

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Motor Claims Dept

Yr Ref: CC3/AIG21007354/AGS3 (SKT6001Y)

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/TP/0544/2021/NH

From

Telephone +65 -

Telefax +65 -

Email

Our Dept

Our Ref

15-Dec-2021

Date

1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMK 9843 M - Audi Q3 1.4 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SMK 9843 M**, claimant, **Mr. Tan Boon Kwong**, please find the related document per attached.

1. A copy of the Original invoice no. 85017022 – S\$ 7,185.52.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 200.00 (S\$ 50.00 x 4 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SMK 9843 M

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, TAN BOON KWONG (the third party claimant) of 50 PUNGGOL WALK
#11-03, SINGAPORE 828830 (address), owner of SMK9843M (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMK9843M that was damaged pursuant to the accident which occurred on 1/7/2021
(date) along CTE TOWARD CITY, NEAR AMK AVE1 (location) involving vehicle no/s
SKT6001Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 01 (day) of 07 (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK** **AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 7185.52 (Repair Cost), S\$ 200.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SMK9843M that was damaged pursuant to the accident which occurred on 1/7/2021 (date) along CTE TOWARD CITY, NEAR AMK AVE1 (location) involving vehicle no/s SKT6001Y. This is pursuant to the inspection conducted on 2/7/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN BOON KWONG ("the third party claimant") of vehicle no. SMK9843M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMK 9843M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of 12 (month) 2021 (year)


LKK

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice No: 85017022
Date : 14/12/2021
Order : SMK9843M
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No: SMK9843M (V 28265) Regn Date: 27/01/2016 Mileage: 71128 WIP No.: 33779
Model: Q3 1.4 TFSI S tronic (Design) Chassis: WAUZZZ8U4GR045910 Engine: CZD 218487 Dept: U
You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER, REAR LOWER SPOILER, REAR LID AND BOTH REAR WHEEL ARCH TRIMS.	2050.00	1.00	2,050.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8U0807067F GRU	(A) (SK) COVER 16/7/21	1.00	1580.00	1,264.00
X	A8U0807434J GRU	SPOILER	1.00	880.00	704.00
X	A8U0807568 KA8	009328/ (V) (GER) RDIFF	1.00	705.50	564.40
X	A8U0807441G GRU	COVER	1.00	42.60	34.08
X	A8D0853419F	PACKING	1.00	18.60	14.88
X	A8U0853742 2ZZ	(SK) AUDI SIGN	1.00	137.50	110.00
X	A8U0853741 2ZZ	INSCRIPTION 'Q3'	1.00	98.80	79.04
X	A4H0853737D 2ZZ	(SK) INSCRIPTION 'TFS	1.00	98.80	79.04
X	A8U0853817A GRU	(A) (SK) COVER 16/7/21	1.00	527.50	422.00
X	A8U0853818A GRU	(A) (SK) COVER 16/7/21	1.00	527.50	422.00

Parts 3,693.44
Labour 0.00
Sublet 3,022.00
Menus 0.00
Lubricant 0.00

Sub-Total 6,715.44

7% GST 470.08

Grand Total 7,185.52



Received by

For & on behalf of
Premium Automobiles Pte Ltd


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SKT6001Y

Date of Accident

01/07/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **30/09/2020 - 29/09/2021**Requested By **FOONG CHIN FONG (PREMIUM ...**Requested Date **01/07/2021 15:36****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 7 July 2021 4:42 PM
To: pngannie11@yahoo.com.sg
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21007354/Ags3 *** ACCIDENT INVOLVING SKT 6001Y / SMK 9843M / OTHERS ON 01/07/2021 ***

Importance: High

Our Ref: CC3/AIG21007354/Ags3

BY EMAIL ONLY

07 JULY 2021

LAM HON MUN JAMES

Dear Sir/Madam,

ACCIDENT INVOLVING SKT 6001Y / SMK 9843M / OTHERS ON 01/07/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SMK 9843M**.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SMK9843M (3787490056SG)**
[SKT6001Y]

TP

TAN BOON KWONG

Jul 1 2021 11:00AM

[LAM HON MUN JAMES]

Premium Automobiles Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **22/12/2021 11:35 AM**.

To LKK_HQ

Subject **Alert - Adj Mandate Approved (\$7387.52) - SMK9843M - Claim Handler: Syed-Yusoff, Saliha**

Approved:7387.52:please proceed with settlement @ \$7,387.52 [COR-\$7,185.52 LOU-\$200 LTA-\$2]** subject to final repair bill & ATA