

## Shiau Chan (LKKAUTO)

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**From:** Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong\_Liu@ecics.com.sg>  
**Sent:** Thursday, 8 July 2021 3:24 PM  
**To:** Shiau Chan (LKKAUTO); SUR  
**Subject:** RE: ACCIDENT INVOLVING SMK4847K AND SJJ6586R ALONG SERVICE ROAD OUTSIDE EXIT A & B OF YIO CHU KANG MRT ON 03.07.2021 ECICS Ref: DMPC2100213H

Hi Shiau Chan,

Our ref: DMPC2100213H

Best regards,

**Liu Chun Cheong**

AVP | Claims



**DID** (65) 6303 0182

**Tel** (65) 6337 4779

**Email** [chuncheong\\_liu@ecics.com.sg](mailto:chuncheong_liu@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]  
**Sent:** Thursday, 8 July 2021 11:37 AM  
**To:** Liu Chun Cheong (ECICS, Operations / Claims); SUR  
**Subject:** RE: ACCIDENT INVOLVING SMK4847K AND SJJ6586R ALONG SERVICE ROAD OUTSIDE EXIT A & B OF YIO CHU KANG MRT ON 03.07.2021

Dear Mr Liu,

Kindly provide us the claim reference of above mentioned.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Monday, 5 July 2021 4:23 PM  
**To:** 'Liu Chun Cheong (ECICS, Operations / Claims)' <ChunCheong\_Liu@ecics.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING SMK4847K AND SJJ6586R ALONG SERVICE ROAD OUTSIDE EXIT A & B OF YIO CHU KANG MRT ON 03.07.2021

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 06-07-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Liu Chun Cheong (ECICS, Operations / Claims) <[ChunCheong\\_Liu@ecics.com.sg](mailto:ChunCheong_Liu@ecics.com.sg)>

**Sent:** Monday, 5 July, 2021 3:46 PM

**To:** Yeh Kai <[seth@iaconsultingsg.com](mailto:seth@iaconsultingsg.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Loo Sile <[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)>; motor <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; Tan Ling Ling <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>; Sales <[sales@garage13.com.sg](mailto:sales@garage13.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING SMK4847K AND SJJ6586R ALONG SERVICE ROAD OUTSIDE EXIT A & B OF YIO CHU KANG MRT ON 03.07.2021

**WITHOUT PREJUDICE**

Dear Sirs,

Thank you for your email.

We are not agreeable with your surveyor list and we will appoint LKK Auto Consultants Pte Ltd for the SJE.

Aside to LKK Auto Consultants Pte Ltd

Please assist to arrange survey for TPV, details as below;

## GARAGE 13 PTE LTD

8 KAKI BUKIT AVE 4 #03-46 PREMIER@KB SINGAPORE 415875

TEL: 9666 4445

Attn: Ms Jie Ying at 8797 0013

Best regards,

**Liu Chun Cheong**

AVP | Claims



**DID** (65) 6303 0182

**Tel** (65) 6337 4779

**Email** [chuncheong\\_liu@ecics.com.sg](mailto:chuncheong_liu@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** Yeh Kai [<mailto:seth@iaconsultingsg.com>]

**Sent:** Monday, 5 July 2021 3:13 pm

**To:** Liu Chun Cheong (ECICS, Operations / Claims)

**Cc:** Loo Sile; motor; Tan Ling Ling; Sales

**Subject:** RE: ACCIDENT INVOLVING SMK4847K AND SJJ6586R ALONG SERVICE ROAD OUTSIDE EXIT A & B OF YIO CHU KANG MRT ON 03.07.2021

Dear Sir/ Madam,

We refer to the above matter.

We regret informing you that our client will not appoint any of the surveyors from your list provided in your email dated 5.7.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoys Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards,  
Seth Yeh Kai  
+65 6385 1171

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----- On Mon, 05 Jul 2021 15:01:22 +0800 **Liu Chun Cheong (ECICS, Operations / Claims)** <[ChunCheong\\_Liu@ecics.com.sg](mailto:ChunCheong_Liu@ecics.com.sg)> wrote -----

**WITHOUT PREJUDICE**

Dear Si Le,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. AJAX Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards,

**Liu Chun Cheong**

AVP | Claims



**DID** (65) 6303 0182

**Tel** (65) 6337 4779

**Email** [chuncheong\\_liu@ecics.com.sg](mailto:chuncheong_liu@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** Loo Sile [mailto:[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)]

**Sent:** Monday, 5 July 2021 12:26 pm

**To:** ECICS Claims

**Cc:** motor; Tan Ling Ling (Candy); Sales; Yeh Kai

**Subject:** ACCIDENT INVOLVING SMK4847K AND SJJ6586R ALONG SERVICE ROAD OUTSIDE EXIT A & B OF YIO CHU KANG MRT ON 03.07.2021

Dear Sir,

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,

Loo Si Le

For and On behalf of Garage 13 Pte Ltd

+65 6385 1171

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