

Our Ref: CT0721/SHD6725L/JW(st)
Date: 27.07.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Dear Sir/Madam

Company Registration No: 199506048W

ACCIDENT ON 03.07.2021 INVOLVING SHD6725L & SLL4209J ALONG ANG MO KIO AVE 3

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD6725L, which was involved in the captioned accident with your insured vehicle No SLL4209J.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,872.50
2. Loss of Rental	3 days x S\$ 169.74	S\$	509.22
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,623.72**

A copy each of the following supporting documents marked [X] is enclosed:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Original Repair Bill | <input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator |
| <input checked="" type="checkbox"/> GIA/Police Report(s) | <input checked="" type="checkbox"/> Rental Rate Letter |
| <input checked="" type="checkbox"/> LTA/GIA Search Slip(s) | <input checked="" type="checkbox"/> Downtime/Mileage Record |
| <input type="checkbox"/> Survey Report / Bill | <input type="checkbox"/> Witness Statement / Accident Scene Photo(s) |
| <input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| <input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING MERCEDES E220 SHD6725L , SLL4209J ON 03-Jul-21 12:30
ALONG ANG MO KIO AVE 3 BLK 233**I / We **LAW WENG CHUEN (LI...** (Hirer) NRIC No.: **SXXXX325G**and/or (Relief) NRIC No.: **SXXXX325G**Taxi Number **SHD6725L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **05-Jul-2021**Name of Hirer **LAW WENG CHUEN (LIU YONGQUAN)**Hirer NRIC **SXXXX325G** Signature :Address **233 ANG MO KIO AVENUE 3 #11-1...
560233**Contact No. **98177854**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,300.00** (Global Sum) for vehicle no. **SHD 6725L** that was damaged pursuant to the accident which occurred on **03/07/2021** (date) along **233 ANG MO KIO AVE 3 OPEN SPACE CARPARK** (location) involving vehicle no/s **SLL 4209J**.

This is pursuant to the inspection conducted on **06/07/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 6725L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 6725L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 2th (day) of April (month) 2022 (year)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

Please forward your cheque made payable to.
COMFORTDELGRO ENGINEERING PTE LTD

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD6725L

NO/DATE
91580679 26.07.2021

MAKE
MERCEDES BENZ

JOB NO.
305476922

MODEL
E220CDI (E6)

ODOMETER READING

DATE OF REG
08.04.2016

CHASSIS CODE
WDD2120012B318791

JOB TYPE

Description : 3P 03.07.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,750.00
Add GST @ 7.000 %		122.50
Total Invoice amount		1,872.50

Issued by : CHEWBEELENG 26.07.2021 15:00:06
Repair Type : CLS0/57/57
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21070060



Date: 26 July 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 03/07/2021 @ 12:30 hrs
ALONG ANG MO KIO AVE 3 BLK 233
INVOLVING SLL4209J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6725L** (the "Taxi"). The Taxi was hired to **LAW WENG CHUEN (LIU YONGQUAN) IC NO SXXXX325G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$169.74** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SLL4209J

Date of Accident

03/07/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **24/02/2021 - 23/02/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **05/07/2021 14:28****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Claim Notification - ACCIDENT INVOLVING SLL 4209J(AIG) AND SHD 6725L AT/ALONG BLOCK 233 ANG MO KIO AVE 3 ON 03/07/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 22/7/2021 3:17 PM

To: Leong Thian Teh <inspirations8@gmail.com>

22 July 2021

Mr Teh Leong Thian

[By Email Only]

Driver: Saw Cheng Suan

Dear Sir/Madam,

You Ref: SLL4209J

Our Ref: CC4/AIG21007355/T1pa3

ACCIDENT INVOLVING SLL 4209J(AIG) AND SHD 6725L AT/ALONG BLOCK 233 ANG MO KIO AVE 3 ON 03/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD6725L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle reversed and collided with third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Jul 2021 11:33	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
2	06 Jul 2021 11:33	Clim Veh Model Changed	(204444) MERCEDES-BENZ E220 BLUETEC 2.1 D (A).	[A] HOW MEI KWAN
3	06 Jul 2021 11:33	Clim Created	Reg No: SHD6725L. Acct Date: 2021/07/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyan g)	[A] HOW MEI KWAN
4	06 Jul 2021 11:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	06 Jul 2021 11:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/15	[A] HOW MEI KWAN
6	06 Jul 2021 11:33	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	06 Jul 2021 11:33	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	06 Jul 2021 11:33	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	06 Jul 2021 11:33	Label Added	(23):Express.	[A] HOW MEI KWAN
10	06 Jul 2021 11:33	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
11	22 Jul 2021 15:06	Clim Registration Modified	Acct Time:12:00:00->12:30:00. Pol No:2100501814->2100501814-04.	[I] AIG OneClaim Integration User
12	21 Mar 2022 14:48	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	21 Mar 2022 14:48	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	21 Mar 2022 14:48	Clim Dtl Modified	JPJ Reg. Date: -> 2016/04/08.	[A] JOANNE LEE KHANG MIN
15	21 Mar 2022 14:48	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	23 Mar 2022 11:00	Adj Mandate Request	Cur.Req:2423.85:Liability: 100%(B23) *Quantum: (a)CORw/GST: \$1,872.50 + (b)LOR(2.5days x \$169.74): \$424.35 +(c)LOI(2.5days x\$50):\$125.00 + (d)Search fee: \$2.00 = Total: \$2,423.85 *2 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
17	04 Apr 2022 17:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/15. Mandate Remarks: subject to all docs in place.	[I] Ler, Bernard-JQ
18	04 Apr 2022 17:11	Adj Mandate Set	Approved:2423.85:subject to all docs in place.	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type 

ACTIVITY

[07/07/2021 16:02] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2706849	06 Jul 2021 11:42:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD6725L	SLL4209J	11.00
2775370	21 Mar 2022 14:48:42	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD6725L	SLL4209J	11.00

