Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)

Sent: Friday, 16 July 2021 5:41 pm **To:** KSTTEAM@SINGNET.COM.SG

Cc: SUR

Subject: GBK 3711E / DOA 05/07/2021

Dear Wendy,

As spoken with you.

As instructed by our client, please proceed to repair the insured vehicle GBK 3711E, (Excess \$1,000).

Please note that Towing fee to be absorbed by workshop.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>huizhen@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

^{*}Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.