: Thursday, July 8, 2021 11:15 AM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGW 4303X DOA: 07.07.2021

Without Prejudice

Dear Sir / Madam,

Please provide the surveyor list for above mention.

Thank You

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Shiyong
Sent: Wednesday, July 7, 2021 5:26 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SGW 4303X DOA: 07.07.2021

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [GBE 8734M.](#)

Date of accident: [07/07/2021](#)

Please arrange [Pre-repair Inspection](#) for my client' s vehicle no: [SGW 4303X.](#)

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least [10 motor surveyors](#) within [2 days](#) of the notice.

Thank you

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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