

**Re: Claim Notification - ACCIDENT INVOLVING SLL 4209J(AIG) AND SHD 6725L AT/ALONG BLOCK 233 ANG MO KIO AVE 3 ON 03/07/2021**

Leong Thian Teh <inspirations8@gmail.com>

Mon 26/7/2021 11:23 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Dear Ms. Chew,

I am terribly disappointed that the insurance company is allowing this claim to proceed. There is absolutely no damage to my Subaru Forester bumper as you have seen in the photograph. I understand from my wife that SHD6725L is a Mercedes and as we all know, such continental cars are a lot tougher and stronger than a Japanese car. So, if there is no damage to my car, how can there be any damage to his car?

If your company has inspected SHD6725L, the damage could have been an old one and they are now taking advantage to make AIG pay for it at my expense. I detest such unscrupulous taxi drivers who take advantage of such minor accidents to screw the insurance companies. It is no wonder that insurance premiums keep going up every year. Let us work together to put a stop to such false insurance claims!!!

I strongly protest this insurance claim by the owner of SHD6725L.

Thank you.

Teh Leong Thian

On 22 Jul 2021, at 15:17, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

22 July 2021

**Mr Teh Leong Thian**  
**Driver: Saw Cheng Suan**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SLL4209J**  
**Our Ref: CC4/AIG21007355/T1pa3**  
**ACCIDENT INVOLVING SLL 4209J(AIG) AND SHD 6725L AT/ALONG BLOCK 233 ANG MO KIO AVE**  
**3 ON 03/07/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD6725L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle reversed and collided with third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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