

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 8 July, 2021 6:41 AM
To: Irene Tan; assignments; Admin A
Cc: Tan Ling Ling; Assureautoassist
Subject: RE: Fwd: FW: OUR REF: SNM20D205086/C02/XE4761A/TAYHP & YOUR REF: SLB5878Z, TPP LOD ACKNOWLEDGEMENT

Dear Sir/Mdm (LKK),

Please assist to liaise with Assure Auto Assist Pte Ltd to conduct REINSPECTION.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Irene Tan <motor@iaconsultingsg.com>
Sent: Wednesday, July 7, 2021 3:26 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Tan Ling Ling <candy@iaconsultingsg.com>; Assureautoassist <assureautoassist@gmail.com>
Subject: RE: Fwd: FW: OUR REF: SNM20D205086/C02/XE4761A/TAYHP & YOUR REF: SLB5878Z, TPP LOD ACKNOWLEDGEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

We refer to your email dated 30 June 2021.

We wish to inform you that our client's vehicle no. SLB5878Z will be available for resurvey as follow:-

Date : 09 July 2021 (Friday)

Time : 1:30pm

Place : 14 Ang Mo Kio Street 63 Block B Singapore 569116

Thank you.

Regards,
Irene Tan

---- On Wed, 30 Jun 2021 15:13:31 +0800 **Irene Tay** <irene.tay@sg.cntaiping.com> wrote ----

WITHOUT PREJUDICE

Dear Mdm,

We refer to the above captioned matter and your email below.

Our surveyor had recommended \$5,000 for cost of repair.

Your COR and ours are too far apart. Hence, we propose to conduct a RE-INSPECTION.

Please revert.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Irene Tan <motor@iaconsultingsg.com>
Sent: Saturday, May 29, 2021 5:30 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Tan Ling Ling <candy@iaconsultingsg.com>; Assureautoassist <assureautoassist@gmail.com>
Subject: Re: Fwd: FW: OUR REF: SNM20D205086/C02/XE4761A/TAYHP & YOUR REF: SLB5878Z, TPP
LOD ACKNOWLEDGEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

We refer to our email dated 14 April 2021.

Kindly let us have your revised offer a.s.a.p.

Thank you.

Regards,
Irene Tan

----- On Wed, 14 Apr 2021 18:43:58 +0800 **Irene Tan**
<motor@iaconsultingsg.com> wrote -----

Dear Irene,

we refer to your email below.

We regret to inform you that our client has rejected your offer.

In the spirit of amicable settlement, our client is re-proposing the following:

Cost of repair	\$12,807.90
Loss of rental	\$ 1,883.20 (\$171.20 x 11 days)
Survey report	\$ 843.00 (As agreed)
Search fee	\$ 7.45 (As agreed)
Total	\$15,541.55

Kindly let us hear from you soon.

Thank you.

Regards,
For and on behalf of Assure Auto Assist Pte Ltd
Irene Tan

From: Irene Tay <irene.tay@sg.cntaiping.com>
To: "Loo Sile" <sile@iaconsultingsg.com>
Cc: "Loo Sile" <sile@iaconsultingsg.com>
Date: Wed, 14 Apr 2021 07:18:08 +0800
Subject: FW: OUR REF:
SNM20D205086/C02/XE4761A/TAYHP & YOUR REF:
SLB5878Z, TPP LOD ACKNOWLEDGEMENT
===== Forwarded message =====

Without Prejudice

Dear Sir/Mdm,

We refer to the above captioned matter and
your email below.

We have reviewed the matter and we are
prepared to offer up to **\$6,813.43 to settle your
client's property damage claim.**

Cost of repair \$5,000.00
Loss of rental \$963.00
Survey fee \$843.00
LTA \$7.45

Please revert.

Meanwhile, please withhold any further legal proceedings.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower
Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeC
hat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI
Sent: Monday, March 29, 2021 11:07 AM
To: Irene Tay
<irene.tay@sg.cntaiping.com>;
'sile@iaconsultingsg.com'
<sile@iaconsultingsg.com>
Subject: OUR REF:
SNM20D205086/C02/XE4761A/TAYHP &
YOUR REF: SLB5878Z, TPP LOD
ACKNOWLEDGEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand dated 23rd March 2021 with enclosures on 23rd March 2021.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore
079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB:
www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Loo Sile <sile@iaconsultingsg.com>
Sent: Tuesday, 23 March 2021 3:08 PM
To: Claims Dept of CTI
<claimsdept@sg.cntaiping.com>

Cc: motor <motor@iaconsultingsg.com>; Tan
Ling Ling (Candy)
<candy@iaconsultingsg.com>;
Assureautoassist
<assureautoassist@gmail.com>
Subject: ACCIDENT INVOLVING SLB5878Z
AND XE4761A ALONG HOUGANG ST 93 ON
23.12.2020

Dear Sir,

Attached is the LOD and enclosures for your
perusal.

Please let us have your settlement terms
a.s.a.p.

Thank you.

Best regards,
Loo Si Le
For and On behalf of Assure Auto Assist Pte
Ltd
+65 6385 1171

Thank you.

Best regards,
Loo Si Le
+65 6385 1171