

Cecilia Chong (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 28 January 2022 10:38 am
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: FW: TP SURVEY / ENQUIRY OF LIABILITY - SLF3483X, doa 5/7/21 (Yr insured GN1878X)
LKK REF : CC4/LPC21007404/g3 [External Confidential]

Lonpac External - General

Our Ref : 21/21/21/VC00/024737

Dear Cecilia,

Please proceed as proposed.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHEW BENG KEE <bkchew@lonpac.com>
Sent: Friday, 28 January 2022 10:27 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: TP SURVEY / ENQUIRY OF LIABILITY - SLF3483X, doa 5/7/21 (Yr insured GN1878X) LKK REF : CC4/LPC21007404/g3 [External Confidential]

Lonpac External - General

Hi Gerald

OK, pls proceed with TPPD claims settlement as proposed.
Thank you.

Best Regards
Mr Chew Beng Kee
Head of Claims | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

In view of the revised measures under Transition Phase of COVID-19 restrictions effective 22 November 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 28 January 2022 10:09 am

To: CHEW BENG KEE <bkchew@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: TP SURVEY / ENQUIRY OF LIABILITY - SLF3483X, doa 5/7/21 (Yr insured GN1878X) LKK REF : CC4/LPC21007404/g3 [External Confidential]

Lonpac External - General

Hi Chew,

Attached supporting documents for DS for your approval.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Friday, 28 January 2022 9:51 am

To: Su Li (LKK Auto) <suli@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP SURVEY / ENQUIRY OF LIABILITY - SLF3483X, doa 5/7/21 (Yr insured GN1878X) LKK REF : CC4/LPC21007404/g3 [External Confidential]

Lonpac Ref: **21/21/21/VC05/024737**

LKK Ref: CC4/LPC21007404/g3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 14/07/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "Cheng Hoe Motor Pte Ltd" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,859.79	\$ 4,280.00
2. Loss of Rental w/GST(5days x \$128.40)	\$ 642.00	\$ 535.00 (5days x \$107.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ -
Total	\$ 6,503.79	<u>\$ 4,815.00</u>

**04days recommendation for repair + 1PRS = 5days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)