

Re: TP SURVEY / ENQUIRY OF LIABILITY - SLF3483X, doa 5/7/21 (Yr insured GN1878X)
[External Confidential] LKK REF : CC4/LPC21007404/g3

Su Li (LKK Auto) <suli@lkkauto.com>

Wed 7/7/2021 11:24 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, July 7, 2021 11:01 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: TP SURVEY / ENQUIRY OF LIABILITY - SLF3483X, doa 5/7/21 (Yr insured GN1878X) [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 7 July, 2021 8:45 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; chmotor@singnet.com.sg
Subject: FW: TP SURVEY / ENQUIRY OF LIABILITY - SLF3483X, doa 5/7/21 (Yr insured GN1878X) [External Confidential]

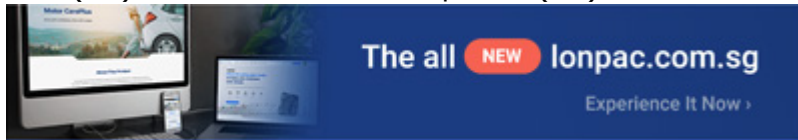
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Our Ref : TBA

Dear Nivitha/Summer,

Please proceed to survey and revert on Direct Settlement.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: June Phua (Cheng Hoe Motor) [<mailto:chmotor@singnet.com.sg>]
Sent: Tuesday, 6 July 2021 5:33 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <long@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: TP SURVEY / ENQUIRY OF LIABILITY - SLF3483X, doa 5/7/21 (Yr insured GN1878X)

Dear Sir/Madam,

OUR CLIENT – SLF3483X

DOA : 5/7/21 @ 8.50am

YR INSURED : GN1878X

Attached our client report.

(1) Pls assist to arrange for survey ;

(2) Kindly advise on liability and are you agree on DIRECT SETTLEMENT?

Thank you.

Rgds,

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719