

## Asher Sng (LKKAuto)

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**From:** Tan Lee Gek (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)  
<LeeGek@smrt.com.sg>  
**Sent:** Wednesday, 4 August 2021 2:59 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 30/6/2021 involving SHC 4705M & SGX 7768M (China Taiping's insured) Our Ref: TAX/06/21/2065/lg  
**Attachments:** 06 21 2065 - supporting documents.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$4,300.00
Loss of Rental	\$747.50 ( 11.5 days x \$65.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$5,054.50</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

**Our hirer is claiming his injury and loss of income through his own lawyer.**

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



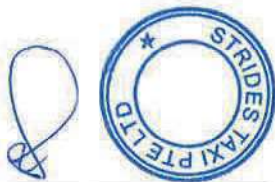
## AUTHORIZATION TO ACT

I, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHC 4705M (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4705M that was damaged pursuant to the accident which occurred on 30/06/2021 (date) along YISHUN AVE 2 /CANBERRA LINK (location) involving vehicle no/s SGX 7768M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of Sept (month) 2021 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00121852000 Claim No : SNM21D203689/C02/SGX7768M/CHNGPW

Claimant : STRIDES TAXI PTE LTD

Amount : S\$4,827.00  
DOLLARS FOUR THOUSAND EIGHT HUNDRED AND TWENTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 4705M

Insured Vehicle No. : SGX 7768M

Date of Loss : 30/06/2021

Place of Accident : YISHUN AVE 2 /CANBERRA LINK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : UTERMAY PTE. LTD.

Driver Name : YONG SIN MING(YANG SHENGMING)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,300.00
(3) Loss of <del>Use</del> / <del>Rental</del> / <del>Earning</del>	S\$	520.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	4,827.00

Claimant Name : STRIDES TAXI PTE LTD

NRIC No : 1XXXXX369K

Signature : 

Date : 

28 SEP 2021

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV210700357  
Date : 27.07.2021  
Vehicle No. : SHC4705M  
Your Ref No. : TAX/06/21/2065  
Our Ref No. : 24111439  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)		Amount
			%	Amount	
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	4,300.00

**GRAND TOTAL** \$ **4,300.00**

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 30.06.2021

*Koo Yew Chung*

Koo Yew Chung (Jul 27, 2021, 14:12 GMT+8)

Authorised Signature  
for SMRT Automotive Services Pte Ltd

E. & O.E



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/06/21/2065

From: SMRT Taxis Pte Ltd

Date: 15/6/2021

**ACCIDENT ON 30/06/2021 INVOLVING SHC 4705M & SGX 7768M AT THE JUNCTION OF YISHUN AVE 2 & CANBERRA LINK**

This is to confirm that the daily rental rate for SHC 4705M is \$65.00 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 29/06/2021

Date Generated : 14/07/2021

Accident End Date : 14/07/2021

User Name : LeeGek

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Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/06/21/2065	SHC4705M	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24111439	01/07/2021 1:38 PM	13/07/2021 8:09 AM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	01 Jul 2021 / 16:20:21		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SGX7768M		
Transaction Type:	18,32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20210701152021861468
Search Date / Time:	30 Jun 2021 23:05:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		
Information displayed is correct as at the log date and time.			

Enquire Related Logs

Back to List

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 6 August 2021 2:10 PM  
**To:** utermay@hotmail.com  
**Subject:** ACCIDENT INVOLVING SGX 7768M AND SHC 4705M ON 30/06/2021

**Our Ref: CC3/CTI21007281/R1ea3**

06 AUG 2021

**UTERMAY PTE. LTD.**

Dear Sir/Madam,

**ACCIDENT INVOLVING SGX 7768M AND SHC 4705M ON 30/06/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*



# **STRIDES**

TAXI

**Strides Taxi Pte Ltd**

## **MEMORANDUM**

To: Whom It May Concern

From: Strides Taxi Pte Ltd

Date: 22<sup>nd</sup> September 2021

### **RE: CHANGED OF ENTITY NAME**

We confirm that we have changed the entity name from SMRT Taxis Pte Ltd to STRIDES TAXI PTE LTD (UEN No. 198905369K) with effect from 16<sup>th</sup> August 2021.

Please make payment to **STRIDES TAXI PTE LTD.**

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager

## Asher Sng (LKKAUTO)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Sunday, 26 September 2021 11:52 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D203689/C02/SGX7768M/CHNGPW / FW: Direct Settlement - Accident Involving SGX7768M (OI : CTI - TBA) and SHC4705M (TP : LKK REF - CC3/CTI21007281/R1ea3) on 30/06/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Without Prejudice, Save as to Costs

Dear Asher

Please proceed to resolve claim at \$4,827.00 (all-in).

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Tuesday, 31 August 2021 9:01 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM21D203689/C02/SGX7768M/CHNGPW / FW: Direct Settlement - Accident Involving SGX7768M (OI : CTI - TBA) and SHC4705M (TP : LKK REF - CC3/CTI21007281/R1ea3) on 30/06/2021

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Your ref : SNM21D203689/C02/SGX7768M/CHNGPW

Our ref : CC3/CTI21007281/R1ea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$4,827.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 17,998.90	\$ 4,300.00
2. Loss of Rental (11.5days x \$65)	\$ 747.50	\$ 520.00 (8days x \$65)
3. LTA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 18,743.40	\$ 4,827.00

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Monday, 5 July 2021 3:33 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D203689/C02/SGX7768M/CHNGPW / FW: Direct Settlement - Accident Involving SGX7768M (OI : CTI - TBA) and SHC4705M (TP : LKK REF - CC3/CTI21007281/R1ea3) on 30/06/2021

**[Strictly Confidential]**

Without Prejudice

Dear Mei Kwan/Asher

Attached herewith OI SAS report for your preusal.

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Thank you.

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 2 July 2021 4:57 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R:SNM21D203689/C02/SGX7768M/CHNGPW / FW: Direct Settlement - Accident Involving SGX7768M (OI : CTI - TBA) and SHC4705M (TP : LKK REF - CC3/CTI21007281/R1ea3) on 30/06/2021

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D203689/C02/SGX7768M/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 2 July 2021 4:48 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SGX7768M (OI : CTI - TBA) and SHC4705M (TP : LKK REF - CC3/CTI21007281/R1ea3) on 30/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 4705M at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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