



Service Requests

Messages

Claims



# Service Request Details

|              |                                                                                                             |
|--------------|-------------------------------------------------------------------------------------------------------------|
| Claim        | S1M03CR4                                                                                                    |
| Reference    | CC4/ASM21007426/Bpa3q2<br> |
| Loss Date    | 27 June 2021                                                                                                |
| Vendor Name  | LKK AUTO CONSULTANTS<br>PTE LTD (TP)                                                                        |
| Type of Loss | Third Party Vehicle Damage                                                                                  |
| Report Date  | 6 Jul 2021 5:34:00 PM                                                                                       |
| Request Date | 7 July 2021                                                                                                 |
| Due Date     |                                                                                                             |
| Services     | Pending verification - Direct                                                                               |

### Actions

Next Step

Wait for: Approve invoice

Add Invoice

## Vehicle Information

|                |          |
|----------------|----------|
| Incident       | GBG8748M |
| Vehicle        |          |
| Registration # |          |
| Make           | TPVD     |
| Model          | UNKNOWN  |

## Service Address

, , ,

## Primary Contact/Insured

Settlement

COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE, 575717, Singapore  
65551188

Claim Handler

CHAN Kian Chuan  
68805444  
kianchuan.chan@axa.com.sg

Additional Instructions      WS  
BIFROST

- Messages3
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

+ Upload Documents

Already Attached

| NAME |      | DATE UPLOADED |        |               |
|------|------|---------------|--------|---------------|
| NAME | TYPE | SUBTYPE       | AUTHOR | DATE UPLOADED |

| NAME                                                                                                                                                 | TYPE                       | SUBTYPE                    | AUTHOR                            | DATE<br>UPLOADED       |
|------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|----------------------------|-----------------------------------|------------------------|
|  <a href="#">ASM-LKKInvoice1 - AC2108623.pdf.pdf</a>                | Email Sent                 | Surveyor/ Assessor expense | LKK AUTO CONSULTANTS PTE LTD (TP) | 17<br>December<br>2021 |
|  <a href="#">LKKInspection.pdf.pdf</a>                              | Forms / Claim Documents    | Others                     | LKK AUTO CONSULTANTS PTE LTD (TP) | 17<br>December<br>2021 |
|  <a href="#">LKKAdjustment1a.pdf.pdf</a>                            | Forms / Claim Documents    | Others                     | LKK AUTO CONSULTANTS PTE LTD (TP) | 17<br>December<br>2021 |
|  <a href="#">ASM-LKKInvoice1 - AC2108623.pdf.pdf</a>                | Forms / Claim Documents    | Others                     | LKK AUTO CONSULTANTS PTE LTD (TP) | 17<br>December<br>2021 |
|  <a href="#">Email to TP_Maintain Rejection dd 191121.pdf.pdf</a> | Letters and Correspondence | Third Party                | LKK AUTO CONSULTANTS PTE LTD (TP) | 19<br>November<br>2021 |
|  <a href="#">TP LOD.msg.msg</a>                                   | Letters and Correspondence | Others                     | NIKAM Santosh Pandurang           | 23 August<br>2021      |

| NAME                                                                                                                               | TYPE                       | SUBTYPE                | AUTHOR                            | DATE<br>UPLOADED |
|------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------|-----------------------------------|------------------|
|  <a href="#">LKK SURVEY PHOTO.pdf.pdf</a>         | Reports & Statement        | Others                 | LKK AUTO CONSULTANTS PTE LTD (TP) | 13 July 2021     |
|  <a href="#">TP ESTIMATE - MARKED.pdf.pdf</a>     | Reports & Statement        | Estimate / Quotation   | LKK AUTO CONSULTANTS PTE LTD (TP) | 13 July 2021     |
|  <a href="#">TP - IA.pdf.pdf</a>                  | Forms / Claim Documents    | Assessment             | LKK AUTO CONSULTANTS PTE LTD (TP) | 13 July 2021     |
|  <a href="#">OI-VIDEO.mp4</a>                     | Evidence                   | Videos                 | CHAN Kian Chuan                   | 7 July 2021      |
|  <a href="#">EMAIL FROM WS FOR TP REG.msg.msg</a> | Letters and Correspondence | Others                 | NIKAM Santosh Pandurang           | 7 July 2021      |
|  <a href="#">EMAIL FROM WS.pdf.pdf</a>          | Letters and Correspondence | Others                 | NIKAM Santosh Pandurang           | 7 July 2021      |
|  <a href="#">SH7644D insd gia.pdf.pdf</a>       | Reports & Statement        | GIA Report             | NIKAM Santosh Pandurang           | 7 July 2021      |
|  <a href="#">OID - VALID DL.pdf.pdf</a>         | Forms / Claim Documents    | Driver's License / IDP | LKK AUTO CONSULTANTS PTE LTD (TP) | 7 July 2021      |

| NAME                                                                                                                           | TYPE                   | SUBTYPE            | AUTHOR              | DATE<br>UPLOADED |
|--------------------------------------------------------------------------------------------------------------------------------|------------------------|--------------------|---------------------|------------------|
|  <a href="#">SJ04216S0007-SH7644D.pdf.pdf</a> | Reports &<br>Statement | Accident statement | STACEY Ng Pei Sze 2 | 29 June<br>2021  |