

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 7 July, 2021 4:52 PM
To: csongauto csongauto; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM21D203748/C02/GBE4573L/TOHHS / PRI ARRANGEMENT FOR VEHICLE: GBC1723B

WITHOUT PREJUDICE

YOUR REF: GBC1723B

OUR REF: SNM21D203748/C02/GBE4573L/TOHHS

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on GBC1723B. (email below refers)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Wednesday, July 7, 2021 4:44 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D203748/C02/GBE4573L/TOHHS / PRI ARRANGEMENT FOR VEHICLE: GBC1723B

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We would like to engage LKK to conduct the PRI.

Warmest Regards,
C.S.ONG AUTO PTE LTD

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK Autopoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto.claims@yahoo.com

On Wednesday, 7 July 2021, 03:05:43 pm SGT, Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR REF: GBC1723B

OUR REF: SNM21D203748/C02/GBE4573L/TOHHS

Dear Sirs

We refer to your email of 6 July 2021 at 5.15 pm.

Take Notice that we shall not be accepting any of your surveyors SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Claims Dept of CTI

Sent: Tuesday, July 6, 2021 6:28 PM

To: csongauto csongauto <csongauto.claims@yahoo.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203748/C02/GBE4573L/TOHHS / RE: PRI ARRANGEMENT FOR VEHICLE: GBC1723B

Without Prejudice

Dear Alfred,

Please conduct PRS for **GBC1723B. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: Alfred Toh officer in charge 63896183.

*** Kindly quote our reference number when replying.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: csongauto csongauto <csongauto.claims@yahoo.com>

Sent: Tuesday, 6 July 2021 5:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI ARRANGEMENT FOR VEHICLE: GBC1723B

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NOTICE OF ACCIDENT

To: Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

Dear Sir/ Madam,

We are instructed by our client to notify you of a road traffic accident on **06/07/2021**

at about **15:10hrs** along **PIONEER ROAD NORTH ROUNDABOUT**

involving our client's vehicle registration number **GBC1723B** and vehicle registration

number **GBE4573L** driven by you or your authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we

proceed to repair the damaged vehicle, please let us know within 2 working days of your

receipt of this notice whether you or your insurer would like to conduct a pre-repair

survey of the vehicle. If we do not receive any reply from you within the stipulated

timeline, our client / we shall proceed to repair the vehicle without further reference to

you.

Please be informed that the said vehicle can be inspected at:

Name of Workshop: C. S. Ong Auto Pte Ltd

Address: 10, Ang Mo Kio Industrial Park 2A

AMK Autopoint #02-16

Singapore (568047)

Warmest Regards,

C.S.ONG AUTO PTE LTD

Blk 10, Ang Mo Kio Ind Park 2A,

#02-16 AMK Autopoint, Singapore 568047

Tel: 6484 1933 | Fax: 6484 1922

E-Mail: csongauto.claims@yahoo.com