

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Tuesday, 6 July 2021 9:41 AM  
**To:** Wani; 'Tan Kah Leong'; assignments  
**Cc:** 'Claims Dept of CTI'; SUR  
**Subject:** RE: SNM21D203699/C02/XB9745E/TANKL / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SLU 3912X AND XB 9745E ON 01.07.21

Dear Sir/Mdm,

Document received with thanks.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wani <[wani@alc.com.sg](mailto:wani@alc.com.sg)>  
**Sent:** Tuesday, 6 July 2021 9:20 AM  
**To:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; 'Tan Kah Leong' <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SNM21D203699/C02/XB9745E/TANKL / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SLU 3912X AND XB 9745E ON 01.07.21

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**From:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Sent:** Monday, July 5, 2021 3:06 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Wani <[wani@alc.com.sg](mailto:wani@alc.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SNM21D203699/C02/XB9745E/TANKL / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SLU 3912X AND XB 9745E ON 01.07.21

Dear Sir/Mdm,

Please provide workshop details.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Friday, 2 July 2021 6:14 PM  
**To:** Wani <[wani@alc.com.sg](mailto:wani@alc.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SNM21D203699/C02/XB9745E/TANKL / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SLU 3912X AND XB 9745E ON 01.07.21

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Wani,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please let us have the workshop details and contact number for our surveyor to conduct the PRS.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Wani <[wani@alc.com.sg](mailto:wani@alc.com.sg)>  
**Sent:** Friday, July 2, 2021 6:04 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D203699/C02/XB9745E/TANKL / FW: PRE-REPAIR INSPECTION - ACCIDENT

INVOLVING SLU 3912X AND XB 9745E ON 01.07.21

**Importance:** High

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**WITHOUT PREJUDICE**

Dear Sir/Mdm,

We refer to your email of even date

Please do be informed that we will be appointing 'UNITED APPRAISAL & MANAGEMENT PTE LTD - MR ANANDA K. BISWAS MARC ' as our surveyor for this matter.

Please proceed to contact workshop directly. Thank you.

Regards,

*Wani (Ms)*

*Legal Assistant*

Arasan Law Chambers 151 Chin Swee Road #06-08 Manhattan House

Singapore 169876 | **Office:** 6835 3350 | **Fax:**6835 3352

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Friday, July 2, 2021 5:37 PM

**To:** Wani <[wani@alc.com.sg](mailto:wani@alc.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D203699/C02/XB9745E/TANKL / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SLU 3912X AND XB 9745E ON 01.07.21

**Without Prejudice**

Dear Wani,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, July 2, 2021 5:30 PM

**To:** Wani <[wani@alc.com.sg](mailto:wani@alc.com.sg)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203699/C02/XB9745E/TANKL / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SLU 3912X AND XB 9745E ON 01.07.21

Without Prejudice

Save as to costs

Dear Kah Leong,

Please conduct PRS for SLU3912X.

Note: officer in charge Tan Kah Leong 63896193.

\*\*\* Kindly quote our reference number when replying.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Wani <[wani@alc.com.sg](mailto:wani@alc.com.sg)>  
**Sent:** Friday, 2 July 2021 5:06 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SLU 3912X AND XB 9745E ON 01.07.21

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Dear Sirs/Mdm,

As requested, please find attached. Thank you.

Regards,

*Wani (Ms)*

*Legal Assistant*

Arasan Law Chambers 151 Chin Swee Road #06-08 Manhattan House

Singapore 169876 | **Office:** 6835 3350 | **Fax:**6835 3352

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, July 2, 2021 4:52 PM  
**To:** Wani <[wani@alc.com.sg](mailto:wani@alc.com.sg)>  
**Cc:** [mariah@alc.com.sg](mailto:mariah@alc.com.sg)  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SLU 3912X AND XB 9745E ON 01.07.21

Without Prejudice

Save as to costs

Dear Sir,

Pls provide gia report and accident timing to process pri.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Wani <[wani@alc.com.sg](mailto:wani@alc.com.sg)>

**Sent:** Friday, 2 July 2021 4:27 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [mariah@alc.com.sg](mailto:mariah@alc.com.sg)

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SLU 3912X AND XB 9745E ON 01.07.21

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**WITHOUT PREJUDICE**

Dear Sir/Mdm,

Kindly do see the attached document for the notice to insurance to conduct pre-repair survey within 2 working days pursuant to paragraph 6.2 of pre-action protocol for NIMA case.

Do assist to expedite the inspection at soonest, thank you.

Regards,

*Wani (Ms)*

*Legal Assistant*

**Arasan Law Chambers** 151 Chin Swee Road #06-08 Manhattan House

Singapore 169876 | **Office:** 6835 3350 | **Fax:**6835 3352

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