### Mei Kwan (LKKAuto)

From: Jenny Lew <jenny.lew@sq.cntaiping.com>

Sent: Tuesday, 6 July, 2021 3:29 PM

To: Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A

Cc: Claims Dept of CTI

Subject: RE: SNM21D203724/C02/GBD6256U/LEWLC / FW: Direct Settlement - Accident

Involving GBD6256U (OI: CTI-TBA) AND SLL6295X (TP: LKK REF-

CC6/CTI21007380/Aea3) on 03/07/2021

**Attachments:** GBD6256U.pdf

### [Confidential]

Dear Mei Kwan,

Please refer to attached.

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

#### Jenny Lew

Executive

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB**: www.facebook.com/chinataipingsg/ | **WeChat**: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Tuesday, July 6, 2021 3:25 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203724/C02/GBD6256U/LEWLC / FW: Direct Settlement - Accident Involving GBD6256U (OI: CTI - TBA) AND SLL6295X (TP: LKK REF - CC6/CTI21007380/Aea3) on 03/07/2021

Dear all.

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D203724/C02/GBD6256U/LEWLC.

<sup>\*\*</sup> Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Dear Jenny,

Pls revert LKK.

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Thank you

## **Chong Boon Sen**

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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城 Taiping SG

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From: Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>

**Sent:** Tuesday, 6 July 2021 3:14 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD6256U (OI: CTI - TBA) AND SLL6295X (TP: LKK

REF - CC6/CTI21007380/Aea3) on 03/07/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLL 6295X at M/s J-Mart Motor Pte Ltd - Defu Lane on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

# To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email:  $\underline{\text{MeiKwan@lkkauto.com}}$  | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.