

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 6 July, 2021 10:45 AM
To: Claims Dept of CTI
Cc: Jaslin Kok (LKK Auto); Admin A
Subject: Direct Settlement - Accident Involving SJY1813P (OI : CTI - TBA) AND SHC711X (TP : LKK REF - CC6/CTI21007327/ra3) on 03/07/2021
Attachments: TP GIA REPORT.pdf; TP video.mp4

Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.