

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 12 October 2021 7:59 AM
To: Carrine Leong; SUR
Cc: (boojohnny@gmail.com); Adrian Ling (LKKAuto); jiyee.yap@premiumauto.com.sg
Subject: FW: FW: FINAL REVISION - SMZ6918Y - OD AIG - SURVEYED 7 JUL 21
Attachments: 02102021120447-0001.pdf

Dear Carrine,

Confirm repair cost of \$17,390.96 @ 6 days.

Kindly forward invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Friday, 8 October 2021 2:47 PM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>
Cc: (boojohnny@gmail.com) <boojohnny@gmail.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; jiyee.yap@premiumauto.com.sg
Subject: FW: FW: FINAL REVISION - SMZ6918Y - OD AIG - SURVEYED 7 JUL 21

Dear Carrine,

Maintain at 6 days.

Any update.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 4 October 2021 4:41 PM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>

Cc: (boojohnny@gmail.com) <boojohnny@gmail.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; jiayee.yap@premiumauto.com.sg

Subject: FW: FW: FINAL REVISION - SMZ6918Y - OD AIG - SURVEYED 7 JUL 21

Dear Carrine,

Maintain at 6 days.

Please check and confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]

Sent: Saturday, 2 October 2021 12:15 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg

Subject: RE: FW: FINAL REVISION - SMZ6918Y - OD AIG - SURVEYED 7 JUL 21

Dear Veron,

As per Mr.Boo and Adrian tele-com.

Please find attachment amended revised estimate for your attention.

Please confirm repair cost of \$17,390.96 @ 13 days.

Thanks & Best Regard

Carrine Leong

Claims Administrator

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Thursday, 30 September 2021 6:20 pm

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: jiajee.yap@premiumauto.com.sg; Carrine Leong <carrine.leong@premiumauto.com.sg>

Subject: Re: FW: FINAL REVISION - SMZ6918Y - OD AIG - SURVEYED 7 JUL 21

Hi All

Pls hold back this case.

Labour rate is wrongly calculated as this car is Etron fully electric.

I will reconfirm and revert back to you guys.

Best regards

Jb

On Thu, 30 Sep 2021, 17:00 Veron Chen (LKKAuto), <veronchen@lkkauto.com> wrote:

Dear Jia Yee,

According to surveyor max 6 days.

Please check and confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiayee.yap@premiumauto.com.sg [mailto:jiayee.yap@premiumauto.com.sg]

Sent: Saturday, 25 September 2021 12:44 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>

Subject: FINAL REVISION - SMZ6918Y - OD AIG - SURVEYED 7 JUL 21

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$17,040.96 @ 13 exclude 2 Sunday and 1 PH.

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

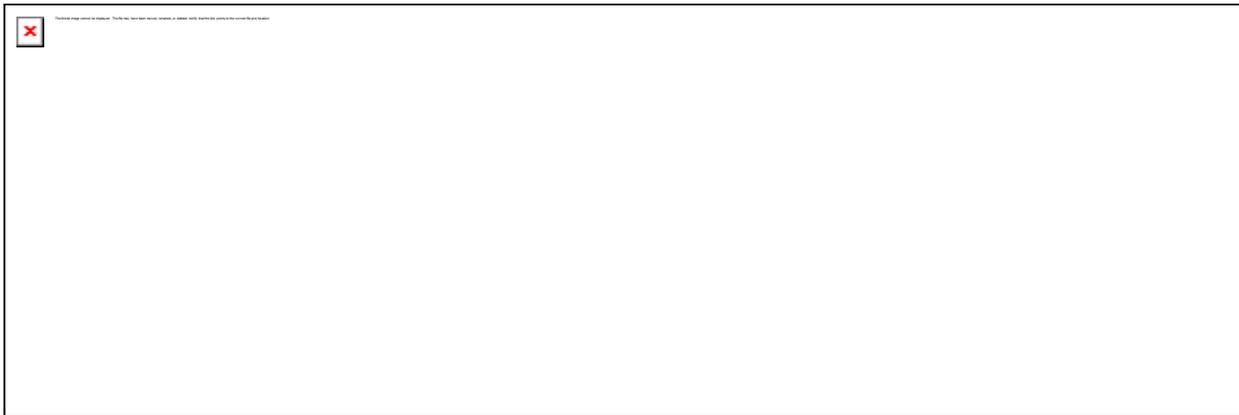
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

e. jiayee.yap@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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