

Our Ref: CT0721/SHA7679X/JW(st)
Date: 04.08.2021



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 03.07.2021 INVOLVING SHA7679X & SMK8267H ALONG LOYANG AVENUE

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA7679X, which was involved in the captioned accident with your insured vehicle No SMK8267H.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,365.77
2. Loss of Rental	5 days x S\$ 125.19	S\$	625.95
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	3,393.72
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHA7679X , SMK8267H** **ON 03-Jul-21 07:40**
ALONG **TPE TURNING LEFT TO LOYANG AVE**

I / We **ONG KENG GUAN** (Hirer) NRIC No.: **SXXXX600H**

and/or (Relief) NRIC No.: **SXXXX600H**

Taxi Number **SHA7679X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **03-Jul-2021**

Name of Hirer **ONG KENG GUAN**

Hirer NRIC **SXXXX600H**

Signature :



Address **106 ALJUNIED CRESCENT #03-189**
380106

Contact No. **98183057**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,050.00** (Global Sum) for vehicle no. **SHA 7679X** that was damaged pursuant to the accident which occurred on **03/07/2021** (date) along **TPE TOWARDS LOYANG WAY** (location) involving vehicle no/s **SMK 8267H**.

This is pursuant to the inspection conducted on **05/07/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 7679X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 7679X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of Dec (month) 20 21 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops
GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA7679X

INV. NO/DATE
91583332 03.08.2021

MAKE
HYUNDAI

JOB NO.
305476664

MODEL
IONIQ(G3)

ODOMETER READING
DATE OF REG
08.01.2021

DATE/TIME IN
03.07.2021 08:10

CHASSIS CODE
KMHC851CVLU191752

Description : 3P 03.07.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0004	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0005	04-01-0104-2271	EMBLEM-IONIQ	1	31.80	20.00	25.44
0006	28-01-0103-0005	REAR BOOT LOGO CTPL	1	30.00	0.00	30.00
0007	28-01-0103-0006	REAR BOOT TEL NUMBER CTPL*	1	30.00	0.00	30.00
0008	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00
0009	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0010	FNPS	NUMBER PLATE FRONT	1	55.00	0.00	55.00

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91583332	2,365.77	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops
GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA7679X

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
08.01.2021

CHASSIS CODE
KMH851CVLU191752

INV. NO/DATE
91583332 03.08.2021

JOB NO.
305476664

ODOMETER READING
DATE/TIME IN
03.07.2021 08:10

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					1,126.00

JOB NATURE

0001	PB	PANEL BEATING - SHA7679X	525.00		525.00
0002	SP	SPRAYPAINT CHARGE	500.00		500.00
0003	17-01	CHECK ALL LIGHTING	30.00		30.00
0004	20-22	REMOVE/REFIX REVERSE SENSOR	30.00		30.00
SUB-TOTAL :					1,085.00

Items total	2,211.00
Add GST @ 7.000 %	154.77
Invoice amount	2,365.77

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

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ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91583332	2,365.77	

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CUSTOMER'S COPY

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICECOMPANY REG. NO.: 199506048W
Page: 3

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA7679XMAKE
HYUNDAIMODEL
IONIQ(G3)DATE OF REG
08.01.2021CHASSIS CODE
KMH851CVLU191752INV. NO/DATE
91583332 03.08.2021JOB NO.
305476664

ODOMETER READING

DATE/TIME IN
03.07.2021 08:10Issued by : KATHERINETAN 03.08.2021 16:15:35
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

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ComfortDelGro Engineering Pte LtdHead Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91583332	2,365.77	

Our Ref: CT21070027

Date: 26 July 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	03/07/2021 @ 07:40 hrs
ALONG	TPE TURNING LEFT TO LOYANG AVE
INVOLVING	SMK8267H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7679X** (the "Taxi"). The Taxi was hired to **ONG KENG GUAN IC NO SXXXX600H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
645	135	0615	1355
317	170	2145	0620
788	165	0640	1345
213	24	0040	1130
39	125	0615	1340
619	125	2100	0230
730	165	0615	1410
599	169	0615	1440
757	158	0615	1350
64	206	2130	0630
095	131	0650	1340

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
						FROM	TO
29.6.21	JM	52	160		64	21.00	02.15
30.6.21	ONG	52	333		172	0615	1410
30.6.21	JM	52	511		178	21.30	02.20
1.7.21	ONG	52	702		191	0615	1420
1.7.21	JM	52	835		132	21.30	06.10
2.7.21	ONG	52	990		154	0625	1400
2.7.21	JM	53	173		183	22.00	06.20
3.7.21	ONG					0640	
03.07.21	8HA 7679X					0800	-
07.07.21	y Brinded Repair					-	1030

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMS4024B

Date of Accident

14/07/2021 

Reset

% RESULT & RECEIPT



TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **25/02/2021 - 24/02/2022**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **15/07/2021 10:22**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SN 22464

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 9 July 2021 3:18 PM
To: 'medicsgotoheaven@yahoo.com'
Subject: Claim Notification - ACCIDENT INVOLVING SMK 8267H(AIG) AND SHA 7679X AT/ALONG ONTERSECTION OF TPE & LOYANG ON 03/07/2021

09 July 2021

Mr Simon Lim

[By Email Only]

Dear Sir/Madam,

You Ref: SMK8267H

Our Ref: CC4/AIG21007323/T1pa3

ACCIDENT INVOLVING SMK 8267H(AIG) AND SHA 7679X AT/ALONG ONTERSECTION OF TPE & LOYANG ON 03/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHA7679X against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Jul 2021 15:49	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
2	05 Jul 2021 15:49	Clim Veh Model Changed	(205282) HYUNDAI AE IONIQ HEV DCT 1.6 (A).	[A] HOW MEI KWAN
3	05 Jul 2021 15:49	Clim Created	Reg No: SHA7679X. Acct Date: 2021/07/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	05 Jul 2021 15:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Jul 2021 15:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/14	[A] HOW MEI KWAN
6	05 Jul 2021 15:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Jul 2021 15:49	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[A] Merimen Administrator
8	05 Jul 2021 15:49	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	05 Jul 2021 15:50	Label Added	(23):Express.	[A] HOW MEI KWAN
10	05 Jul 2021 15:50	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
11	06 Jul 2021 13:42	Clim Registration Modified	Acct Time:07:00:00->07:45:00.	[I] AIG OneClaim Integration User
12	05 Aug 2021 12:49	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	05 Aug 2021 12:49	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	05 Aug 2021 12:49	Clim Dtl Modified	JPJ Reg. Date: -> 2021/01/08.	[A] JOANNE LEE KHANG MIN
15	05 Aug 2021 12:49	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	24 Aug 2021 15:00	Adj Mandate Request	Cur.Req:3068.53:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$2,365.77 + (b)LOR(4days x \$125.19): \$500.76 + (c)LOI(4days x \$50.00): \$200.00 + (d)Search fee: \$2.00= Total: \$3,068.53 *3 recommendation repair days + 1PRS = 4days *For your approval ple	[A] CHEW HSIAO TONG
17	13 Dec 2021 10:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/14	[I] Lee, Ming-Yao
18	13 Dec 2021 10:13	Adj Mandate Set	Approved:3068.53.	[I] Lee, Ming-Yao

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2706616	05 Jul 2021 15:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHA7679X	SMK8267H	11.00
2714626	05 Aug 2021 12:49:34	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA7679X	SMK8267H	11.00

