

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 7 July, 2021 9:15 AM
To: Christina; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: Kindly note the following:-/C02/SJH8989J/TOHHS / PRI SURVEY FOR SGP6281Z MAZDA 3 | DOA : 26 JUNE 2021 | OUR REFERENCE : 1AP-202106-20 |

WITHOUT PREJUDICE

YOUR REF: 1AP-202106-20

OUR REF: SNM21D203677/C02/SJH8989J/TOHHS

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SGP6281Z. (email below refers)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Christina <christina@1ap.com.sg>
Sent: Tuesday, July 6, 2021 1:54 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Kindly note the following:-/C02/SJH8989J/TOHHS / PRI SURVEY FOR SGP6281Z MAZDA 3 | DOA : 26 JUNE 2021 | OUR REFERENCE : 1AP-202106-20 | YOUR REFERENCE : SJH8989J
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We've indicate our choice.

Please facilitate the assignment. LKK has yet to receive.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

Office @ #01-49 | Ws @ #01-51 & 52

Singapore 415875 | DID: 9188 3197

From: Christina <christina@1ap.com.sg>

Sent: Tuesday, July 6, 2021 11:02 AM

To: 'Alfred Toh' <alfred.toh@sg.cntaiping.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203677/C02/SJH8989J/TOHHS / PRI SURVEY FOR SGP6281Z MAZDA 3 | DOA : 26 JUNE 2021 | OUR REFERENCE : 1AP-202106-20 | YOUR REFERENCE : SJH8989J

Importance: High

Dear Sirs,

We agreed to your list of surveyors for SJE PRI.

Our choice of surveyor is :-

LKK

Please proceed with the assignment and get the surveyor office to contact me at 91883197 for survey.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

Office @ #01-49 | Ws @ #01-51 & 52

Singapore 415875 | DID: 9188 3197

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Tuesday, July 6, 2021 9:47 AM

To: Christina <christina@1ap.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D203677/C02/SJH8989J/TOHHS / PRI SURVEY FOR SGP6281Z MAZDA 3 | DOA : 26 JUNE 2021 | OUR REFERENCE : 1AP-202106-20 | YOUR REFERENCE : SJH8989J

WITHOUT PREJUDICE

YOUR REF: 1AP-202106-20

OUR REF: SNM21D203677/C02/SJH8989J/TOHHS

Dear Sirs

We refer to your emails pertaining to the above matter.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Christina <christina@1ap.com.sg>

Sent: Monday, July 5, 2021 5:33 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D203677/C02/SJH8989J/TOHHS / FW: PRI SURVEY FOR SGP6281Z MAZDA 3 | DOA : 26

Importance: High

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Dear Sirs,

FINAL REMINDER

Please let us know if you'll be sending us your list for the SJE PRI. Kindly note that based on the NIMA protocol, the request has lapsed. However, we're willing to hold our hands until 12pm tomorrow for your decision before we proceed with the next course of action.

We look forward to receive your reply.

Thanks and best regards,
Christina Tan
Business Development Manager
1st Auto Pro Pte Ltd
8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit
Office @ #01-49 | Ws @ #01-51 & 52
Singapore 415875 | DID: 9188 3197

From: Christina <christina@1ap.com.sg>
Sent: Monday, July 5, 2021 11:25 AM
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM21D203677/C02/SJH8989J/TOHHS / FW: PRI SURVEY FOR SGP6281Z MAZDA 3 | DOA : 26 JUNE 2021 | OUR REFERENCE : 1AP-202106-20 | YOUR REFERENCE : SJH8989J
Importance: High

Dear Sirs,

Please advise if you'll be sending us your list of surveyor for the SJE PRI.

Thanks and best regards,
Christina Tan
Business Development Manager
1st Auto Pro Pte Ltd
8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit
Office @ #01-49 | Ws @ #01-51 & 52
Singapore 415875 | DID: 9188 3197

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, July 1, 2021 5:25 PM
To: Christina <christina@1ap.com.sg>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D203677/C02/SJH8989J/TOHHS / FW: PRI SURVEY FOR SGP6281Z MAZDA 3 | DOA : 26 JUNE 2021 | OUR REFERENCE : 1AP-202106-20 | YOUR REFERENCE : SJH8989J

Without Prejudice

Dear Alfred,

Please conduct PRS for SGP6281Z. **(INSURED NOT REPORTED).**

Note: officer in charge Alfred Toh 63896183.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Christina <christina@1ap.com.sg>

Sent: Thursday, 1 July 2021 4:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI SURVEY FOR SGP6281Z MAZDA 3 | DOA : 26 JUNE 2021 | OUR REFERENCE : 1AP-202106-20 | YOUR REFERENCE : SJH8989J

Importance: High

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Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

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