

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2107-021

Your Ref : GBD902C [TRANSCAB]

Date : 08.July 2021

**LONPAC INSURANCE BERHAD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD5629M AND GBD902C [TRANSCAB] ON 02/07/21 02:00 PM  
ALONG TAMPINES AVE 4 X TAMPINES ST 12**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

|    |                                                            |    |          |
|----|------------------------------------------------------------|----|----------|
| 1. | Cost of Repair (inclusive of 7% GST)                       | \$ | 1,178.87 |
| 2. | Loss of Rental for <u>3</u> days @ \$ <u>96.30</u> per day | \$ | 288.90   |
| 3. | Loss of Income for <u>3</u> days @ \$ <u>50</u> per day    | \$ | 150.00   |
| 4. | LTA Search Fee                                             | \$ | 7.49     |
| 5. | Survey Fee                                                 | \$ | 0.00     |
|    | Total                                                      | \$ | 1,625.26 |

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5629M and GBD902C [TRANSCAB] along TAMPINES AVE 4 X TAMPINES ST 12 on 02/07/21 02:00 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 8 (day) of July 2021

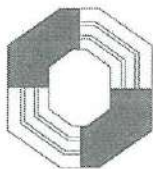
Yours Faithfully

Trans Cab Services Pte Ltd



Jasmine Tan

General Manager



# LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/024729

DATE : 02 Sept 2021

## DISCHARGE VOUCHER

I/We, TRANS-CAB SERVICES PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBD902C the sum of Singapore Dollar One Thousand Four Hundred Seventy Only (\$1,470.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHD5629M and GBD902C on 02 July 2021 along JUNCTION OF TAMPINES AVE 4 AND TAMPINES ST 12.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ PINNACLE AQUATICS & MARINE SPECIALIST / YONG TECK JIONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TRANS-CAB AUTO SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

✓



.....  
Signature of vehicle owner/Date

03 SEP 2021

.....  
Name of vehicle owner /Date

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

|                                                                                                                                 |                                                                                                                                                                            |
|---------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>TO:</b><br><b>LONPAC INSURANCE BERHAD</b><br>THE CONCOURSE #17-04/07<br>300 BEACH ROAD<br>199555 Singapore<br><br>ATTENTION: | <b>INVOICE NO.</b> : INV2107-010<br><b>DATE</b> : 7. July 2021<br><b>REFERENCE NO</b> : AAD2107-021<br><b>TERMS</b> :<br><b>DUE DATE</b> : 7. July 2021<br><b>PAGE</b> : 1 |
|---------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

| NO. | CODE    | DESCRIPTION                                    | QTY | UNIT PRICE | AMOUNT   |
|-----|---------|------------------------------------------------|-----|------------|----------|
| 1.  | 6050101 | REPAIR-SHD5629M; DOA 02.07.21(PART-BY-PART-21) | 1   | 1,178.87   | 1,178.87 |

Total SGD Excl. GST : 1,101.75

7% GST : 77.12

\*\*\*\* ONE THOUSAND ONE HUNDRED SEVENTY EIGHT AND EIGHTY SEVEN SGD ONLY \*\*\*\*

Total SGD Incl. GST : 1,178.87

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

08 July, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 02/07/21 02:00 PM at TAMPINES AVE 4 X TAMPINES ST 12

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5629M. The taxi was hired to CHUA KENG LEONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

02-07-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

| Date In             | Date Out       | Vehicle No.                     |
|---------------------|----------------|---------------------------------|
| <b>Accident No.</b> | AAD2107-021    | <b>Accident Date</b> 02-07-2021 |
| 7/5/2021 10:10      | 7/7/2021 10:00 | SHD5629M                        |

Yours Faithfully,

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 05 Jul 2021 / 12:12:48

Receipt Date/Time : 05 Jul 2021 / 12:12:48

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210705-001559

Previous Receipt No. :

| S/N                                   | Item Description/<br>Business Transaction Reference<br>No.         | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|---------------------------------------|--------------------------------------------------------------------|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - GBD902C |                                                                    |                               |                        |                              |
| As at 02 Jul 2021/14:00:00            |                                                                    |                               |                        |                              |
| Insurance Co: LONPAC INSURANCE BHD    |                                                                    |                               |                        |                              |
| 1                                     | Insurance Enquiry - GBD902C<br>Enquiry Fee<br>20210705121013602423 | 7.00                          | 0.49                   | 7.49                         |
| Sub-Total                             |                                                                    | 7.00                          | 0.49                   | 7.49                         |
| Total Before Rounding                 |                                                                    | 7.00                          | 0.49                   | 7.49                         |
| Rounding Difference                   |                                                                    |                               |                        | 0.04                         |
| Total Amount Payable                  |                                                                    |                               |                        | 7.45                         |
| Paid By                               |                                                                    |                               |                        |                              |
| 554827XXXXXX5467                      |                                                                    | eNETS Credit Card             |                        | 7.45                         |
| Total                                 |                                                                    |                               |                        | 7.45                         |
| Cash Change                           |                                                                    |                               |                        | 0.00                         |
| Tendered Amount                       |                                                                    |                               |                        | 7.45                         |
| Excess Refundable Amount              |                                                                    |                               |                        | 0.00                         |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Re: [Seek Mandate] - SHD5629M Our Ref: TBA \*\*\* LKK REF: CC4/LPC21007361/Kpa3 - LPI Ref: 21/21/21/VC05/024729 [External General]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 2/9/2021 9:49 AM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$1,470.00(all-in) with third party.

We will proceed to close file and submit all relevant documents once DV received.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>

**Sent:** Tuesday, 31 August 2021 11:23 am

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: [Seek Mandate] - SHD5629M Our Ref: TBA \*\*\* LKK REF: CC4/LPC21007361/Kpa3 - LPI Ref: 21/21/21/VC05/024729 [External General]

## Lonpac External - Confidential

Dear Hsiao Tong

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Sent:** Monday, 30 August 2021 5:12 pm

**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED][Seek Mandate] - SHD5629M Our Ref: TBA \*\*\* LKK REF: CC4/LPC21007361/Kpa3 - LPI Ref: 21/21/21/VC05/024729 [External General]

Your ref: **21/21/21/VC05/024729**

Our ref : CC4/LPC21007361/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBD902C(LONPAC) AND SHD5629M(TP) ON 02/07/2021**

We refer to the above matter.

We have highlighted to your good office on 07/07/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$1,478.92(all-in)**.

The summary is as follows: -

|                                     | Amount Claimed     | Amount Revised                   |
|-------------------------------------|--------------------|----------------------------------|
| 1. Cost of Repair (w/GST)           | \$ 6,800.83        | \$ 1,178.87 (\$1,101.75 + 7%GST) |
| 2. Loss of Rental (3days x \$96.30) | \$ 288.90          | \$ 192.60 (2days x \$96.30)      |
| 3. Loss of Income (3days x \$50.00) | \$ 150.00          | \$ 100.00 (2days x \$50.00)      |
| 4. LTA/GIA search Fee               | \$ 7.49            | \$ 7.45                          |
| <b>Total</b>                        | <b>\$ 7,247.22</b> | <b><u>\$ 1,478.92</u></b>        |

Surveyor recommended 1.5days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 21 July 2021 9:49 am

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Arrange for survey - SHD5629M Our Ref: TBA \*\*\* LKK REF: CC4/LPC21007361/Kpa3 - LPI Ref: 21/21/21/VC05/024729 [External General]

Hi Kenny,

Insured amended accident report has been submitted in GEARS.

We will proceed with our necessary action. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Monday, 19 July 2021 3:59 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Arrange for survey - SHD5629M Our Ref: TBA \*\*\* LKK REF: CC4/LPC21007361/Kpa3 - LPI Ref: 21/21/21/VC05/024729 [External General]

**Lonpac External - Confidential**

Dear Hsiao Tong

Thank you for your kind assistance.

Much appreciated.

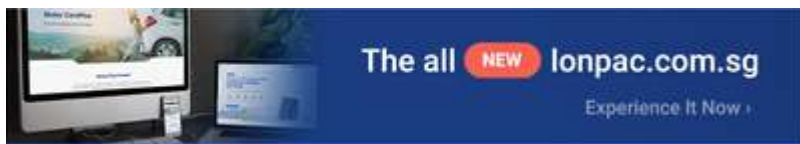
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

---

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 19 July 2021 3:50 pm

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Arrange for survey - SHD5629M Our Ref: TBA \*\*\* LKK REF: CC4/LPC21007361/Kpa3 - LPI Ref: 21/21/21/VC05/024729 [External General]

Hi Kenny,

We refer to the above matter.

We have confirmed with our driver Mr Yong that the DOA was on 02/07/2021(Friday) instead of 03/07/2021(Saturday). We will follow up on the addendum with our driver.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Thursday, 15 July 2021 3:21 PM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Arrange for survey - SHD5629M Our Ref: TBA \*\*\* LKK REF: CC4/LPC21007361/Kpa3 - LPI Ref: 21/21/21/VC05/024729 [External General]

## Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for a copy of our Insd's GIA report.

Thank you.

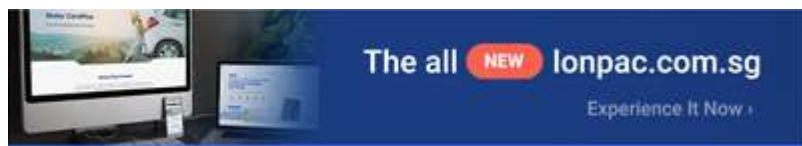
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 13 July 2021 10:03 am

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Arrange for survey - SHD5629M Our Ref: TBA \*\*\* LKK REF: CC4/LPC21007361/Kpa3 [External General]

Dear Kenny,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Wednesday, 7 July, 2021 5:46 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Arrange for survey - SHD5629M Our Ref: TBA \*\*\* LKK REF: CC4/LPC21007361/Kpa3 [External General]

**Lonpac External - General**

Hi Kenny

Fyi/a- 21/21/21/VC05/024729

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

---

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 7 July 2021 4:47 PM  
**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: Arrange for survey - SHD5629M Our Ref: TBA [External General] \*\*\* LKK REF: CC4/LPC21007361/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 5 July 2021 2:32 PM  
**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** RE: Arrange for survey - SHD5629M Our Ref: TBA [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Sent:** Monday, 5 July, 2021 2:19 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Summer (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg); [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** FW: Arrange for survey - SHD5629M Our Ref: TBA [External General]  
**Importance:** High

## Lonpac External - General

Without Prejudice

Dear Zhewei

Our Insured has not reported the accident to us. Please provide us with your repair estimate & GIA report.

Dear Summer

FYA

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

---

**From:** Zhe Wei Kek [<mailto:zhewei.kek@transcab.com.sg>]  
**Sent:** Monday, 5 July 2021 2:14 PM  
**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: Arrange for survey - SHD5629M  
**Importance:** High

Dear all,

Please arrange LKK Auto Consultant Pte Ltd for survey as below :

GBD902C – 02/07/2021 AT 1400Hrs - SHD5629M

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

*Best Regards,*  
*Kek Zhewei*  
Claims Officer

**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330

Website: [www.transcab.com.sg](http://www.transcab.com.sg)



This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

---