

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel : **(65) 6476 3333**  
Fax : (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
Singapore 159722

**VIA EMAIL**  
**WITHOUT PREJUDICE**

Tel : **(65) 6272 3892**  
Fax : (65) 6270 8314  
Co. Reg. 198904033G  
GST Reg. M2-0088864-2

Our Ref : SLD4944L / T200721  
Your Ref : 202121VC05024726

Date : 14 September 2021

**LONPAC INSURANCE BERHAD**  
**300 Beach Road**  
**#17-04/07 The Concourse**  
**Singapore 199555.**

**Attn: Motor Claims Department**

Dear Sir/Mdm

**ACCIDENT INVOLVING: SLD4944L & XD5268G**

**DATE OF ACCIDENT: 02 JULY 2021**

**ALONG: JURONG PIER**

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 13,482.00
Loss of Use (\$ <u>80.00</u> x <u>41</u> days)	\$ 3,280.00
Loss of Rental (\$ __x __days) + 7% GST	\$
Surveyor Fees	\$
Taxi Fees / E-License / Others	\$
Police Report/GIA	\$ 2.00
Medical Fees	\$
Towing Fees	\$ 85.60
<b>Grand Total</b>	<b>\$ 16,849.60</b>

Car date in: 02/07/2021 Car date out: 10/08/2021

Authorized Repair Days: 12 (~~TP/OD/WS/Recovery of Incidental Costs~~)

Please pay the amount of **S\$ 16,849.60** in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please call Ms Suann @ 62723892 or email [suann@moval.com.sg](mailto:suann@moval.com.sg)

Yours faithfully,  
**MOVA AUTOMOTIVE PTE LTD**  
For Claims Manager

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.

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### POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SLD 4944L and (Third  
 Party's Vehicle No.) XD 52686 on 2/7/21 along  
Jurong Pier Road towards Jurong Island

BY THIS POWER OF ATTORNEY, \*I/We, Tay Jing Yuh  
 \*NRIC/Passport No. S8803262D (Address)\*  
 \_\_\_\_\_

\_\_\_\_\_ a company incorporate in Singapore and having its registered office at  
 (Address)\* \_\_\_\_\_ owner of Vehicle Registered No.

\_\_\_\_\_ hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD,  
 (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah  
 Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be \*my/our Attorney and in \*my/our  
 name(s) and on \*my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy No. \_\_\_\_\_ taken up by \*me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by \*me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on \*my/our behalf as \*my/our Attorney shall in MOVA absolute **discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**


\*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on \*my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

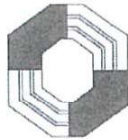
**\*IN WITNESS WHEREOF.** \*I/We have hereunto to set \*my/our hand and seal this day 2 of the month of 7, Year Two Thousand - 21 (20 21 ).

Signed, Sealed & Delivered By

  
 Customer's Name: Tay Jing Yuh  
 NRIC No: S8803262D  
 Co's Rubber Stamp, where applicable.

**MOVA's copy**

**\*delete as appropriate.**



## LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024726  
DATE : 20/01/2022

### DISCHARGE VOUCHER

I/We, TAY JING YUN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of XD 5268G the sum of Singapore Dollars Fifteen Thousand, Two Hundred Eighty One and Cents Sixty Only (**\$15,281.60**) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SLD 4944L on 02 July 2021 along/at JURONG PIER RD TOWARDS JURONG ISLAND.

I /We hereby agree to indemnify and keep indemnify (**ANG KOK LEONG/LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s MOVA Automotive Pte Ltd.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date

*Tay Jing Yun*

.....  
Name of vehicle owner/Date



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Tel : (65) 6272 3892  
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Co. Reg. 198904033G  
GST Reg. M2-0088864-2

**Tax Invoice**

18/11/2021

LONPAC INSURANCE BHD  
300 BEACH ROAD  
#17-04/07 The Concourse  
SINGAPORE 199555.

Attention :- XA025

Page # :- 1 141498

Veh # :- SLD4944L

Veh Model :- VOLKSWAGEN SCIROCCO

Tax # :- CK637353

JOB # :- T200721

ACC. Date :- 02/07/21

Terms :- C.O.D Days

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			12,600.00

E. &amp; O.E



AMOUNT S\$ 12,600.00

GST @ 7 % 882.00

AMOUNT DUE S\$ 13,482.00

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

RENTAL DETAILS				INSURANCE EXCESS AMOUNT			
Vehicle Make/Model:	W. Passat			Vehicle No:	SFR 8163K Singapore		
Date/Time Out:	6-7-21 17-30			S\$ 2500	Per Accident		
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			S\$	Per Accident		
Date/ Time In:	10/8/21 1642.			Charges			
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			1 Months @ \$ 3600	Per Month 3600		
Change Over 1:	Date:	Initial:		Weeks @ \$	Per Week		
Change Over 2:	Date:	Initial:		5 Days @ \$ 120	Per Day 600		
KM Out:	11136	KM In:		Hours @ \$	Per Hour		
HIRER DETAILS				Sub-Total 4200			
Named Hirer				Less Discount %			
Name:	TAY JING YUN			Rental Charges			
Address:	BLK 103 WEST COAST			CDW @\$	per day / week / month		
	VALE #35-15 S(126754)			PAI @\$	per day / week / month		
				Petrol Top-Up			
Identity Card No:	S 8803262P.			Misc Charges			
Date of Birth:	28/01/1988			GST 7%	294		
Driving License:	S 8803262P.			Total 4494.00			
Country of Issue:	SG.			VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS		
Tel:	(HP) 9271 5564 (O)			Pre-Payment			
Nationality:	SG.			Downpayment and Deposit			
Effective Date:	28 NOV 2008.			Amount Refunded/ Due			
Additional Hirer				Signature of Refund			
Name:				Remarks:			
Address:				SLD4944L			
				Invoice No: Suanne.			
Identity Card No:				Ref. No:			
Date of Birth:				Checked Out By:	Checked In By:	Checked By:	
Driving License:							
Country of Issue:				Sales-In Charge:			
Tel:	(HP) (O)			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>			
Nationality:							
Effective Date:							

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date &amp; Time

**IMPORTANT**

1. Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
2. All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
3. In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
4. The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
5. All traffic infringements and summons (if any) are the responsibility of the Hirer.

# TAX Invoice

19th Aug 2021

TAY JING YUN

Veh : SKR8163K

Prof : RK508097

RA : I13353

From : 6/7/2021

To : 10/8/2021

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Attention : Mova - claims Dept

Description	Qty	U.Price	Amount S\$
Rental Charges			
FROM 6/7/2021 TO 5/8/2021	1 MTH	\$3,600	\$3,600.00
FROM 5/8/2021 TO 10/8/2021	5 DAYS	\$120	\$600.00
VOLKSWAGEN PASSAT : SKR8163K			
RENTAL AGREEMENT : I13353			
Driven by : TAY JING YUN			
Your ref : SLD4944L			



Mova Automotive Pte Ltd

Non - GST amount \$4,200.00  
GST 7% \$294.00  
Total Amount \$4,494.00


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

XD5268G

Date of Accident

02/07/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**

Period of Insurance ..... **08/08/2020 - 07/08/2021**

Requested By ..... **Suann (MOVA AUTOMOTIVE PT...**

Requested Date ..... **02/07/2021 09:08**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**





# MOVA

Automotive Pte Ltd

Main Office: 22, Jalan Kilang, MOVA Building #07-01 Singapore 159419.

Tel: +65 6476 3333 Fax: +65 6271 5891

Workshops: Block 1008 Bukit Merah Lane 3 #01-04/06/08 Singapore 159722.

Tel: +65 6272 3892 Fax: +65 6270 8314

Workshops: 15 Fan Yoong Road Singapore 629792.

Tel: +65 6262 3377 Fax: +65 6264 3151

GST. Reg No: M2-0088864-2

## TOWING RECEIPT

NO: 006334

Vehicle Number:	SED 4944C
Vehicle Model:	YU.

Member

☐

Engine

☐

Non-member

☐

Insurance

☒

DESCRIPTION	PRICE(\$)
Normal Towing/ Towing by King-Dolly	80.00
Towing at Basement/ Recovery From Drain up	
Jump Start/ Battery Replacement	
Mend Tyre/ Tyre Replacement	

+7% (GST) 85.60

### Location

From:

Join Per M

To:

Join per

Towing By:

*[Signature]*

Person Incharge:

*[Signature]*

Customer's Signature

Name:

HP:

Name:

Date:

Time:

2/7/21  
0839 11h

Name:

Date:

Time:

For Office Use:

Invoice No:

Ck141498



## Cecilia Chong (LKK Auto)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Thursday, 13 January 2022 5:54 pm  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: New Assignment (PRS) - Accident involving XD5268G(OI) & SLD4944L(TP) on 02/07/2021 - Oref: 20/21/21/VC05/024726 LKK REF : CC4/LPC21007358/g3

## Lonpac External - Confidential

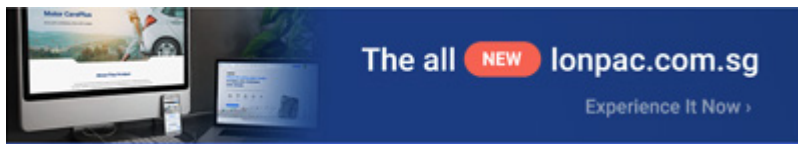
Dear Cecilia

Please proceed as per your recommendations at S\$15,281.60.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Monday, 10 January 2022 9:36 am  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** FW: New Assignment (PRS) - Accident involving XD5268G(OI) & SLD4944L(TP) on 02/07/2021 - Oref: 20/21/21/VC05/024726 LKK REF : CC4/LPC21007358/g3

Lonpac Ref: **20/21/21/VC05/024726**

LKK Ref: CC4/LPC21007358/g3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 08/07/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a case of BOLA S9. Liability is not in our driver's favour.

Summary to offer to third party repairer, "MOVA AUTOMOTIVE PTE LTD" is as follows: -

**REVISED:**

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 29,891.52	\$ 13,482.00
2. Loss of Rentalw/GST (16days x \$128.40)	\$ 2,054.40	\$ 1,712.00 (16days x \$107.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing fee (w/gst)	\$ 85.60	\$ 85.60
<b>Total</b>	<b>\$ 33,259.12</b>	<b>\$ 15,281.60</b>

\*\*12days recommendation for repair + 2sundays + 1PH + 1PRS = 16days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

TP claiming LOR instead. (Rental Agreement as attached)

**The above is for your approval.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**