

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 14 July 2021 3:38 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Hsiao Tong (LKKAUTO); Admin A
Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3 [External Confidential]
Attachments: Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF; TP ESTIMATE - MARKED.PDF
Categories: HMK

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE [mailto:kennylim@lonpac.com]

Sent: Tuesday, 6 July 2021 3:58 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3 [External Confidential]

Lonpac External - Confidential

Without Prejudice
Save as to costs

Dear Mei Kwan

Sending on behalf of Gerald. Please see link below for the video footage.

https://drive.google.com/file/d/1HI4ASo-vPzT_rrfDayItarCLei69Wktb/view?usp=sharing

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, 6 July 2021 1:48 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim /
*** LKK REF: CC4/LPC21007353/pa3 [External Confidential]

Dear Gerald,

Thank you for your email.

Kindly let us have a copy of insured's video footage for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 6 July, 2021 11:57 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim /
*** LKK REF: CC4/LPC21007353/pa3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured 's report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 6 July 2021 11:26 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / [External Confidential] *** LKK REF: CC4/LPC21007353/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Tuesday, 6 July, 2021 10:42 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; jess.francis@eurokars.com.sg

Subject: RE: SURVEY / Lonpac ref - YP2428G / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 6 July, 2021 10:15 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; jess.francis@eurokars.com.sg

Subject: FW: SURVEY / Lonpac ref - YP2428G / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / [External Confidential]

Lonpac External - Confidential

Our Ref: 21/21/21/VC05/024705

Dear Nivitha/Summer,

Please proceed to conduct the survey and revert on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jess Francis Carlos [<mailto:jess.carlos@eurokars.com.sg>]

Sent: Tuesday, 6 July 2021 10:08 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]SURVEY / Lonpac ref - YP2428G / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim /

To whom it may concern,

Kindly arrange the TP Claim survey to our client's vehicle.

Let us have the information appointed surveyor for this case for our arrangement.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

This email, including any attachment, is intended for the sole use of the recipient(s) named above and may contain information that is confidential and/or proprietary to the Eurokars Group. If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

