

RE: PRI SKZ792E CLAIMING AGAINST SMB1314Z DOA:04.07.2021 (NR)

Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>

Tue 8/17/2021 10:20 AM

To: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; **SUR** <sur@lkkauto.com>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>

Cc: Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Our Ref: BUS/07/21/7001

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523

From: Hui Zhen (LKK Auto) [mailto:huizhen@lkkauto.com]
Sent: Monday, August 16, 2021 1:27 PM
To: MTPRI; SUR; Tan Wei Teck (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Cc: Karen Chan Siau Chin (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA); Foo Chit Yan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: Re: PRI SKZ792E CLAIMING AGAINST SMB1314Z DOA:04.07.2021 (NR)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Patrick,

Kindly assist to provide reference number.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, July 5, 2021 2:57 PM
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <ChanSiauChin@smrt.com.sg>; 'Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <TanWeiTeck@smrt.com.sg>; 'Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <FooChitYan@smrt.com.sg>
Subject: RE: PRI SKZ792E CLAIMING AGAINST SMB1314Z DOA:04.07.2021 (NR)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Monday, 5 July, 2021 2:51 PM

To: assignments@lkkauto.com; sur@lkkauto.com

Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>

Subject: FW: PRI SKZ792E CLAIMING AGAINST SMB1314Z DOA:04.07.2021 (NR)

Ref: TBA

Dear Sirs

Kindly survey on “Without Prejudice” /basis.

TP: SKZ792E

Insured: SMB1314Z

Workshop: New Hock Teck Motor Pte Ltd

Please arrange for 2. M/s LKK Adrian Ling Wai Ping

Aside to Bus claims colleagues

Kindly ensure bus captain report for this accident.

Thank you.

Regards,

ashlene

Ashlene Lee

Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2615 | Fax: 6368 7421 | Email: leebeegan@smrt.com.sg | www.smrt.com.sg

<https://www.smrt.com.sg/Compliment>

From: Admin nht [<mailto:admin@nhtmotor.com>]

Sent: Monday, July 5, 2021 2:45 PM

To: MTPRI

Cc: Yun Li Khoo; Chloe; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

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Without Prejudice

Hi Ashlene

Please arrange for 2. M/s LKK Adrian Ling Wai Ping

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

Best Regards,

Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276

On Mon, Jul 5, 2021 at 1:41 PM MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB1314Z as such we do not follow the new protocol.

Attached is a copy of our insurers, First Capital Insurance Limited's letter for your perusal.

Kindly extend a copy of your client's GIA report for our perusal.

We have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan

Kindly let us have your selection. Thank you.

Regards,

ashlene

Ashlene Lee

Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2615 | Fax: 6368 7421 | Email: leebeegan@smrt.com.sg | www.smrt.com.sg

<https://www.smrt.com.sg/Compliment>

From: Admin nht [mailto:admin@nhtmotor.com]

Sent: Monday, July 5, 2021 1:05 PM

To: MTPRI

Cc: Yun Li Khoo; Chloe

Subject: SKZ792E CLAIMING AGAINST SMB1314Z DOA:04.07.2021

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Without Prejudice

Hi Motor Claim Dept

Kindly send us your surveyor list, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

Best Regards,

Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276