

T K LEE AUTOMOTIVE PTE.LTD.

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY
SINGAPORE 417883 Co.Reg. No. : 201210266Z
TEL: 6509 5521 / 6509 5524 FAX: 6509 5523

Attn: The Motor Claims Department
CHINA TAIPING INSURANCE (S) PTE LTD
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909

Yrs Ref.: GBF8700E
Our Ref.: TKL0721-2984
Date.: 26.07.2021

Accident involving GBG7207P And GBF8700E On 02.07.2021 At 1805hrs Along
BUGIS JUNCTION TO ROCHOR ROAD

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have suffered loss and expenses.

We are instructed by our client to make a property damages claims as:-

	<u>Amount</u>
1. Repair Cost	S\$ 2,300.00
2. Loss of Use (5days @ S\$160 day)	S\$ 800.00
3. Towing	S\$ -
4. LTA Search Fee	S\$ 7.45
5. E-File Search Fee	S\$ -
Claim Amount	S\$ 3,107.45

Enclosed are the following documents for your perusal.

☒ Original Final repair Bill	☒ Letter of Authority
☐ Original Survey Report & Inv	☒ Rental Agreement / Receipt
☐ Original Photographs of [GBG7207P]	☒ E-File Search Fee/ LTA Receipt
☒ GIAS Reports of [GBG7207P]	☒ Vehicle Registration Card
☒ Certificate of Insurance	☒ Driver's Driving License / Identity Card
☐ Report Of A Traffic Accident	

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,
T K Lee Automotive Pte. Ltd.


tklee0247@gmail.com

Authorisation Third Party Claim Demand

Date: 05/07/2021

To: CHINA TAIPING INSURANCE (S) PTE LTD.

RE: ACCIDENT INVOLVING VEHICLE No.: GBG 7207P AND GBF 8700E

AT / ALONG Bugis Junction TO ROCHOR ROAD.

ON 02/07/2021

I/We, ULTIMATE CONTRACTOR of (NRIC No. / ROC No.)

53362666L of 207A COMPASSVALE LANE #06-04 S(542207)

owner of vehicle no. GBG 7207P in consideration of M/S
T K Lee Automotive Pte. Ltd repairing my/our vehicle GBG 7207P at
my/our instruction and hereby authorise M/S T K Lee Automotive Pte. Ltd to

demand claim settle receive whatever amount settled / payable by the insurance company and / or
third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs,
car rental and / or less of use, etc. and to their appointing solicitor to act for me / us in respect of
the said accident / claim and all claimed and / or settled shall belong to them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim costs which
may arisen therewith.



Signature of Owner:

Date: 05/07/2021

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00031592103

Claim No : SNM21D203763/LKKDS

Claimant : ULTIMATE CONTRACTOR

Amount : S\$ 2,667.45

SINGAPORE DOLLARS TWO THOUSAND SIX HUNDRED SIXTY SEVEN AND
CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBG 7207P

Insured Vehicle No. : GBF 8700E

Date of Loss : 02/07/2021

Place of Accident : ROCHOR ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DESIGN ETERNITY

Driver Name : TAN KENG MUN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	2,300.00
(3) Loss of Use/Rental/Earning	S\$	360.00
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,667.45
	=====	

Claimant Name : ULTIMATE CONTRACTOR

NRIC No : 53362666L

Signature : _____



Date : 19.10.2021

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not effect his personal injuries claim and/or uninsured losses claim in a later date.

Further the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

T K LEE AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel : (65) 6509 5521 Fax : (65) 6509 5523

Co. Reg. : 201200623R

INVOICE

0918

Messrs : **CHINA TAIPING INSURANCE (S) PTE LTD**
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Claim No. : TKL0721-2984

Acc. Date : 02/07/2021

Veh. No./Model : GBG 7207P TOYOTA HIACE

Date : 26/07/2021

QTY	DESCRIPTIONS	AMOUNT
	Repair Cost : Inclusive of supply parts, panel beating, spray painting and labour.	2,300.00
		2,300.00

E. & O.E.

* Please make all payments to " T K Lee Automotive Pte Ltd "

* All service and repairing are in good order & conditions.

Customer Sign & Chop



T K Lee Automotive Pte Ltd

CARZ RENTAL PTE. LTD.

1 Kaki Bukit Avenue 6, #02-47 Autobay,
Singapore 417883
Tel: (65) 6509 5521 Fax: (65) 6509 5523

TK LEE
GBG 7207P

VEHICLE RENTAL AGREEMENT

ROC NO: 201312119K

RA NO: 4037

Hirer Particulars -		Veh. No. GBJ4054S		Replace veh. No.	
Name	RAJAH MUHAMMAD	Make / Model	TOYOTA HIACE		Auto/Manual
Address	207A COMPASSVALE LANE #06-04 S(542207)	Date/Time Out	05/07/21	1300 HRS	KM Out
NRIC/Passport	S1608173F	Date/Time In	10/07/21	1140 HRS	KM In
Tel (O)		Estimated Date/Time Return			
Mobile	8348 1418	Rental charges -	S\$		S\$
Fax					
Authorised Driver's Particulars -		Hours	@	Per Hour	
Name		5	Days	@	160
Address			Weeks	@	Per day 800
			Months	@	Per Week
					Per Month
N/Passport		Nationality		Sub-Total	
Date of Birth		Occupation		Less Discount	
D/Licence No.		Mobile		Sub-Total	
Expiry Date		Tel (O)		Optional Charges -	
Country of Issue		Tel (H)		Delivery	@
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Collection	@	Per Trip	
		Others		Per Trip	
		Sub-Total			
		Add 7% GST			
		(A) Estimated Total Rental			
		Extension -			
		Extension Rental		X	
		Surcharge (Malaysia)		X	
		P.A.I.		X	
				X	
		Others -			
		Misc :			
		Cash/Nets/Cheque/VISA/MC Card No:			
		Sub-Total			
		Add 7% GST			
		(B) Extension/others Total			
		(A) + (B) Grand Total Rental Charges			
		Less Prepayment			
		Balance Due 800			
		Deposit	Deposit Refunded		
		Amount			
		Remarks:		Received by	
Physical Damage Excess Singapore S\$ Malaysia S\$ Young, Elderly & Inexperience driver S\$ (Additional)		Hirer's Acknowledgement 			
IMPORTANT NOTE: 1. Only persons aged 24 and above or below 65 with 2 years or more driving experience, authorized, licensed and signing this agreement may drive the vehicle. 2. In case of accident, the Hirer shall report to rental office immediately. If there is any bodily injury, a police report must be made within 24 hours. 3. Vehicle is strictly for SINGAPORE USE ONLY, and may not be driven out of Singapore without prior consent of Carz Rental Pte. Ltd. 4. Unauthorised drivers, drivers who did not fulfill the above requirement are liable for the full cost & other losses suffered by Carz Rental Pte. Ltd. should the vehicle is damaged or stolen.		The hirer hereby read and understood all terms and conditions stated on this page and overleaf: Hirer Signature/Co's Stamp/Date			
		for Carz Rental Pte. Ltd. Authorised Signature/Date			

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Jul 2021 / 12:24:36

Receipt Date/Time : 03 Jul 2021 / 12:24:36

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210703-001020

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBF8700E				
As at 02 Jul 2021/18:05:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBF8700E Enquiry Fee 20210703122351231765	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
20210703122400204		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING GBF 8700E & GBG 7207P ALONG/AT ROCHER ROAD ON 02/07/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 7/21/2021 9:34 PM

To: BKCD01983@GMAIL.COM <BKCD01983@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/CTI21007368/Urs3

DESIGN ETERNITY – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBF 8700E & GBG 7207P ALONG/AT ROCHER ROAD ON 02/07/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from GBG 7207P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D203763/C02/GBF8700E/LEEPG / FW: Direct Settlement - Accident Involving GBF 8700E (OI : CTI - TBA) and GBG 7207P (TP : LKK REF - CC6/CTI21007368/Urs3) on 02/07/2021

Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Thu 9/9/2021 5:43 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Jaslin

Please proceed as proposed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 9 September 2021 5:39 PM

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D203763/C02/GBF8700E/LEEPG / FW: Direct Settlement - Accident Involving GBF 8700E (OI : CTI - TBA) and GBG 7207P (TP : LKK REF - CC6/CTI21007368/Urs3) on 02/07/2021

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Dear Cecilia

OI agrees to settled.

Kindly let us have your approval on our mandate request.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, September 8, 2021 1:46 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D203763/C02/GBF8700E/LEEPG / FW: Direct Settlement - Accident Involving GBF 8700E (OI : CTI - TBA) and GBG 7207P (TP : LKK REF - CC6/CTI21007368/Urs3) on 02/07/2021

Hi Jaslin

Any update on PIR.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

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From: Cecilia Lee Peng Geok

Sent: Tuesday, 31 August 2021 11:39 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D203763/C02/GBF8700E/LEEPG / FW: Direct Settlement - Accident Involving GBF 8700E (OI : CTI - TBA) and GBG 7207P (TP : LKK REF - CC6/CTI21007368/Urs3) on 02/07/2021

Hi Jaslin

We note that insured has lodged a traffic police report. Please obtain the police investigation result.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, 24 August 2021 3:35 PM
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SNM21D203763/C02/GBF8700E/LEEPG / FW: Direct Settlement - Accident Involving GBF 8700E (OI : CTI - TBA) and GBG 7207P (TP : LKK REF - CC6/CTI21007368/Urs3) on 02/07/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF 8700E (CTI) AND GBG 7207P (TP) ON 02/07/2021

We refer to the above matter.

We seek your approval to offer repairer "T K LEE AUTOMOTIVE PTE LTD" at **\$ 2,907.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,909.44	\$ 2,300.00
2. Loss of Use (5 days x \$160.00)	\$ 800.00	\$ 600.00 (4 days x \$150.00)

3. LTA / GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 5,716.89	<u>\$ 2,907.45</u>

Surveyor recommended 2 days for repair + 2PRS = 4Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, July 7, 2021 11:35 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203763/C02/GBF8700E/LEEPG / FW: Direct Settlement - Accident Involving GBF 8700E (OI : CTI - TBA) and GBG 7207P (TP : LKK REF - CC6/CTI21007368/Urs3) on 02/07/2021

Dear Sir/Madam

Attached OI's SAS.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 7 July 2021 10:11 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203763/C02/GBF8700E/LEEPG / FW: Direct Settlement - Accident Involving GBF 8700E (OI : CTI - TBA) and GBG 7207P (TP : LKK REF - CC6/CTI21007368/Urs3) on 02/07/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no. SNM21D203763/C02/GBF8700E/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 7 July 2021 10:00 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBF 8700E (OI : CTI - TBA) and GBG 7207P (TP : LKK REF - CC6/CTI21007368/Urs3) on 02/07/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBG 7207P at M/s T K LEE AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd