

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 6 July, 2021 4:02 PM
To: Jerome Soh; Claims Dept of CTI; assignments; SUR
Cc: 'Jacqueline Tan'
Subject: RE: SNM21D203734/C02/SMV5421R/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SDM 9 K & SMV 5421 R ON 23 JUNE 2021 ALONG PIE AT ABOUT 1815 HOURS

Without Prejudice

Save as to cost

Dear Jerome,

We will assigning our panel surveyor, M/s LKK Auto Consultants Pte Ltd.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jerome Soh <jeromesoh@visionlawllc.com>
Sent: Tuesday, 6 July 2021 3:57 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>
Subject: RE: SNM21D203734/C02/SMV5421R/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SDM 9 K & SMV 5421 R ON 23 JUNE 2021 ALONG PIE AT ABOUT 1815 HOURS

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Our Ref: S105.115803.21 (sj)
Your Ref: SNM21D203734/C02/SMV5421R/TANKW

06 July 2021

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attention: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING SDM 9 K & SMV 5421 R ON 23 JUNE 2021 ALONG PIE AT ABOUT 1815 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO
PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email dated 06 July 2021 informing that your wish to conduct a pre-repair survey on our client's vehicle

Please be informed that the said vehicle can be inspected at:

Sin Wee Chuan Auto Pte Ltd
Block 3021A Ubi Road 1
#01-40
Singapore 408715

Contact Person: Mr Mike (91074888)

FOR SURVEYOR
Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor _____ :
(Name & Signature)

2nd Survey on _____
Appointed surveyor _____
(Name & Signature)

3rd Survey on _____
Appointed Surveyor _____
(Name & Signature)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjalli M)

Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

From: Tan Kian Wei Billy [<mailto:billy.tan@sg.cntaiping.com>]
Sent: Tuesday, 6 July, 2021 3:43 PM
To: Jerome Soh; Claims Dept of CTI
Cc: 'Jacqueline Tan'
Subject: RE: SNM21D203734/C02/SMV5421R/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SDM 9 K & SMV 5421 R ON 23 JUNE 2021 ALONG PIE AT ABOUT 1815 HOURS

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Dear Jerome,

We refer to your email of below.

We regret to inform that we are not agreeable to your surveyor and will be assigning our panel surveyor to conduct the Pre-repair survey.

Please advised on the survey location and the workshop so that we can send our surveyor down for Pre-Repair Survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Thank you.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

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From: Jerome Soh <jeromesoh@visionlawllc.com>
Sent: Tuesday, 6 July 2021 3:35 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>
Subject: RE: SNM21D203734/C02/SMV5421R/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SDM 9 K & SMV 5421 R ON 23 JUNE 2021 ALONG PIE AT ABOUT 1815 HOURS

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Our Ref: S105.115803.21 (sj)
Your Ref: SNM21D203734/C02/SMV5421R/TANKW

06 July 2021

CHINA TAIPING INSURANCE (S'PORE) PTE LTD
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attention: Motor Claims Department

email:claimsdept@sg.cntaiping.com

Dear Sirs,

**ACCIDENT INVOLVING SDM 9 K & SMV 5421 R ON 23 JUNE 2021 ALONG PIE AT ABOUT 1815 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO
PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email dated 06 July 2021 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:

1. How Andrew

Please reply within 2 working days

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

From: Tan Kian Wei Billy [<mailto:billy.tan@sg.cntaiping.com>]
Sent: Tuesday, 6 July, 2021 1:42 PM
To: Jerome Soh; Claims Dept of CTI
Cc: 'Jacqueline Tan'
Subject: RE: SNM21D203734/C02/SMV5421R/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SDM 9 K & SMV 5421 R ON 23 JUNE 2021 ALONG PIE AT ABOUT 1815 HOURS

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Dear Sirs / Madam,

ACCIDENT INVOLVING SMV5421R & SDM9K on 23/06/2021

We refer to your email of 05/07/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Jerome Soh <jeromesoh@visionlawllc.com>

Sent: Tuesday, 6 July 2021 10:22 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: RE: SNM21D203734/C02/SMV5421R/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SDM 9 K & SMV 5421 R ON 23 JUNE 2021 ALONG PIE AT ABOUT 1815 HOURS

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Dear all,

Client' s GIA report enclosed. Thank you.

Jerome Soh (on behalf of Anjalli M)

Assistant Secretary

Vision Law LLC

133 New Bridge Road

#18-01/02 Chinatown Point

Singapore 059413

Tel: 6534-2811 Fax: 6535-6802

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 6 July, 2021 10:13 AM

To: Jerome Soh

Cc: 'Jacqueline Tan'

Subject: RE: SNM21D203734/C02/SMV5421R/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SDM 9 K & SMV 5421 R ON 23 JUNE 2021 ALONG PIE AT ABOUT 1815 HOURS

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Dear Sir,

Pls provide gia report.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Tuesday, 6 July 2021 10:13 AM

To: 'Jerome Soh' <jeromesoh@visionlawllc.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203734/C02/SMV5421R/TANKW / RE: Pre-Repair Survey on ACCIDENT INVOLVING SDM 9 K & SMV 5421 R ON 23 JUNE 2021 ALONG PIE AT ABOUT 1815 HOURS

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Dear Billy,

Please conduct PRS for **SDM 9 K**.

Note: officer in charge Billy Tan 63896175.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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From: Jerome Soh <jeromesoh@visionlawllc.com>
Sent: Monday, 5 July 2021 3:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>
Subject: Pre-Repair Survey on ACCIDENT INVOLVING SDM 9 K & SMV 5421 R ON 23 JUNE 2021 ALONG PIE AT ABOUT 1815 HOURS

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Our Ref: S105.SDM9K.21 (sj)
Your Ref: **SMV 5421 R**

05 July 2021

CHINA TAIPING INSURANCE (S'PORE) PTE LTD
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attention: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING SDM 9 K & SMV 5421 R ON 23 JUNE 2021 ALONG PIE AT ABOUT 1815 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO
PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by Leow Kwee Meng to notify you of a road traffic accident on **23 JUNE 2021** at about **1815 HOURS** at/along **PIE** involving our client's vehicle registration number **SDM 9 K** and vehicle registration number **SMV 5421 R** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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