Re: AIG Ref: #0874822733SG003#027# | Accident between SKM 1594 Y and FBQ 2605 D *** LKK REF: CC4/AIG21007271/Gpa3

Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Fri 13/8/2021 4:21 PM

To: Goh, Jeremy < Jeremy.Goh@aig.com>

Hi Jeremy,

We have rejected third party claim as per instruction. However, third party appealed based on PIR letter dated 02 Jun 2021.

Please advise if there is any update from insured on his appeal to traffic police. Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy < Jeremy. Goh@aig.com >

Sent: Thursday, 8 July 2021 5:23 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG Ref: #0874822733SG003#027# || Accident between SKM 1594 Y and FBQ 2605 D *** LKK

REF: CC4/AIG21007271/Gpa3

Hi Hsiao Tong,

Please proceed to reject case.

Let me know what steps TPWS intends to proceed after we reject the case. Either GIA or Lawyers.

Do note that OI was not fined in his PIR and will appeal against the results.

Regards

Jeremy Goh

Complex Claims Examiner - Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1767

Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Goh, Jeremy

Sent: Thursday, July 8, 2021 4:56 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG Ref: #0874822733SG003#027# | | Accident between SKM 1594 Y and FBQ 2605 D *** LKK

REF: CC4/AIG21007271/Gpa3

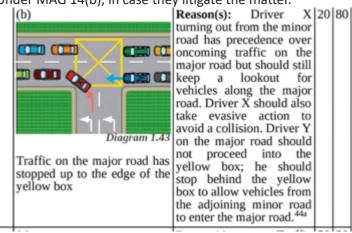
Hi Hsiao Tong,

Apologize as I was in a meeting earlier and could not speak with you on this case.

Please proceed to reject the case under these conditions.

Under BOLA, there is video graphic evidence that supports the version of Insured being in the yellow box and the Third Party Motorcycle did not stop in front of the yellow box to allow insured to exit from the minor road.

Under MAG 14(b), in case they litigate the matter.



You can contact me if you are unsure. Will try to share our thoughts.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1767

Jeremy.goh@aig.com | www.AlG.com.sg

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, July 8, 2021 4:24 PM

To: Goh, Jeremy <
Jeremy.Goh@aig.com; Hsiao Tong (LKKAuto) < chewht@lkkauto.com

Cc: Admin A < admin-a@lkkauto.com >

Subject: [EXTERNAL] RE: AIG Ref: #0874822733SG003#027# || Accident between SKM 1594 Y and FBQ 2605

D *** LKK REF: CC4/AIG21007271/Gpa3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Hi HT,

Please call Jeremy.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Goh, Jeremy < Jeremy.Goh@aig.com > **Sent:** Thursday, 8 July, 2021 2:57 PM **To:** Admin A < admin-a@lkkauto.com >

Subject: AIG Ref: #0874822733SG003#027# | | Accident between SKM 1594 Y and FBQ 2605 D

Hi LKK team,

Can you get the case handler of this case to call me.

I wish to discuss with them over the case.

Regards

Jeremy Goh

Complex Claims Examiner - Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1767

Jeremy.goh@aig.com | www.AIG.com.sg

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