# **Hsiao Tong (LKKAuto)**

From: Jess Francis Carlos < jess.carlos@eurokars.com.sg>

**Sent:** Tuesday, 6 July 2021 4:22 PM

**To:** Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto)

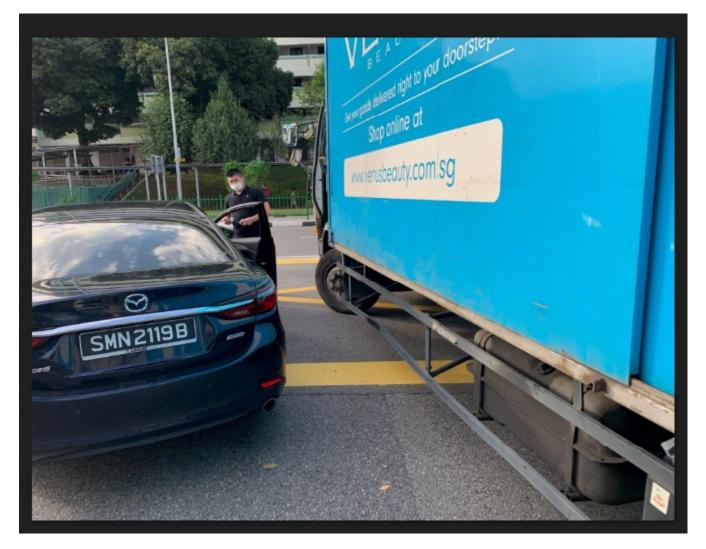
Cc: Ronald Yap; Tan Wei Cin; Jason Wong; Stephanie Loke; Admin A; assignments

Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda /

doa 26-6-2021 / TP Claim / \*\*\* LKK REF: CC4/LPC21007353/pa3

Hi,

Kindly refer to the screenshot below.



# Regards.

Jess Francis Carlos Insurance Claims Executive Trans Eurokars Pte Ltd 27A Tanjong Penjuru Singapore 609042 Tel no.: 8128 9802

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** 06 July 2021 4:14 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jess Francis Carlos <jess.carlos@eurokars.com.sg> **Cc:** Ronald Yap <ronald.yap@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Admin A <admina@lkkauto.com>; assignments <assignments@lkkauto.com>

**Subject:** Re: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / \*\*\* LKK REF: CC4/LPC21007353/pa3

Without Prejudice

Dear Sirs/Mdm,

Please be informed that liability is unclear.

Kindly provide us with evidence (ie: Video footage/ scene photos/ PIR) for our review.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 6 July 2021 1:46 PM

To: Jess Francis Carlos < jess.carlos@eurokars.com.sg>

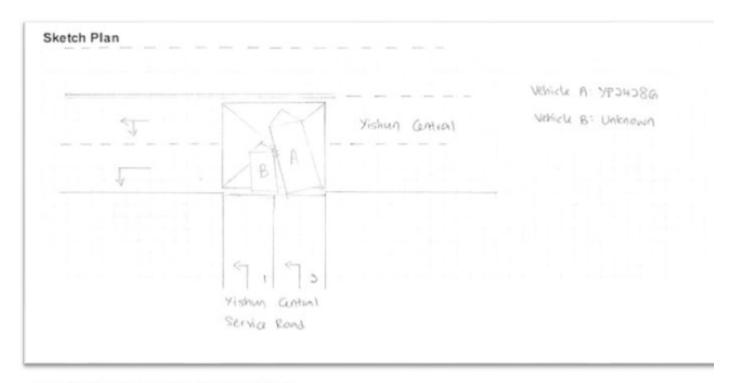
**Cc:** Ronald Yap <<u>ronald.yap@eurokars.com.sg</u>>; <u>weicin.tan@eurokars.com.sg</u>>; <u>Jason Wong <<u>jason.wong@eurokars.com.sg</u>>; Stephanie Loke <<u>stephanie.loke@eurokars.com.sg</u>>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; assignments <<u>assignments@lkkauto.com</u>></u>

**Subject:** RE: SURVEY / Lonpac ref - 21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / \*\*\* LKK REF: CC4/LPC21007353/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



#### Describe Circumstances of the Accident

along	Yishur	n Centu	al Service	Road	Road towards Yishun G			MIA).			
	When I	driving	out to	Yishun	Cential	at se	cond 1	ane. I	ckeck	my	left
side	and re	alised Y	nat vehicl	C B C U	nknown)	horned	So	I inned	iately	Steppe	J my

## Please provide us the following and arrange for survey.

- evidence i.e. video/ scene photo / note
- PIR (if any)

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong.** 

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

rom: Jess Francis Carlos [mailto:jess.carlos@eurokars.com.sg]

Sent: Tuesday, 6 July 2021 10:08 am

To: MT\_Claim\_SG < <mt\_claim@lonpac.com>

Cc: GERALD POH WEE BIN < geraldpoh@lonpac.com >; Ronald Yap < ronald.yap@eurokars.com.sg >; Tan Wei Cin

<weicin.tan@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>

**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]SURVEY / Lonpac ref - YP2428G / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim /

To whom it may concern,

Kindly arrange the TP Claim survey to our client's vehicle.

Let us have the information appointed surveyor for this case for our arrangement.

Regards.

Jess Francis Carlos Insurance Claims Executive Trans Eurokars Pte Ltd 27A Tanjong Penjuru Singapore 609042

Tel no.: 8128 9802

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