

# AUTOPROBE CONSULTANTS

Note: No photo show Damped  
No proof  
No Evidence show affected.

To: ANG POH SEOW  
C/O: SERVE YOU MOTOR SERVICE  
5033 ANG MO KIO INDUSTRIAL PARK 2  
#01-265  
SINGAPORE 569536

Our Ref.: SVY191100152  
Date: 02/01/2020

## AUTOMOBILE INSPECTION REPORT

\* 4/5 @ 13,500 10 days.

follow Ajax

LYA @ 6415

follow Ajax mv No market value can't check.

1. **SURVEY TYPE:** THIRD PARTY

Vehicle Inspected: SU -6000-A

Insured Vehicle:

Assigned by: MISS ELAINE

Date of Accident: 21/11/2019 ←

Repairer / Survey at: SERVE YOU MOTOR SERVICE

Your Reference: NOT ADVISED

Policy Excess: -

Assignment Date: 25/11/2019

Surveyed / Assessed Date: 25/11/2019

2. **VEHICLE PARTICULARS:**

Make & Model: AUDI A4 2.0 MU

Registration Date: 09/02/2006

Engine Capacity: 1984

Chassis No.: WAUZZZ8E16A101551

Engine No.: ALT228111

General Condition: GOOD

Colour: BLUE

Odometer (km): 99330

Steering: IN ORDER

Brake: IN ORDER

3. **TYRE CONDITION:**

	Size	Make	Thread Depth (%)
FRONT LEFT	205/55R16	BRIDGESTONE	70
FRONT RIGHT	205/55R16	BRIDGESTONE	70
REAR LEFT	205/55R16	BRIDGESTONE	70
REAR RIGHT	205/55R16	BRIDGESTONE	70

4. **DESCRIPTION OF DAMAGES:**

The vehicle sustained damages mainly at the front right portion.

# AUTOPROBE CONSULTANTS

Your Ref.: NOT ADVISED  
Our Ref.: SVY191100152

Vehicle No.: SU -6000-A  
Date of Accident: 21/11/2019

## 5. ADJUSTMENT SUMMARY:

Original Estimate:	\$29,537.20
Revised:	\$23,904.50
Final Adjustment:	\$19,100.00 (Lump Sum)
Estimated Repair Duration:	10.00 Working Days

---

The Inspection was conducted on a "Without Prejudice" basis.

Assessor: SAMUEL PHUN

# AUTOPROBE CONSULTANTS

Your Ref.: NOT ADVISED  
Our Ref.: SVY191100152

Vehicle No.: SU -6000-A  
Date of Accident: 21/11/2019

## ADJUSTMENT DETAILS

QTY	DESCRIPTION (PARTS)	CONDITION	ESTIMATE	REVISED
1	FRONT BONNET	BENT <i>Buc</i>	\$1,480.00 L	\$1,480.00 L ✓
* 2	FRONT BONNET HINGE	RH BENT <i>o/s bent</i>	\$140.00 L	\$70.00 L <i>1/2 L</i>
1	FRONT BONNET LOCK INNER	<i>+</i> DISTORTED <i>Dis</i>	\$185.00 L	\$185.00 L ✓
1	FRONT SUPPORT PANEL RUBBER	NECESSARY <i>neu/cut</i>	\$198.00 L	\$198.00 L ✓
1	FRONT RH FENDER	DENTED <i>Buc</i>	\$850.00 L	\$850.00 L ✓
1	FRONT RH FENDER SHIELD	CRACKED <i>to a</i>	\$185.00 L	\$185.00 L ✓
1	FRONT RH FENDER INNER PANEL	DENTED <i>DD</i>	\$385.00 L	\$385.00 L ✓
1	FRONT BUMPER TOWING COVER	DISLODGED <i>MIS</i>	\$45.00 L	\$45.00 L ✓
1	FRONT BUMPER	DEFORMED/CRACKED <i>Dis</i>	\$1,280.00 L	\$1,280.00 L ✓
2	FRONT BUMPER SIDE RETAINER	NECESSARY <i>neu</i>	\$90.00 L	\$90.00 L ✓
1	FRONT BUMPER REINFORCEMENT	BENT <i>bent</i>	\$685.00 L	\$685.00 L ✓
1	FRONT BUMPER CLIP (SET)	NECESSARY <i>neu</i>	\$68.00 L	\$35.00 S ✓ <i>s/n</i>
1	FRONT BUMPER GRILLE WITH GARNISH (SET)	CRACKED <i>one</i>	\$980.00 L	\$980.00 L ✓
1	FRONT BUMPER LOGO	NECESSARY <i>neu</i>	\$105.00 L	\$105.00 L ✓
1	FRONT RH FOG LAMP	CRACKED <i>one</i>	\$315.00 L	\$315.00 L ✓
1	FRONT RH FOG LAMP GARNISH	DEFORMED <i>Dis</i>	\$118.00 L	\$118.00 L ✓
2	FRONT BUMPER REINFORCEMENT BRACKET	DISTORTED <i>bent</i>	\$370.00 L	\$370.00 L ✓
1	FRONT RH HEAD LAMP	CRACKED <i>320</i>	\$780.00 L	\$780.00 L ✓
1	FRONT SUPPORT PANEL	BUCKLED <i>Buckled</i>	\$850.00 L	\$850.00 L ✓
1	FRONT RH WHEEL HOUSING	* DENTED <i>Repairable</i>	\$880.00 L	\$880.00 L X
1	FRONT RH CHASSIS MEMBER	REPAIR <i>R</i>	\$1,180.00 L	- L X
1	AIR CON CONDENSER	CRACKED <i>cut</i>	\$750.00 L	\$750.00 L ✓
1	AIR CON FILTER	DEFORMED <i>one</i>	\$184.00 L	\$184.00 L ✓
1	AIR CON PIPE	BENT/DENTED <i>bent</i>	\$1,080.00 L	\$1,080.00 L ✓
1	ENGINE LOWER COVER	DEFORMED <i>one</i>	\$540.00 L	\$540.00 L ✓
1	ENGINE LOWER COVER CLIP (SET)	NECESSARY <i>neu</i>	\$58.00 L	\$30.00 S ✓ <i>s/n</i>
1	HORN (SET)	CRACKED <i>one</i>	\$185.00 L	\$185.00 L ✓
1	AIR CLEANER ASSY	CRACKED <i>one</i>	\$580.00 L	\$580.00 L ✓
1	AIR CLEANER HOSE (SET)	DEFORMED <i>one</i>	\$240.00 L	\$240.00 L ✓
1	FRONT RH LOWER ARM	* BENT <i>Bent</i>	\$520.00 L	\$520.00 L ✓
1	FRONT RH ROD LINK	* CRACKED <i>one</i>	\$480.00 L	\$480.00 L ✓
1	STAY BAR FRONT	* SERVICEABLE <i>one</i>	\$280.00 L	- L X

# AUTOPROBE CONSULTANTS

Your Ref.: NOT ADVISED  
Our Ref.: SVY191100152

Vehicle No.: SU -6000-A  
Date of Accident: 21/11/2019

1	FRONT CROSS MEMBER	SERVICEABLE	Sul	\$1,850.00 L	- L X
1	FRONT ENGINE MOUNTING BRACKET	CRACKED	C/A	\$240.00 L	\$240.00 L ✓
1	FRONT RH SHOCK ABSORBER	BENT	u-i	\$350.00 L	\$350.00 L X
1	FRONT RH KNUCKLE	DISTORTED	u-i	\$880.00 L	\$880.00 L X
1	FRONT RH WHEEL BEARING	AFFECTED	u-i	\$865.00 L	\$865.00 L X
1	FRONT RH SPORT RIM	REPAIR-LABOUR	u-i	\$1,160.00 L	\$150.00 S X
1	FRONT RH TYRE	CUT	cut	\$210.00 L	\$147.00 S ✓ s/w
1	FRONT NUMBER PLATE	DENTED	u-i	\$50.00 L	\$35.00 S X
2	FRONT SEAT BELT	JAMMED	JM	\$1,500.00 L	\$1,500.00 L ✓
2	FRONT SEAT BELT PRE-TENSIONER	ACTIVATED	Activated	\$640.00 L	\$640.00 L ✓
1	FRONT CRASH SENSOR	AFFECTED	u-i	\$385.00 L	\$385.00 L X
1	FRONT AIRBAG SENSOR (ECU)	AFFECTED	u-i	\$1,200.00 L	\$1,200.00 L X
1	O2 SENSOR	BENT	Sul	\$580.00 L	\$580.00 L ✓

Subtotal \$25,976.00 \$21,447.00

List Item Discount on L Items 5.00% / 5.00% (\$1,298.80) (\$1,052.50)

Total Parts \$24,677.20 \$20,394.50

DESCRIPTION (LABOUR & MISC.)	ESTIMATE	REVISED
TO DISMANTLE/RENEW THE FRONT ACCIDENT DAMAGED PORTION. TO PANEL BEATING, RESHAPE, STRAIGHTEN, ORIENTATE & ALIGN REPAIR/REPLACEMENT PARTS.	\$1,800.00	\$1,400.00 1200
TO DISMANTLE & REFIT FRONT RH KNUCKLE, SHOCK ABSORBER & STAY BAR.	\$280.00	\$200.00 120
TO CHANGE AIR CON CONDENSER, PIPE & REFILL GAS.	\$280.00	\$100.00 ✓
SUPPLY SPRAY PAINT MATERIAL & NECESSARY ITEMS ON THE ACCIDENT DAMAGED PORTION.	\$1,800.00	\$1,300.00 1000
ADJUST WHEEL ALIGNMENT.	\$150.00	\$80.00 ✓
RESETTING OF FRONT CRASH SENSOR AND AIRBAG SENSOR (REPROGRAMME).	\$350.00	u-i \$250.00 X
TO REMOVE & REFIT FRONT LH & RH SEATBELTS & PRE-TENSIONERS.	\$200.00	\$180.00 100
Subtotal	\$4,860.00	\$3,510.00
Total Labour	\$4,860.00	\$3,510.00
Total	\$29,537.20	\$23,904.50

P-16490  
5%  
15661.50  
S.N- 212  
L- 2600  
18477

14782

# AJAX

Inspection Services Pte Ltd

## PRE-REPAIR SURVEY REPORT

NTUC Income Insurance Co-operative Ltd

73 Bras Basah Road #05-01 NTUC Trade Union House Singapore 189556

Attention: Mr Marcus Xiao

Assign Date:	25/11/2019	Survey Date:	25/11/2019	Adjustment Date:	16/01/2010
Accident Date:	~ 21/11/2019	TP Policy No:	5111325024	Our Ref:	AVS2019-21674/AT
Place of Survey:	Serve You Motor Service			Your Ref:	MT/1072689-001
	Blk 5033 Ang Mo Kio Ind Park 2 #01-265			Claim Type:	Third Party
	Singapore 569536			Claimant:	Ang Poh Seow

### Description of Vehicle:

Veh. No:	SU6000A	Make/Model:	Audi A4
Colour:	Blue	Engine No:	ALT228111
Engine Capacity:	1,984 cc	Chassis No:	WAUZZZ8E16A101551
Odometer:	99330	Reg. Date:	09/02/2006

### Condition of Vehicle:

General:	Fair	Modification:	No	Steering:	Affected
Handbrake:	Affected	Footbrake:	Affected	Paint work:	Fair
Tyre Make:	Bridgestone				
Front Tyre Size:	245/35R18	Front Left Side:	6mm	Front Right Side:	6mm
Rear Tyre Size:	245/35R18	Rear Left Side:	6mm	Rear Right Side:	6mm

### Description of Damage:

The vehicle sustained damage on the front portion.

### Remarks:

Our recommended amount for the cost of contract lumpsum repair is S\$11,600.00 with approximately eight (8) working days to complete. However, no finalisation was agreed with the repairer.

Market value S\$20,000.00 minus the total rebate (COE & PARF) S\$6,415.00, and the Economical Repair Value is S\$13,585.00.

Adjuster:

Mohamad Affandi  
Motor Appraiser

Date

Note: This report is confidential and solely for the use of the client. The survey was conducted on a "Without Prejudice" basis.

AJAX Inspection Services Pte Ltd

120 Lower Delta Road, #08-08, Cendex Centre, Singapore 169208. Tel: +65 6255 0808 Fax: +65 6849 9155

Email: info@ajaxinspection.com Website: www.ajaxadjusters.com Co. Reg. No.: 201318067R

# AJAX

Inspection Services Pte Ltd

Adjustment of Repair Cost for Vehicle:			SU6000A	Our Ref: AVS2019-21674/AT	
No.	Qty	Description of Parts	Condition	Third Party Surveyor's Estimate S\$	Our Recommendation S\$
<b>List Items</b>					
1	1	Front bonnet	Buckled	1,480.00	1,480.00
2	2	Front bonnet hinge	Bent	70.00	70.00
3	1	Front bonnet lock inner	Not Necessary	185.00	--
4	1	Front support panel rubber	Cut	198.00	198.00
5	1	Front RH fender	Buckled	850.00	850.00
6	1	Front RH fender shield	Cut	185.00	185.00
7	1	Front RH fender inner panel	Buckled	385.00	385.00
8	1	Front bumper towing cover	Missing	45.00	45.00
9	1	Front bumper	Cracked	1,280.00	1,280.00
10	2	Frontbumper side retainer	Necessary	90.00	90.00
11	1	Front bumper reinforcement	Bent	685.00	685.00
12	1 set	Front bumper clip	Necessary	35.00	35.00
13	1 set	Front bumper grille with ganrish	Cracked	980.00	980.00
14	1	Front bumper logo	Necessary	105.00	105.00
15	1	Front RH fog lamp	Missing	315.00	315.00
16	1	Front RH fog lamp garnish	Missing	118.00	118.00 ✓
17	2	Front bumper reinforcement bracket	Bent	370.00	370.00 ✓
18	1	Front RH headlamp	Broken	780.00	780.00 ✓
19	1	Front support panel	Cracked	850.00	850.00 ✓
20	1	Front RH wheel housing	Repair	880.00	-- ✓
21	1	Front RH chassis member	Repair	--	-- X
22	1	Air con condenser	Punctured	750.00	750.00 ✓
23	1	Air con filter	Cracked	184.00	184.00
24	1	Air con pipe	Bent	1,080.00	1,080.00
25	1	Engine lower cover	Cracked	540.00	540.00
26	1 set	Engine lower cover clip	Necessary	30.00	30.00
27	1 set	Horn	Bent	185.00	185.00
28	1	Air cleaner assy	Cracked	580.00	580.00
29	1 set	Air cleaner hose	Cracked	240.00	240.00
30	1	Front RH lower arm	Not Necessary	520.00	--
31	1	Front RH rod link	Not Necessary	480.00	--
32	1	Stay bar front	Not Necessary	--	--

Note: This report is confidential and solely for the use of the client. The survey was conducted on a "Without Prejudice" basis.

**AJAX Inspection Services Pte Ltd**

120 Lower Delta Road, #08-08, Cendex Centre, Singapore 169208. Tel: +65 6255 0808 Fax: +65 6849 9155

Email: info@ajaxinspection.com Website: www.ajaxadjusters.com Co. Reg. No.: 201318067R

# AJAX

Inspection Services Pte Ltd

Adjustment of Repair Cost for Vehicle: <u>SU6000A</u>				Our Ref: AVS2019-21674/AT	
No.	Qty	Description of Parts	Condition	Third Party Surveyor's Estimate S\$	Our Recommendation S\$
33	1	Front cross member	Not Necessary	--	--
34	1	Front engine mounting bracket	Not Necessary	240.00	--
35	1	Front RH shock absorber	Not Necessary	350.00	--
36	1	Front RH knuckle	Not Necessary	880.00	--
37	1	Front RH wheel bearing	Not Necessary	865.00	--
38	1	Front RH sport rim	Not Necessary	150.00	--
39	1	Front RH tyre	Not Necessary	147.00	--
40	1	Front number plate	Not Necessary	35.00	--
41	2	Front seat belt	Not Necessary	1,500.00	--
42	2	Front seat belt pre-tensioner	Not Necessary	640.00	--
43	1	Front crash sensor	Not Necessary	385.00	--
44	1	Front airbag sensor (ECU)	Not Necessary	1,200.00	--
45	1	O2 sensor	Not Necessary	580.00	--
Sub Total:				21,447.00	12,410.00
Discount (less 5% ):				1,072.35	620.50
Total Parts Price:				20,374.65	11,789.50

## Labour Cost

1	To dismantle/ renew the front accident damaged portion. To panel beating, reshape, straighten, orientate & align repair repair/ replacement parts.	1,400.00	1,200.00
2	To dismantle & refit front RH knuckle, shock absorber & stay bar.	200.00	200.00
3	To change air con condenser, pipe & refill gas.	100.00	100.00
4	Supply spray paint material & necessary items on the accident damaged portion.	1,300.00	1,000.00
5	Adjust wheel alignment.	80.00	--
6	Resetting of front crash sensor and airbag sensor (reprogramme).	250.00	200.00
7	To remove & refit front LH & RH seat belts & pretensioners.	180.00	--
Sub Total:		3,510.00	2,700.00
Grand Total:		23,884.65	14,489.50

Note: This report is confidential and solely for the use of the client. The survey was conducted on a "Without Prejudice" basis.

AJAX Inspection Services Pte Ltd

120 Lower Delta Road, #08-08, Cendex Centre, Singapore 169208. Tel: +65 6255 0808 Fax: +65 6849 9155  
Email: info@ajaxinspection.com Website: www.ajaxadjusters.com Co. Reg. No.: 201318067R

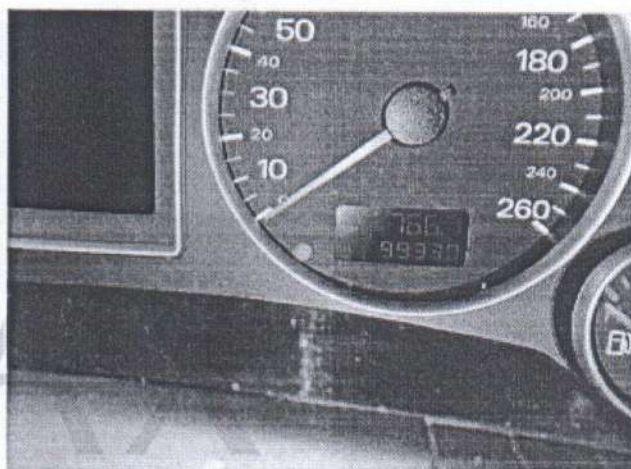
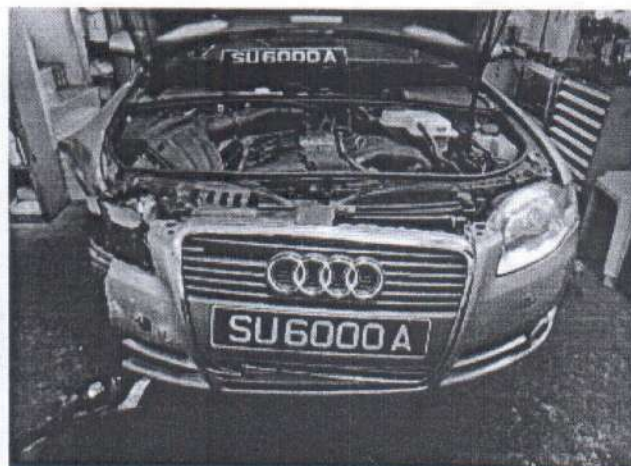
# AJAX

Inspection Services Pte Ltd

Our Ref: AVS2019-21674/AT

Your Ref: MT/1072689-001

Pre-repair survey - 25/11/2019



Note: This report is confidential and solely for the use of the client. The survey was conducted on a "Without Prejudice" basis.

**AJAX Inspection Services Pte Ltd**

120 Lower Delta Road, #08-08, Cendex Centre, Singapore 169208. Tel: +65 6255 0808 Fax: +65 6849 9155

Email: [info@ajaxinspection.com](mailto:info@ajaxinspection.com) Website: [www.ajaxadjusters.com](http://www.ajaxadjusters.com) Co. Reg. No.: 201318067R

DOA-21-11-19  
 Coe until 08-02-21

1 yrs 2mth  
 plus

Autoprobe	Date	Ajax	No.
Front bonnet lock inner photo 14/136		never took	
Front RH wheel housing photo 55/56/136	can repair	photo page 10	
Front LH lower arm photo 114-116/136		photo page 9 photo top LH	
Front RH Rod Link photo 115/136		photo page 9 photo top RH	
Front Engine mounting bracket photo 117/136 and 61/136		photo page 9 bottom RH	
RH Sport rim photo 113-132	no repair	photo page 16 bottom LH	
Front RH tyre photo 113		photo page 5 can't see clearly	
Front number plate photo 8	can't see page	No photo taken	
Front seat belt photo 121-125-126		No photo taken	
Front seat belt pre-tensioner 123-127		No photo taken	
Front crash sensor 128	no proof	No photo taken	
Front air bag sensor (ECU) photo 130	no proof		
O2 sensor photo 134		photo 10 top LH	

DOA-21-11-2019  
 Coe until-08-02-2021

Bo/ 1yrs 2mth plus

Click to OneMotoring

### Inquire PARF/COE Rebate for Registered Vehicle

#### Vehicle Owner Particulars

Owner ID Type: Singapore NPIC  
Owner ID: 4265

#### Vehicle Details

Vehicle No: SU4000A  
Vehicle to be Exported: No  
Intended Deregistration Date: 30 Nov 2019  
Vehicle Make: AUDI  
Vehicle Model: A4 2.0 MU  
Primary Colour: Blue  
Manufacturing Year: 2005  
Engine No: ALT228111  
Chassis No: WAUZZZ8E1AA101551  
Maximum Power Output: 95.0 kW (128 bhp)  
Open Market Value: \$36,820.00  
Original Registration Date: 09 Feb 2006  
First Registration Date: 09 Feb 2006  
Transfer Count: 2  
Actual ARF Paid: \$40,502.00

#### Intended PARF Rebate Details

PARF Eligibility: Forfeited  
PARF Eligibility Expiry Date: -  
PARF Rebate Amount: \$0.00

#### Intended COE Rebate Details

COE Expiry Date: 08 Feb 2021  
COE Category: E - Open Category  
COE Period (Years): 5  
PQP Paid: \$28,218.00  
COE Rebate Amount: \$6,718.00  
Total Rebate Amount: \$6,718.00

#### Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 22 Nov 2019

OK