## PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SMJ1422C/SR

WITHOUT PREJUDICE

12 August 2021

(By Email)

Attn: The Motor Claims Department
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Dear Sir/Madam

## ACCIDENT INVOLVING SMJ1422C AND SLA6291P ALONG SLIP ROAD OF UPPER CHANGI ROAD – INTO SIMEI AVENUE ON 05/07/2021

We have been authorized by Ms. Cheng Lai Yin, the owner of vehicle number: SMJ1422C, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SLA6291P at the material time of the accident with the driver of our client's vehicle, Ms. Cheng Lai Yin.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SLA6291P**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$ 2,002.53
(2) Loss of Use – 7 Days @\$80.00 per day	\$ 560.00
(3) GIA Search	<u>\$ 2.00</u>
	<u>\$ 2,564.53</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of SMJ1422C
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance
- (4) GIA search

Date: 06/07/2021
To: PREMIER AUTOMOTIVE SERVICES PTE LTD
From : CHENG LAI YIN  (Name of Owner & Policyholder/Authorising Party**)
CLAIM VEHICLE NO.: SM J 1422C
ACCIDENT DATE :05/07/202
LOCATION : SLIP ROAD OF UPPER CHANGI ROAD - INTO SIME! AVENU
OTHER VEHICLE (S): SLA 6291P (IF ANY)
1. I <sup>1</sup> hereby authorise <b>PREMIER AUTOMOTIVE SERVICES PTE LTD</b> ("PREMIER") to: -
a. proceed with the repairs (the "Repair") to the above accident (the "Accident") damaged vehicle (the "Vehicle"); and
b. act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle (the "Damage") from my insurer in question (the "Insurer") until the Claim is wholly completed, settled and/or resolved. [Claim against own insurer(s)].
* b. act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle and/or** bodily injury sustained as a result of the Accident (collectively known hereinafter as the "Damage") from the Third Party and/or Third Party Insurer in question (collectively known as the "Third Party") until the Claim is wholly completed, settled and/or resolved. [Claim against Third Party].
2. I confirm that PREMIER's authorisation shall include without limitation paying for all relevant reports/documents, corresponding and negotiating with the Insurer/Third Party ** and any other

Page 1 of 3
\*Tick where applicable.
\*\* Delete as appropriate.

Chay Lai y.

reports/documents, corresponding and negotiating with the Insurer/Third Party\*\* and any other relevant parties, correspondence of any nature with solicitors, appointing solicitors to act in connection with the Claim and, any or all such other tasks concerning the settlement, resolution and/or completion of the Claim;

<sup>&</sup>lt;sup>1</sup> Where authorising party is not vehicle owner and policyholder.

<sup>\*</sup> I am duly authorised by the owner and policyholder of the Vehicle to enter into this Agreement with PREMIER on his behalf. Unless the context otherwise requires, any references to "me", "my", "I" and the like in this Agreement shall be taken to mean the vehicle owner and policyholder.

#### EXCEPT: -

- a. such matters or tasks that the Insurer/Third Party\*\* and/or the law requires me to personally attend to; and
- b. the due submission of the Claim to the Insurer (where applicable).
- 3. I understand if I submit a claim of whatever nature to my own insurer(s) **FOURTEEN (14)**days after the Accident (or such other time stipulated by my own insurer(s) and/or the law), such claim will not or may not be accepted by my own insurer.
- 4. I further confirm and accept that:
  - a. To the extent permitted by law: -
    - I will indemnify and keep PREMIER indemnified in connection with or arising from the Claim; and
    - ii. That notwithstanding this Agreement or otherwise, under no circumstances will I (jointly or severally) in any manner hold PREMIER liable for losses/damages of whatever nature arising from or in connection with the Claim.
  - b. PREMIER does not guarantee and never represented that the Insurer/Third Party\*\* will fully indemnify me for the Damage and/or the Repair's costs **AND**, that I shall be and continue to be liable to PREMIER for the whole of the Repair's costs.
- 5. As the extent to which the Insurer/Third Party\*\* will indemnify me or be liable is not conclusive, I agree to place a deposit of \$\\$\_\_\_\_\_ (excluding GST) for the Repair's costs (the "Deposit").
- 6. I agree and accept "PREMIER's Deposit refund policy". If the final successful percentage of indemnity/contribution/liability from or of the Insurer/Third Party\*\* in respect of the Repair's costs to me is:
  - a. 50% and below NO REFUND
  - b. 100% FULL REFUND

I shall inform and forward to PREMIER all correspondence and letters received by me from the Insurer/Third Party\*\*, any other insurer, solicitors, governmental authorities and/or, any other relevant party.

- 8. I shall fully co-operate with and act expeditiously on any requests by PREMIER, particularly the signing/endorsement/execution of any "Discharge Voucher", failing which I shall be liable to PREMIER for the full repair costs and the expenses incurred (directly or indirectly) by PREMIER in connection with the Claim.
- 9. I shall not:
  - a. respond to correspondence and letters; and
  - b. negotiate agree or accept any offer from the Insurer/Third Party\*\* or any other relevant party; without consultation of and expressed approval from PREMIER.

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\*Tick where applicable.
\*\* Delete as appropriate.

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10. In consideration hereof (including without limitation PREMIER's agreeing to repair the Vehicle and defer demanding payment of the Repair's cost), I wholly assign to PREMIER all proceeds of the Claim for: -

/a. the Repair's costs; and

- b. damage, compensation, interest, costs (including party-to-party legal costs on a full indemnity basis) and expenses in connection with the Accident, Repair and/or Claim; which PREMIER shall be further entitled to apportion in its absolute discretion with any excess being paid by PREMIER to me as it deems fit in its absolute discretion.
- 11. I confirm that payment to PREMIER or to any person (which shall include a body corporate) authorised by you to receive payment in lieu shall constitute a good and effective discharge of the payment obligations by any party of the aforesaid proceeds of my Claim And that I shall not be authorised in law to receive payment.
- 12. I further consent to the collection, use and disclosure of my personal data for the purposes of processing any insurance claim and repairing of my vehicle. And for purposes of receiving survey forms, receiving information on special promotions, receiving marketing messages, via SMS, telephone call, email and post from Premier's Group of Companies.

Owner & Policyholder's Signature/Company Stamp (if applicable); or\*\*

Authorising Party's Signature/Company Stamp (if applicable)

Chero Lai yin NRIC No.: Designation:

Address:

105 Tantah Merah Kechil Avenue, S (465680)

X

Witness' Signature

Name:

VINCENT CHUA

NRIC No.:

5 x x x x x 1536

Designation:

OPERATIONS OFFICER

Address:

23 CHANGI AVENUE 2, 401-02, SC486493)

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>PREMIER AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,200.00</u> (Global Sum) for vehicle no. <u>SMJ 1422C</u> that was damaged pursuant to the accident which occurred on <u>05/07/2021</u> (date) along <u>Simei Ave</u> (location) involving vehicle no/s <u>SLA 6291P</u>.

This is pursuant to the inspection conducted on <u>06/07/2021</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>CHENG LAI YIN</u> ("the third party claimant") of vehicle no. <u>SMJ 1422C</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <a href="Mailto:SMJ">SMJ</a>
1422C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ OCTOBER (month) 20\_21 (year)

Signed by appointed surveyor Signed by "the workshop" (with chop)



### PREMIER AUTOMOTIVE SERVICES PTE LTD

OFFICE: 23 Changi South Avenue 2 #01-02 S(486443) TEL: 65436676 / 65436689 FAX: 62141511 CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

## ATTN: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Ms. Cheng Lai Yin C/O Premier Automotive Services Pte Ltd 23 Changi South Ave 2 #01-02 Singapore 486443

## **TAX INVOICE**

DATE

12-Aug-2021

PAGE

1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT	
	FINAL REPAIR BILL FOR HYUNDAI AVANTE			\$	1,871.52
	REGN NO: SMJ1422C				
	·				
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR		\$	1,871.52		
GST @ 7%			131.01		
		)	GRAND TOTAL		2,002.53



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



Signature:

Date / Time:

Signature:

Date / Time:

## P // VEHICLE

Work Order No: 2-SMJ 1422 C Make & Model: HYUNDAI AVANTE Vehicle Reg No: Next Svc Date: 06/07/2021@ 0900h/5 Date/Time Out: 12/07/2021 @ 1800 hrs Date/Time In: Next Svc Mileage: 15508 Mileage In: 15509 Mileage Out: called for collection. 7/8 Bars 7/8 Bars Fuel In: Fuel Out: Ms chey: 81862226. For Official Use S/N SVC / REPAIR DONE (Y / N) REMARKS / FEEDBACK FROM WORKSHOP ACCIDENT REPAIRS 1 2 3 4 5 6 7 8 9 10 11 12 Check In Check Out 1.Minor Dent 2.Serious Dent 3.Minor Scratch 4. Serious Scratch 5.Damaged 6.Chip 7.Crack 8.Peeling Remarks: TP/V Check In By Customer: Takeover By Workshop (PAUTO) Quality Check By Workshop Check Out To Customer: Name: Cley Lat Yin Name: Name: Changla th Name: Signature: Signature: Date / Time: Date / Time: Assigned Mechanic: Takeover By Service Advisor (PAUTO) Name: Name: Name:

Signature:

Date / Time:

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SLA6291P

**Date of Accident** 

05/07/2021 苗

Reset

## % RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	AIG Asia Pacific Insurance Pte
Period of Insurance	
Requested By	VINCENT CHUA WEE AN (PREM
Requested Date	06/07/2021 12:31

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): \$\$2

**General Insurance Association** 

Records Management Centre GST Registration No: **M400017735** 

## **Cecilia Chong (LKK Auto)**

From: Cecilia Chong (LKK Auto)

**Sent:** Friday, 10 September 2021 1:47 PM **To:** 'STELLA.SHAO@GUANHO.COM'

**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21007389/T1ga3 \*\*\*

ACCIDENT INVOLVING SLA 6291P & SMJ 1422C ON 05/07/2021 \*\*\*

**Importance:** High

Our Ref: CC4/AIG21007389/T1ga3

**10 SEPTEMBER 2021** 

## **GUAN HO CONSTRUCTION CO (PTE) LTD**

DRIVER: HO SEOW PHENG

Dear Sir/Madam,

### ACCIDENT INVOLVING SLA 6291P & SMJ 1422C ON 05/07/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SMJ 1422C.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

	FRONT TO REAR COLLISION	
27	X Y	Driver of the vehi 100% liable for los by the vehicle Y

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary

10/7/21, 3:39 PM Merimen e-Claims

## **Print Received Message**

This mail is associated with:

\*SMJ1422C (8997743772SG) [SLA6291P] TP **CHENG LAI YIN** Jul 5 2021 7:00PM

[Guan Ho Construction Co (Pte) Ltd] Premier Automotive Services Pte Ltd

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 05/10/2021 10:16 **From** AM.

To LKK HQ

Subject Alert - Adj Mandate Approved (S\$2244.53) - SMJ1422C - Claim Handler: MdNoor, Norsiah

Approved:2244.53.