

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHC 711 X**  
Your Ref : **SJY 1813 P**

China Taiping Insurance (S) Pte Ltd  
3 Anson Rd, Springleaf Tower  
#16-00  
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 03.07.2021 @ 09:20 hours along Yio Chu Kang Road Serangoon North Ave 5  
involving vehicles SHC 711 X and SJY 1813 P

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost – Lump Sum (With GST)	\$	16,050.00
2. Loss of Income for 11 Days x \$80/- per day	\$	880.00
3. Loss of Rental for 11 Days x \$126.47 per day (With GST)	\$	1,391.17
4. LTA/GIA Search fee (With GST)	\$	7.45
5. Towing Fee	\$	80.00
<b>TOTAL</b>	<b>\$</b>	<b>18,408.62</b>

Enclosed herewith a copy each of relevant LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com)

Yours faithfully,  
**BIFROST AUTO PTE. LTD.**

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is charged where applicable*

# BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

## LETTER OF AUTHORISATION

Accident on 03.07.2021 @ 09:20 hours along Yio Chu Kang Road Serangoon North Ave 5 involving vehicles SHC 711 X and SJY 1813 P

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 711 X** at my request, I/We, **Goh Ah Chwee** ("the claimant") of **Blk 213 Tampines Street 23 # 05 - 171 Singapore 520213** (address) bearing NRIC No **S xxxx459B** the owner / hirer of motor vehicle no **SHC 711 X**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 15 day of 07 (month) 20 21 (year)

**CITYCAB PTE LTD**  
**CO. REG. NO. 199502839G**

Signed by "the claimant"

Name: **Goh Ah Chwee**

NRIC No: **S xxxx459B**

Signed by Bifrost Auto Pte Ltd

Name: Reema



305476845  
DOP: 03.07.2021  
DV: \$17,900  
SHC 711X  
China Taip.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCNA00041402101 Claim No : SNM21D203712/C02/SJY1813P/TOHHS

Claimant : CITYCAB PTE LTD

Amount : S\$17,900.00  
SINGAPORE DOLLARS SEVENTEEN THOUSAND AND NINE HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 711X  
Insured Vehicle No. : SJY 1813P

my execution of this Discharge Voucher is only  
my claim for property damage and not prejudicial  
to any other claims arising from the same accident

Date of Loss : 03/07/2021  
Place of Accident : YIO CHU KANG

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PEH ENG HOCK  
Driver Name : PEH ENG HOCK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

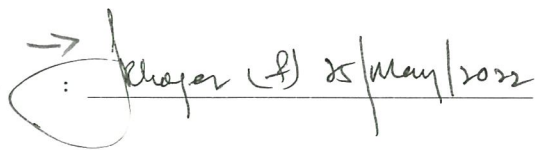
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 17,900.00
	=====
TOTAL . . . . .	S\$ 17,900.00
	=====

Claimant Name : CITYCAB PTE LTD

NRIC No : 1XXXXX839G

Signature :

 Khayen (P) 25/May/2022

Date : 25.05.2022

**CITYCAB PTE LTD**  
**CO. REG. NO. 199502839G**

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## Tax Invoice

**China Taiping Insurance (S) Pte Ltd**  
**3 Anson Rd, Springleaf Tower**  
**#16-00**  
**Singapore 079909**

**Inv. No. :** BA.LT.2205014  
**Inv. Date :** 25-05-2022  
**Ref :** 03.07.2021  
**Terms :** 30 Days  
**Veh. No. :** SHC 711 X  
**Make & Model :** Prius

#	Description	Qty	Rate	Total	Tax
1	SHC 711 X 03.07.2021 - VARS Pg 1	1.0	\$15,000.00	\$15,000.00	\$1,050.00

**Subtotal for invoice :** S\$15,000.00  
**GST (7.0%) :** S\$1,050.00  
**Total :** S\$16,050.00

*I agree to the price as listed above and  
affirm that the goods are received in good  
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



A handwritten signature in blue ink, consisting of a stylized 'S' followed by a horizontal line and a vertical stroke.

(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CC21070048



Date: 06 July 2021

**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      03/07/2021    @   09:20 hrs  
ALONG                                YIO CHU KANG RD X SERANGOON NORTH AVE 5  
INVOLVING                        SJY1813P

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0711X** (the "Taxi"). The Taxi was hired to **GOH AH CHWEE IC NO SXXXX459B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



SHC 711X

3054 76845

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
01/7/21	CK	328089	210	1415	2140
21/7/21	GCH	328287	180	500	1350
21/7/21	ONG	328475	205	14.20	2350
2.7.21	2dr	328583	207	06.00	10.43
03.07.2021	{ GCH AH CHWEE	ACCIDENT		1030	<del>21</del>
13.07.2021		REPAIR		<del>21</del>	1215



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

## CASH SALE/WORK ORDER

No. **207755**

Date: **3/7/2021**

寶號

Messrs: LTm

車號

Vehicle No: SHE 711X Model No: PRM

時間(日/夜)

Time (day/night): \_\_\_\_\_ Contact No: \_\_\_\_\_

由

Location: Yio Chu Kang

到

To: by Comfort

Cash \$:

800 Others: \_\_\_\_\_

經手人

Authorised By: \_\_\_\_\_ Tow Truck Driver Name: [Signature]

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 05 Jul 2021 / 10:13:23

Receipt Date/Time : 05 Jul 2021 / 10:13:23

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210705-000745

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SJY1813P

As at 03 Jul 2021/09:20:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SJY1813P

Enquiry Fee	7.00	0.49	7.49
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20210705101235084579

Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

411911XXXXXX7094	eNETS Credit Card	7.45
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Total	7.45
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Cash Change	0.00
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Tendered Amount	7.45
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Excess Refundable Amount	0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## Asher Sng (LKKAuto)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Wednesday, 30 March 2022 10:16  
**To:** Asher Sng (LKKAuto)  
**Subject:** FW: ACCIDENT INVOLVING SJY 1813P & SHC 711X ALONG/AT TURNING TO SERANGOON NORTH AVE 5 ON 03/07/2021

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**Sent:** Wednesday, 21 July 2021 9:52 PM  
**To:** [PEH@HOCKKEONG.COM.SG](mailto:PEH@HOCKKEONG.COM.SG)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** ACCIDENT INVOLVING SJY 1813P & SHC 711X ALONG/AT TURNING TO SERANGOON NORTH AVE 5 ON 03/07/2021

Our Ref: CC6/CTI21007327/ra3

### **PEH ENG HOCK- BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

### **ACCIDENT INVOLVING SJY 1813P & SHC 711X ALONG/AT TURNING TO SERANGOON NORTH AVE 5 ON 03/07/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 711X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as your vehicle was turning right and collided with Third Party who was moving straight ahead. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*

*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Asher Sng (LKKAuto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Friday, 13 May 2022 11:29  
**To:** Asher Sng (LKKAuto); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: [MANDATE REQUEST] Your ref : SNM21D203712/C02/SJY1813P/TOHHS // ACCIDENT INVOLVING SJY 1813P (OI) AND SHC 711X (TP) ON 03/07/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Your ref : [CC6/CTI21007327/Dea3q2](#)

Our ref: [SNM21D203712/C02/SJY1813P/TOHHS](#)

Dear Asher

Please proceed to offer the property damage claim up to \$17,902.15.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Thursday, 12 May 2022 5:41 pm  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [MANDATE REQUEST] Your ref : SNM21D203712/C02/SJY1813P/TOHHS // ACCIDENT INVOLVING SJY 1813P (OI) AND SHC 711X (TP) ON 03/07/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Alfred,

We refer to the email dated 30/03/2022.

Third party chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Asher Sng (LKKAuto)

**Sent:** Wednesday, 30 March 2022 10:30

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [MANDATE REQUEST] Your ref : SNM21D203712/C02/SJY1813P/TOHHS // ACCIDENT INVOLVING SJY 1813P (OI) AND SHC 711X (TP) ON 03/07/2021

Your ref : SNM21D203712/C02/SJY1813P/TOHHS

Our ref : CC6/CTI21007327/Dea3q2

Dear Sirs,

We refer to the above matter.

**ACCIDENT INVOLVING SJY 1813P (OI) AND SHC 711X (TP) ON 03/07/2021**

The accident occurred when our insured make a right turn at the control junction without green arrow collided with third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **BIFROST AUTO PTE LTD**" at **\$17,902.15 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 38,885.05	\$ 16,050.00
2. Loss of Rental (11days x \$126.47)	\$ 1,391.17	\$ 1,264.70 (10days x \$126.47)
3. Loss of Income (11days x \$80)	\$ 880.00	\$ 500.00 (10days x \$50)
4. LTA Search Fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 41,243.67	\$ 17,902.15

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***