

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 6 July, 2021 11:01 AM
To: xinyu@roypartners.com.sg; assignments
Cc: motorstopoffice@gmail.com; Claims Dept of CTI
Subject: RE: SNM21D203721/C02/GBG1816X/CHNGPW / FW: PRE-REPAIR INSPECTION
Importance: High

Without Prejudice

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>
Sent: Tuesday, 6 July 2021 10:23 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: motorstopoffice@gmail.com
Subject: RE: SNM21D203721/C02/GBG1816X/CHNGPW / FW: PRE-REPAIR INSPECTION

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Dear Adeline,

Our client selects LKK for the above-mentioned PRI.

Thank you.

In view of the latest advisory on COVID-19 announced on 3rd April 2020, our office is operating on 100% telecommuting via email. Please do not send any letter, document and notice to our fax number 6536 1963 with immediate effect. We will not be able to answer any calls too. Please direct all correspondence to us by email.

Regards,

Xin Yu

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : xinyu@roypartners.com.sg

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 6 July 2021 9:34 am

To: xinyu@roypartners.com.sg; motorstopoffice@gmail.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203721/C02/GBG1816X/CHNGPW / FW: PRE-REPAIR INSPECTION

Without Prejudice

Our reference: **SNM21D203721C02/GBG1816X/Chngpw**

Your reference: FBG2610R

Dear Sirs

ACCIDENT INVOLVING GBG1816X & FBG2610R ON 03/07/2021

We refer to your email of 05/07/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

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Executive
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 5 July 2021 6:23 PM
To: xinyu@roypartners.com.sg; motorstopoffice@gmail.com; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D203721/C02/GBG1816X/CHNGPW / FW: PRE-REPAIR INSPECTION

Without Prejudice

Save as to costs

Dear Adeline,

Please conduct PRS for **FBG2610R**. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: Adeline Chng officer in charge 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>

Sent: Monday, 5 July 2021 2:35 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: motorstopoffice@gmail.com

Subject: PRE-REPAIR INSPECTION

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Our Ref: MKR/307/9985/2021/jr.xy

Your Ref: Your insured vehicle GBG 1816X

Dear Sirs,

CLAIMANT:

MUHAMMAD FAISAL BIN HAMZAH (OWNER OF FBG 2610R)

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBG 2610R AND GBG 1816X ALONG GRANGE ROAD - HOLLAND ROAD JUNCTION BEFORE TANGLIN ON 03.07.2021 AT ABOUT 1320 HOURS.

We refer to the above matter.

We act for **MUHAMMAD FAISAL BIN HAMZAH**, the owner of the motorcycle no. **FBG 2610R**.

We are instructed by our client to notify you of a road traffic accident on **03.07.2021** at about **1320 hours** along **GRANGE ROAD - HOLLAND ROAD JUNCTION BEFORE TANGLIN** involving our client's motorcycle registration number **FBG 2610R** and motor vehicle registration number **GBG 1816X** driven by your insured at the material time. A copy of the Singapore Accident report is enclosed.

As a result of the accident, our client's motorcycle **FBG 2610R** has been damaged. Before our client proceed to repair the damaged motorcycle, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motorcycle **FBG 2610R** at our client's repairer workshop, **M/S MS Car Auto Pte Ltd** at **No. 8 Kaki Bukit Ave 4 #01-07 Premier @ Kaki Bukit Singapore 415875**. Your said surveyor may contact **Desmond or June at 6385 1838** to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor car without further reference to you.

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Thanks & regards,

Xin Yu

M/s Roy & Partners
133 New Bridge Road
#08-09 Chinatown Point
Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : xinyu@roypartners.com.sg

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