

Re: New Assignment (PRS) - Accident involving XD5268G(OI) & SLD4944L(TP) on 02/07/2021 - Oref: 20/21/21/VC05/024726 LKK REF : CC4/LPC21007358/g3

Su Li (LKK Auto) <suli@lkkauto.com>

Thu 7/8/2021 9:40 AM

To: KENNY LIM CHING GHEE <kennyli@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

 3 attachments (4 MB)

TP ESTIMATE-MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf;

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SLD 4944L at M/s MOVA AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Tuesday, July 6, 2021 4:20 PM

To: KENNY LIM CHING GHEE <kennyli@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving XD5268G(OI) & SLD4944L(TP) on 02/07/2021 - Oref: 20/21/21/VC05/024726 LKK REF : CC4/LPC21007358/g3

Dear Kenny,

I have review the matter based on the damages and scene photo.

We agree with your liability. OI liability down.

Will email MOVA on the liability clearance.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [<mailto:BevanLim@lkkauto.com%7C>] CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Tuesday, 6 July 2021 3:52 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving XD5268G(OI) & SLD4944L(TP) on 02/07/2021 - Oref: 20/21/21/VC05/024726 LKK REF : CC4/LPC21007358/g3

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Dear Cecilia

Looking at the photos and sketch plans of both parties, it would seemed that TP's version of the accident is a more accurate depiction of the accident. Hence, we opined that insured's liability is down.

Please confirm liability with Mova if you concur with us.

Thank you.

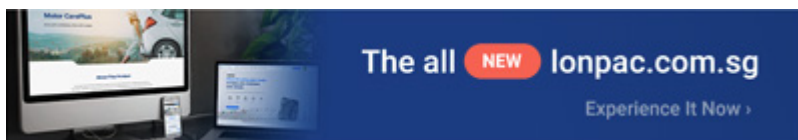
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 6 July 2021 11:55 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: New Assignment (PRS) - Accident involving XD5268G(OI) & SLD4944L(TP) on 02/07/2021 - Oref: 20/21/21/VC05/024726 LKK REF : CC4/LPC21007358/g3

Dear Kenny,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

FYNA, CC4/LPC21007358/g3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, July 6, 2021 9:56 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving XD5268G(OI) & SLD4944L(TP) on 02/07/2021 - Oref: 20/21/21/VC05/024726

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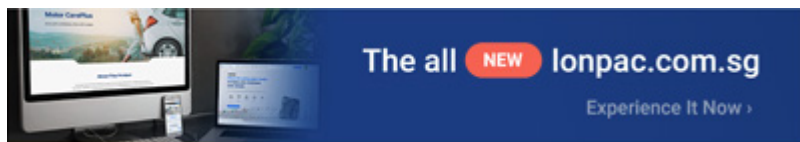
Dear Summer

Kindly assist to confirm liability as well.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 6 July 2021 9:55 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: New Assignment (PRS) - Accident involving XD5268G(OI) & SLD4944L(TP) on 02/07/2021 - Oref: 20/21/21/VC05/024726

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 6 July, 2021 9:23 AM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: New Assignment (PRS) - Accident involving XD5268G(OI) & SLD4944L(TP) on 02/07/2021 - Oref: 20/21/21/VC05/024726

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Dear team

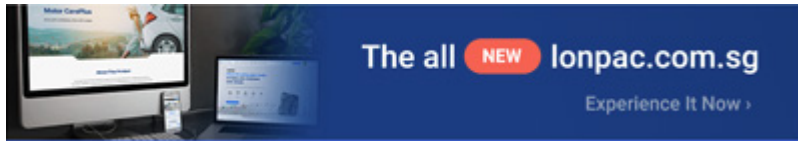
Please arrange for a PRS on third party vehicle no.SLD4944L at Mova Automotive soon.

Attached herewith the relevant documents for your perusal.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Tuesday, 6 July 2021 9:21 am

To: Nitha <nitha@nova.com.sg>

Cc: 'Billy' <billy@nova.com.sg>; 'Suann' <suann@nova.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: TP CLAIMS - SLD4944L AGAINST XD5268G DOA 02/07/2021 - Oref: 202121VC05024726

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WITHOUT PREJUDICE

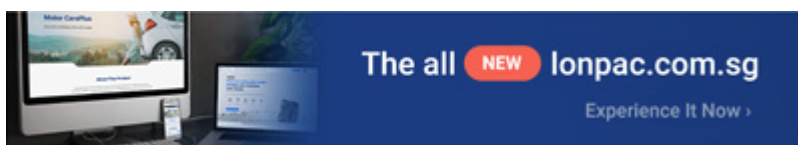
Dear Nitha

We will appoint LKK for this survey. They will contact you shortly.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Nitha <nitha@mov.com.sg>
Sent: Monday, 5 July 2021 5:22 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Billy' <billy@mov.com.sg>; 'Suann' <suann@mov.com.sg>
Subject: TP CLAIMS - SLD4944L AGAINST XD5268G DOA 02/07/2021

Dear All,

Kindly please assign surveyor to survey SLD4944L at 15 Fan Yoong Road and revert officer in charge.

Thank you ,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.