



NTUC DUG: 15/7/2021
16/7/2021

VIDEO

Letter of Claims Request for direct settlement.

We are submitting a claim on behalf of our customer LIM WEE BIN
NRIC 5444022B insured of vehicle SFE 921A against
your insured vehicle number SGB 3912E (AIG)
On the accident dated on 3.7.2021 (ddmmyyy) along Bedok Mall
CAR PARK B1 ENTRANCE GENTRY -

Dated this 06 JUL 2021 (day) of _____ (month) 2021.

Charmaine Kong
Volkswagen Group Singapore
Accident Claims Dept.
charmaine.kong@vw.com.sg
DID : 63057176/ 63057299
HP: 92361399

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page

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Mr
LIM
WEE BIN
21 JALAN SEMPADAN
#04-14
Singapore 457398

A19-

Document no.
Document date 05-07-2021
Customer no. 5211043621
Customer GST-ID
Dealer 30001
Job order number 2021025142/ 1
Job order date 05-07-2021
Service Advisor PEARLYN CHEONG

License plate SFE821A	Model code BQ13HZ	First registration 15-03-2019	VIN WWWZZZAUZKW093327	Model Golf 1.4 CLBM 92 TSI D7F	Mileage 212
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5G0807217FNGRU	Cover For Bumper Primed	1	pcs.	1,313.60	#1	1,313.60	1,405.55
5G0807050B	Guide Piece	1	pcs.	22.75	#1	22.75	24.34
5G0807248G	Foam Insert	1	pcs.	45.29	#1	45.29	48.46
5G0807109AL	Impact Beam	1	pcs.	683.62	#1	683.62	731.47
5G0805915J 9B9	Retainer For Spoiler Sati	1	pcs.	202.62	#1	202.62	216.80
5G0919494G	Sensor Bracket	1	pcs.	13.20	#1	13.20	14.12
5G0919493J	Sensor Bracket	2	pcs.	12.71	#1	25.42	27.20
5G0919493L	Sensor Bracket	1	pcs.	13.20	#1	13.20	14.12
D 822150A1	Bonding Agent For Plastic	1	pcs.	65.18	#1	65.18	69.74
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	81.16	#1	81.16	86.84
5G0854662F RYP	Cooling Air Grill Satin B	1	pcs.	105.90	#1	105.90	113.31
5G0853212H 9B9	Cover Part For Bumper Sat	1	pcs.	36.47	#1	36.47	39.02
5G0853666L 9B9	Cooling Air Grill Satin B	1	pcs.	80.01	#1	80.01	85.61
	LABOUR	4	pcs.	840.00	#1	3,360.00	3,595.20
	LABOUR	4	pcs.	840.00	#1	3,360.00	3,595.20
	Spray Painting	4	pcs.	800.00	#1	3,200.00	3,424.00

Quotation valid till 12-07-2021

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	12,608.42	7%	935.79	13,368.42	14,304.21
Total	760.00	12,608.42		935.79	13,368.42	14,304.21

Customer

Service Advisor

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

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Customer GST-ID	
Dealer	30001
Job order number	2021025142/ 1
Job order date	05-07-2021
Service Advisor	PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SFE821A	BQ13HZ	15-03-2019	WVWZZZAUZKW093327	Golf 1.4 CLBM 92 TSI D7F	212

NTUC vs AIG
Direct out

SN0721740001 / NTUC Income Insurance Co-operative Ltd
ENTRY DATE & TIME: 04/07/2021 09:38 (SGT)
SUBMITTED BY: Muammar Gaddafi Bin Marzuki
VERSION: 1 (04/07/2021 09:38 (SGT))

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	04/07/2021 09:38 (SGT)
Date of Accident	03/07/2021 20:50 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	BEDOK MALL CARPARK BEFORE ENTRANCE GANTRY
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFE821A
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INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	LIM WEE BIN
NRIC No	S1510022B
Email Address	WEEBINL@YAHOO.COM.SG
Mobile Phone No	(Phone) +65-96250970
Alternative Phone No	+65-96250970

VEHICLE PARTICULARS

Manufacturer	Volkswagen
Model	Golf
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1400

INSURANCE COMPANY

Name of Insurance Company	NTUC Income Insurance Co-operative Ltd
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	5108154217-02
Cover Note Number	-

DRIVER

Name of Driver	JEREMIAH LIM KIAN LIP
NRIC No	T0044433I

Date Of Birth	06/12/2000
Occupation	Indoor
Date Of Driving Pass	06/03/2019
Driving experience	2 YEARS AND 4 MONTHS
Gender	Male
Mobile Number	(Phone) +65-96558720
Alt. Phone Number	-
Email Address	JERELIMAL@YAHOO.COM.SG
Address	21 JALAN SEMPADAN #04-14
Address complement	-
Postcode	457398
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Child
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head to Rear
Weather Conditions	Raining
Road Surface	Wet

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	2
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

PASSENGER 1

Name	ZACK NG
Gender	Male

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

REFER TO SKETCH PLAN

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Reasons for not uploading a video of the accident	ADVISE OI TO SUBMIT TO MOTORVIDEO@INCOME.COM.SG
Was there any audio recorded?	Yes

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGB3912E
Vehicle Manufacturer	Volvo
Vehicle Model	V70
Vehicle Variant	-
Vehicle Colour	-



Vehicle Category	Private car
Name of Driver	THERESE ANNE MARIE HOWARD
NRIC No	S9801485C
Contact Number	(Phone) +65-98769055
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	1

SKETCH PLAN**IMPORTANT NOTICE**


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.


8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:

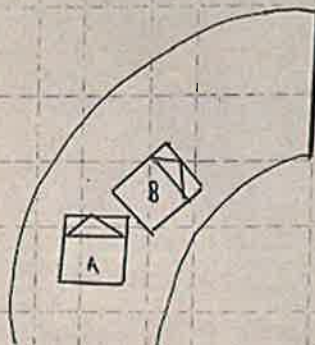

Reporting Centre Personnel's Signature
Name: **GABOR**
NRIC/FIN No.: **J993341**

SKETCH PLAN

Black mall
CARPARK BUILDING

A - STE 811A

8-568 3912E



BECK HALL
DROP OFF
POINT

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS AT BUCHANAN MAIL OFFICE, THE RIGHT TURN BEFORE THE GREEN. I WAS STATIONARY & WAITING FOR THE CAR IN FRONT OF ME TO TURN. THE CAR IN FRONT OF ME REFUSED TO BACK UP AT THE RIGHT TURN. I HOPED THE CAR BUT IT DROVE INTO ME.

DECLARATION

DECLARATION
I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: G. B. B. B.
NRIC/FIN No.: J993841





