

RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBQ5784A vs SLD5743T (OI) on D.O.A.: 26/06/2021

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Wed 7/7/2021 10:56 AM

To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; **Admin A** <admin-a@lkkauto.com>; **assignments** <assignments@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Sent: Wednesday, 7 July, 2021 10:38 AM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBQ5784A vs SLD5743T (OI) on D.O.A.: 26/06/2021

Hi,

Please refer to the enclosed request from **M/s Roy & Partners**.

Claim no : 3900330002SG003

Case Owner : Wan Nur Saliha Binte Syed Yusoff

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>

Sent: Tuesday, July 6, 2021 4:59 PM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: EROFIA@SINGNET.COM.SG; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; xinyu@roypartners.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLD5743T AND FBQ5784A ON 26/06/2021

Without Prejudice

Save as to Costs

Dear Sir,

Our client selects Marcus Chua of LKK Auto Consultants Pte Ltd.

Thank you.

Regards,

Xin Yu

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : xinyu@roypartners.com.sg

From: Subramaniam, Divyashni

Sent: Tue, 6 Jul 2021 08:48:52 +0000

To: xinyu@roypartners.com.sg

Cc: EROFIA@SINGNET.COM.SG, Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLD5743T AND FBQ5784A ON 26/06/2021

Without Prejudice

-

Your Reference: MKR/103/10029/2021/jr.xy

Our Reference : 3900330002SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg**From:** xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>**Sent:** Tuesday, July 6, 2021 12:10 PM**To:** Teo, Ericweihong <Ericweihong.Teo@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>**Cc:** EROFIA@SINGNET.COM.SG**Subject:** [EXTERNAL] PRE-REPAIR INSPECTION

This message is from an external sender; be cautious with links and attachments.

Without Prejudice**Save as to cost**

Dear Sir,

Our Ref: MKR/103/10029/2021/jr.xy

Your Ref: Your insured vehicle SLD 5743T

Dear Sirs,

CLAIMANT: ALIF HAIKAL BIN YAZID (OWNER OF FBQ 5784A)

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBQ 5784A AND SLD 5743T ALONG TRAFFIC JUNCTION AT TAMPINES AVENUE 10 TOWARDS PUNGGOL OPPOSITE IKEA ON 26.06.2021 AT ABOUT 0330 HOURS.

We refer to the above matter.

We act for **ALIF HAIKAL BIN YAZID**, the owner of the motor vehicle no. **FBQ 5784A**.

We are instructed by our client to notify you of a road traffic accident on **26.06.2021** at about **0330 hours** along **TRAFFIC JUNCTION AT TAMPINES AVENUE 10 TOWARDS PUNGGOL OPPOSITE IKEA** involving our client's motor vehicle registration number **FBQ5784A** and motor vehicle registration number **SLD5743T** driven by your insured at the material time. A copy of the Police report is enclosed.

As a result of the accident, our client's motor vehicle **FBQ 5784A** has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor vehicle **FBQ 5784A** at our client's repairer workshop, **M/s EROFIA MOTOR TRADING PTE LTD NO.1 KAKI BUKIT AVENUE 6 #02-62 AUTOBAY@Kaki Bukit Singapore 417883**, Your said surveyor may contact **Lee Lee at 6752 7740** to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

In view of the latest advisory on COVID-19 announced on 3rd April 2020, our office is operating on 100% telecommuting via email. Please do not send any letter, document and notice to our fax number 6536 1963 with immediate effect. We will not be able to answer any calls too. Please direct all correspondence to us by email.

Thanks & regards,

Xin Yu

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : xinyu@roypartners.com.sg

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