

## Meng Yan (LKK Auto)

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**From:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 6 July, 2021 9:37 AM  
**To:** 'Alfred Toh'; 'assignments'  
**Cc:** 'Claims Dept of CTI'; 'SUR'  
**Subject:** RE: SNM21D203698/C02/S5340CD/TOHHS - SKU 4510C/SAT/jp/sl

Dear Alfred,

Thank you for the assignment.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Tuesday, 6 July, 2021 9:09 AM  
**To:** motorclaims@kscgp.com; jiapei <jiapei@kscgp.com>; assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** SNM21D203698/C02/S5340CD/TOHHS - SKU 4510C/SAT/jp/sl

**WITHOUT PREJUDICE**

**YOUR REF: SKU 4510C/SAT/jp/sl**

**OUR REF: SNM21D203698/C02/S5340CD/TOHHS**

Dear Sirs

As there is no agreement on SJE, we shall appoint M/s LKK Auto Consultants Pte Ltd to survey SKU4510C.

Do ensure the vehicle is available for survey.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SKU4510C.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 TaipingSG

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**From:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>

**Sent:** Monday, July 5, 2021 4:53 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Jiapei <[jiapei@kscgp.com](mailto:jiapei@kscgp.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM21D203698/C02/S5340CD/TOHHS / Priority Urgent: 1st Notice to Conduct Pre-Repair Survey

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WITHOUT PREJUDICE

**OUR REF: SKU 4510C/SAT/jp/sl**

YOUR REF: SNM21D203698/C02/S5340CD/TOHHS

Dear Sirs,

We refer to your email of even date.

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action.

The workshop's details as follows:-

Shin Automobile & Trading Pte Ltd

15 KAKI Bukit Road 4  
#01-46 Bartley Biz Centre  
Singapore 417808

Contact person:

Shin Yong

Tel: 6385 5922

Thank you.

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Best Regards,

Sharon

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** 05 July 2021 16:32

**To:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>; jiapei <[jiapei@kscgp.com](mailto:jiapei@kscgp.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** SNM21D203698/C02/S5340CD/TOHHS / Priority Urgent: 1st Notice to Conduct Pre-Repair Survey

**WITHOUT PREJUDICE**

**YOUR REF: SKU4510C**

We refer to your email of Saturday, 3 July 2021 at 1.52 pm.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly advise the **NAME OF THE WORKSHOP** and note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [\*\*claimsdept@sg.cntaiping.com\*\*](mailto:claimsdept@sg.cntaiping.com)

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**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 TaipingSG

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**From:** Claims Dept of CTI

**Sent:** Monday, July 5, 2021 10:24 AM

**To:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>; jiapei <[jiapei@kscgp.com](mailto:jiapei@kscgp.com)>; Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203698/C02/S5340CD/TOHHS / Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured:

Without Prejudice

Save as to costs

Dear Alfred,

Please conduct PRS for SKU4510C.

Note: officer in charge Alfred Toh

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>

**Sent:** Saturday, 3 July 2021 1:52 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** jiapei <[jiapei@kscgp.com](mailto:jiapei@kscgp.com)>; Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>

**Subject:** Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured:

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Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Best Regards,

Calshie

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0982 / Fax: 6538 3708

Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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