Mei Kwan (LKKAuto)

From:	Mei Kwan (LKKAuto)
Sent:	Wednesday, 7 July 2021 4:47 PM
To:	'ONG LI LI'
Cc:	'MT_Claim_SG'; Hsiao Tong (LKKAuto); Admin A
Subject:	RE: Arrange for survey - SHD5629M Our Ref: TBA [External General] *** LKK REF: CC4/LPC21007361/Kpa3
Attachments:	TP GIA REPORT.PDF; Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF; TP ESTIMATE - MARKED.PDF

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:
- TP estimated cost of repair
- TP GIA report
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Monday, 5 July 2021 2:32 PM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; claims@transcab.com.sg
Subject: RE: Arrange for survey - SHD5629M Our Ref: TBA [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 5 July, 2021 2:19 PM
To: assignments@lkkauto.com; 'Summer (LKK Auto)' <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; zhewei.kek@transcab.com.sg; claims@transcab.com.sg
Subject: FW: Arrange for survey - SHD5629M Our Ref: TBA [External General]
Importance: High

Lonpac External - General

Without Prejudice

Dear Zhewei

Our Insured has not reported the accident to us. Please provide us with your repair estimate & GIA report.

Dear Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Zhe Wei Kek [mailto:zhewei.kek@transcab.com.sg]
Sent: Monday, 5 July 2021 2:14 PM
To: ONG LI LI <llong@lonpac.com>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: Arrange for survey - SHD5629M
Importance: High

Dear all,

Please arrange LKK Auto Consultant Pte Ltd for survey as below :

GBD902C – 02/07/2021 AT 1400Hrs - SHD5629M

Lunch time : 12pm - 1pm.
Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Best Regards,
Kek Zhewei
Claims Officer

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line :(65) 6287 6666   Fax Line: (65) 6257 1330
Website: www.transcab.com.sg