

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 8 July 2021 1:55 PM  
**To:** ROBERTLEE@GMAIL.COM  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC6/AIG21007372/Uga3 \*\*\* ACCIDENT INVOLVING SKS 3331U & PC 8232P ON 06/07/2021 \*\*\*

Our Ref: CC6/AIG21007372/Uga3

08 JULY 2021

**LEE WAN CHING**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKS 3331U & PC 8232P ON 06/07/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from PC 8232P.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing **within the next 3 days i.e. by 11/07/2021**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

### **Please provide us the following:**

#### **1. Accident Video Footage**

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Cecilia Chong (LKK Auto)

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**From:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Sent:** Wednesday, 13 October 2021 11:34 AM  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** RE: YOUR REF: SKS 3331U (OUR REF: CC6/AIG21007372/Uga3) \*\*\* ACCIDENT INVOLVING SKS 3331U & PC 8232P ON 06/07/2021 \*\*\* || AIG Ref: # 9958703225SG003#027#

Hi Cecilia,

Yes please.

Proceed to reject claim.

Do ensure that TPWS do not escalate to litigation for this matter.

Please upload report and invoice for services rendered.

Please proceed to close off file at your end.

Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1767  
[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Tuesday, October 12, 2021 2:43 PM  
**To:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Subject:** [EXTERNAL] FW: YOUR REF: SKS 3331U (OUR REF: CC6/AIG21007372/Uga3) \*\*\* ACCIDENT INVOLVING SKS 3331U & PC 8232P ON 06/07/2021 \*\*\*

**This message is from an external sender; be cautious with links and attachments.**

Dear Jeremy,

Attached is a copy of OI video.

We are in the opinion that TP encroached into OI lane.

Kindly let us have your instruction / approval to reject TP claim.

Thanks

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 13 October 2021 4:02 PM  
**To:** 'Ong Shiying'  
**Cc:** jason (jason@fastechauto.com.sg); 'Jenny Law'  
**Subject:** YOUR REF: PC 8232P (OUR REF: CC6/AIG21007372/Uga3) \*\*\* ACCIDENT INVOLVING SKS 3331U & PC 8232P ON 06/07/2021 \*\*\*  
**Attachments:** OI VIDEO.MP4

WITHOUT PREJUDICE

Dear Shi Ying,

Attached is a copy of Our insured video footage for your easy reference.

Based on the video footage, your client encroached into Our insured lane.

In view of above, we have our principal instruction to deny liability and not able to look into this matter.

Thanks

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Cecilia Chong | Case Handler

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