

RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3

Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Wed 28/7/2021 8:59 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>

Thank you.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 28 July 2021 8:58 AM

To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>

Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3

Without Prejudice

Hi,

You may show the video to your client. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Sent: Friday, 23 July 2021 10:58 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>
Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3

Hi,

May we ask if we can forward the video to our client?

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 22 July 2021 5:53 PM
To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>
Subject: Re: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3

Without Prejudice

Dear Sirs/Mdm,

Attached is a copy of our insured video for your viewing.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 22 July 2021 3:38 PM

To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>

Subject: Re: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3

Without Prejudice

Hi,

We are seeking instruction from our principal and will get back to you.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Sent: Wednesday, 21 July 2021 6:37 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>

Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3

Hi,

May we seek your help to share the video to us so we can advise our client not to pursue once found out that he is at fault.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Jess Francis Carlos
Sent: 16 July 2021 8:41 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>
Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3

Hi,

Possible to share the video to us for verification and to convince our client who is really at fault.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 15 July 2021 5:15 PM
To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>

Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3

Without Prejudice

Hi Jess,

Attached as requested.

We are of the view that your client scene photo is inconclusive.

Kindly advise if there is any video footage from your client. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Sent: Thursday, 15 July 2021 5:08 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>

Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3

Dear All,

May we have a copy of your insured's report.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.



From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: 07 July 2021 9:53 AM

To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3

Dear Jess,

Noted with thanks.

By the way owner waiting?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Sent: Wednesday, 7 July, 2021 9:50 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3

Hi,

Kindly arrange the TP Claim survey to our client's vehicle.

Survey date :	Monday, 12 July 2021
Survey location :	27A TANJONG PENJURU 609042
Survey time :	11:00 AM

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru

Singapore 609042
Tel no.: 8128 9802

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From: Jess Francis Carlos
Sent: 06 July 2021 4:22 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3

Hi,

Kindly refer to the screenshot below.



Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd

27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 06 July 2021 4:14 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3

Without Prejudice

Dear Sirs/Mdm,

Please be informed that liability is unclear.

Kindly provide us with evidence (ie: Video footage/ scene photos/ PIR) for our review.

Thank you.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 6 July 2021 1:46 PM
To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; weicin.tan@eurokars.com.sg <weicin.tan@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Hsiao Tong

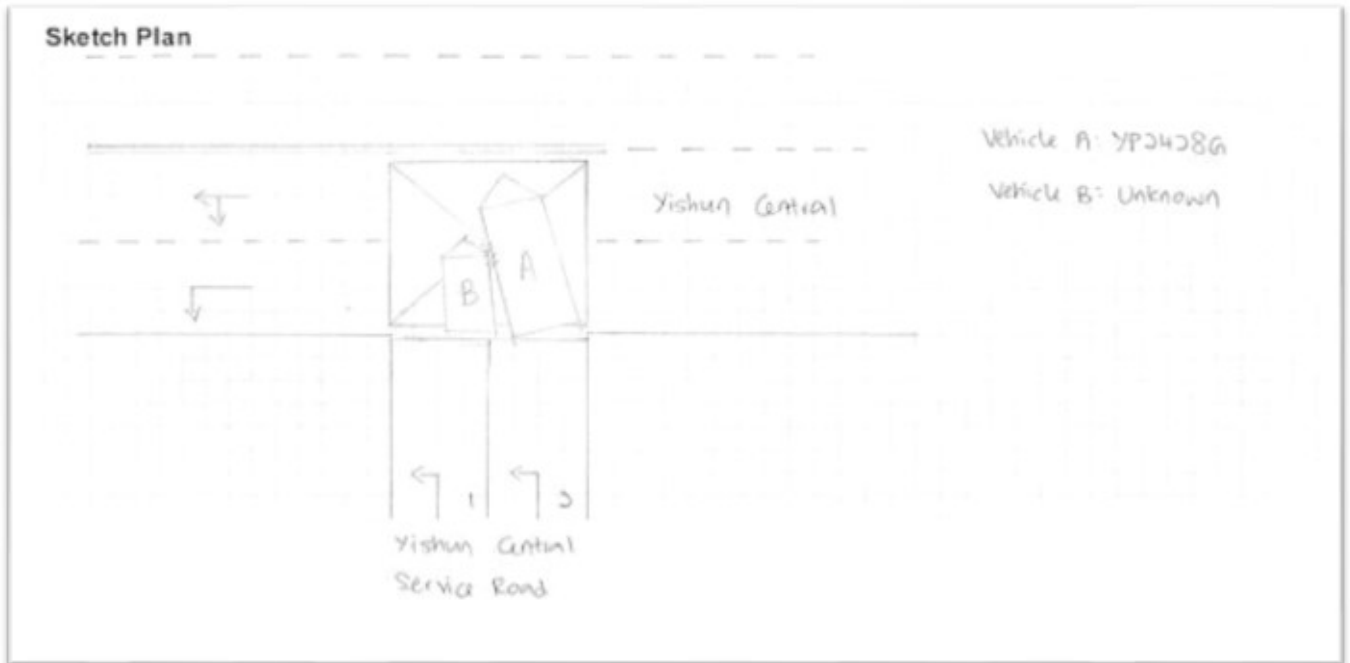
(LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SURVEY / Lonpac ref - 21/21/21/VC05/024705 / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim / *** LKK REF: CC4/LPC21007353/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI' s sketch plan and statement.



Describe Circumstances of the Accident

On 26/6/2021 at about 5.50pm, I was driving my vehicle A (YP2428G)
along Yishun Central Service Road towards Yishun Central.
When I driving out to Yishun Central at second lane. I check my left
side and realised that vehicle B (Unknown) horned so I immediately stopped my
vehicle.

Please provide us the following and arrange for survey.

- evidence i.e. video/ scene photo / note
- PIR (if any)

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

rom: Jess Francis Carlos [<mailto:jess.carlos@eurokars.com.sg>]

Sent: Tuesday, 6 July 2021 10:08 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]SURVEY / Lonpac ref - YP2428G / Our ref - SMN2119B Mazda / doa 26-6-2021 / TP Claim /

To whom it may concern,

Kindly arrange the TP Claim survey to our client's vehicle.

Let us have the information appointed surveyor for this case for our arrangement.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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