

2/20/2021 / 108616

GERALD POH WEE BIN

From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Friday, 2 July 2021 12:33 pm
To: MT_Claim_SG; GERALD POH WEE BIN
Cc: Corene Chong; Celeste Ng; Hui Ting Tang
Subject: Our Client's vehicle no. SFV827U (Revol) - YOUR INSURED - YN9515C (LONPAC)- DOA 01/07/2021 TO ISSUE PRI
Attachments: SFV827U GIA Report.pdf; Revol Carz - Pre-Repair Notice (LONPAC)(SFV827U).pdf

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 02 JULY 2021 for your kind attention.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

CONFIDENTIALITY NOTICE

This e-mail from CrossBorders LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

CrossBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref: AJ.tk.Revol (SFV827U)
Your Ref: YN9515C

MAIN OFFICE
133 NEW BRIDGE ROAD
#23-03/04/05
CHINATOWN POINT
SINGAPORE 059413

TEL: 6438 1323
FAX: 6438 2313

02 JULY 2021

Lonpac Insurance Bhd
300, Beach Road #17-04/07,
The Concourse,
Singapore 199555

BY FAX: 6338 1500 & EMAIL

Attn: Motor Claims Department

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY
CLAIMANT: REVOL CARZ MAKEOVER PTE LTD
TRAFFIC ACCIDENT ON 01 JULY 2021 AT 13:30 HRS ALONG ANG MO KIO AVE 8
INVOLVING VEHICLES NO. SFV827U & YN9515C

We are instructed by REVOL CARZ MAKEOVER PTE LTD to notify you of a road accident on 01 JULY 2021 at about 13:30 hrs along ANG MO KIO AVE 8 involving our client's vehicle registration number SFV827U and vehicle registration number YN9515C driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: Revol Carz Garage Pte Ltd
Address: 10, Ang Mo Kio Industrial Park 2A
#02-18 AMK Autopoint
Singapore (568047)
Contact: June (9322 2338) / Gavin (9740 6855)

Please liaise with the above workshop directly.

Yours faithfully

Crossborders LLC
Email: corene@crossbordersllc.com /
huiting@crossbordersllc.com
encs

**PLEASE LET US KNOW THE DATE
OF THE PRE-REPAIR INSPECTION**

.....

CONFIDENTIALITY CAUTION
THIS DOCUMENT IS FOR THE ADDRESSEE(S) ONLY AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE
SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

CrossBORDERS LLC

A LIMITED LIABILITY CORPORATION. REGISTRATION NUMBER 201305284K
GST REGISTRATION NUMBER 201305284K

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	01/07/2021 17:36 (SGT)
Date of Accident	01/07/2021 13:30 (SGT)
Exact Location of Accident	Ang Mo Kio Ave 8, Singapore
Additional Location Information	JUNCTION OF AMK AVE 8 & AVE 3
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFV827U
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INSURED/POLICYHOLDER

Is company?	Yes
Name Of Registered Owner	REVOL CARZ MAKEOVER PTE LTD
Company Reg No	2XXXXX373M
Email Address	ENQUIRY@REVOL.COM.SG
Mobile Phone No	(Phone) +65-97406855
Alternative Phone No	+65-94509449

VEHICLE PARTICULARS

Manufacturer	Mitsubishi
Model	Grandis
Variant	-
Exact purpose for which vehicle was being used at time of accident	Employment
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	2378

INSURANCE COMPANY

Name of Insurance Company	AXA Insurance Pte Ltd
Type of Coverage	ThirdPartyFireTheft
Fleet Policy	No
Policy Number	GA470977/1
Cover Note Number	06/06/2021 - 05/06/2022

DRIVER

Name of Driver	LIM KIM LEE
NRIC No	SXXXX686E

Date Of Birth	12/08/1956
Occupation	Indoor
Date Of Driving Pass	07/08/2007
Driving experience	13 YEARS AND 11 MONTHS
Gender	Male
Mobile Number	(Phone) +65-94509449
Alt. Phone Number	-
Email Address	ENQUIRY@REVOL.COM.SG
Address	631 ANG MO KIO AVE 4
Address complement	#08-914
Postcode	560631
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Employee
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Change/cross lane
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	2
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

PASSENGER 1

Name	RAINA
Gender	Female

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

PLS REFER TO THE SKETCH PLAN BY DRIVER

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Was there any audio recorded?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN9515C
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Commercial vehicle

Name of Driver	LIU SHOUSHAN
Passport No/FIN	GXXXX050R
Contact Number	-
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

Vehicle No.: SFV827UInsurer: AXA

Date & time: _____

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about the delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared/disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

REVOL CAR MAKEOVER

814 42 Teh Guan Road, East

#01-75 Enterprise Hub

Singapore 600 014

Tel: 62673333

Policyholder's Signature: 00079317

Date & Time: _____



Driver's Signature

(If driver is not the policyholder)

Date & Time: _____



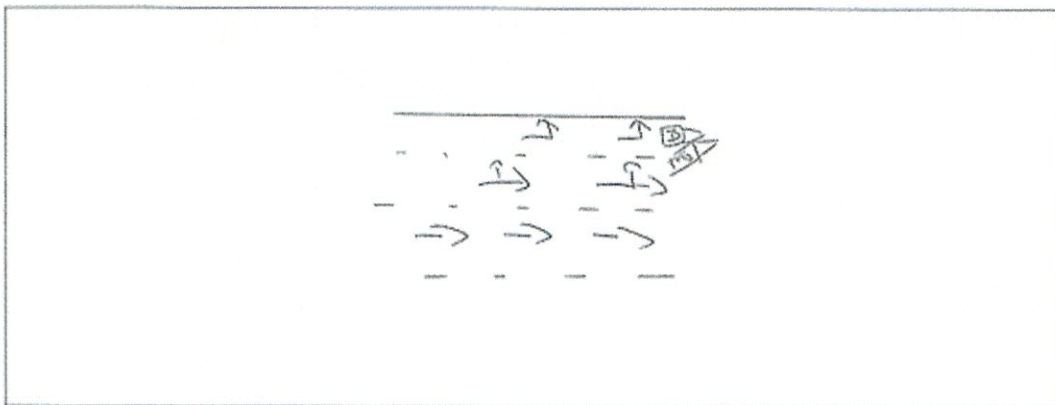
Reporting Centre/Personnel's Signature

Name: _____

NRIC/FIN No.: _____

SKETCH PLAN

Date: 1 Jul 2021 Time: 13.25PM Location: Junction of Ang Mo Kio Ave 8 and 3
 Vehicle A: SFV827U Vehicle B: YN9515C



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the above mentioned date and time, I was travelling in my lane when vehicle B, YN9515C, drive into my lane and hit the front right of my vehicle

() Claim OD / TP ☒ Claim OD (TP) at other workshop () Reporting only

Remarks: Please forward a copy of my effile accident report to:
 My workshop: Revol Carz Garage Pte Ltd
 Email address: enquiry@revol.com.sg
 My name: Revol Carz Makeover Ptd Ltd
 Email address: enquiry@revol.com.sg

Note: Please take note that your insurer have **14 days timeframe** for you to submit Own Damage Claim under your own comprehensive policy. Please check with your policy for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect

REVOL CAR MAKEOVER

Bit: 42 Teh Eng Road East
 #01-75 E
 Singapore
 Date & Time: 1 Jul 2021 Fax: 65411017

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Officer's Signature
 Name: JOY WITH
 NRIC/FIN No:

REVOL CARZ MAKEOVER PTE LTD

To Whom It May Concern,

Accident involving my vehicle no. SFV827U on 1 Jul 2021 with
GBF6674K along Junction of Ang Mo Kio Ave 8 and 3

I, Revol Carz Makeover Pte Ltd NRIC No: 201014373M

Owner of vehicle no. SFV827U am aware of the accident of my vehicle on 1 Jul 2021

while car was driven by Lim Kim Lee NRIC No: S1182686E

I hereby, authorise him/her to make the report

REVOL CAR MAKEOVER
 Blk 42 Teh Guan Road East
 #01-75 E-Trade Hub
 Singapore 430043
 Tel: 62670231

Name: **Revol Carz Makeover Pte Ltd**

Date: **31 Aug 2020**

To fill in if there is a OD claim

I am aware of the circumstances and agreeable to claim my own insurance for the above accident.

Name: **Lim Kim Lee**

Date:



POLICYHOLDER ACKNOWLEDGEMENT FORM

Date: 6/10/21To: Owner of Vehicle Number: SF49274

The following has been advised to you via your workshop, AH LIM MOTOR COMPANY through their staff, Eileen, Zila, Mui Hong, Wei Jie. Please tick the applicable box if you had been advised on any of the following:

- ☒ You had been advised by the workshop that in the case that you wish to claim against your own policy, there is a Fourteen (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occurrence.
- ☐ You had been advised by the workshop on the liability and merits of the case accordingly.
- ☐ You had been advised by the workshop on the claims procedure for the type of claim that you will be making due to this accident.
- ☒ if fire damage and you claim under your own insurance, any applicable excess will be waived. However, there will be no recovery prospect and NCD will be affected.
 - ☒ if fire damage and you are claiming against the Third Party, your NCD will not be affected. However, the recovery is not guaranteed, and AXA will not be held responsible.
- ☐ You have agreed to let AXA assign a workshop for your vehicle repairs. In the process, your vehicle might be towed out to another workshop assigned by AXA. In return, you will get:
- ☒ \$200 off on your Basic Own Damage Excess or
 - ☒ \$200 as a benefit if your policy has \$0 excess and no Loss of Use benefit or
 - ☒ Additional \$200 on top of existing Loss of Use Benefit if your policy has \$0 excess and existing Loss of Use benefit
- ☐ There will be delay to your vehicle repair due to the unavailability of spare parts locally and there is no other option except to indent it from overseas.
- ☐ There will be no cancellation/withdrawal of the Own Damage claim once the order of spare parts have been placed. If you wish to cancel/withdraw the claim, you shall bear all costs, expenses &/or related charges incurred directly &/or indirectly to the procurement of the spare parts.
- ☐ The estimated waiting time for the spare parts to arrive is _____. The estimated arrival time does not include the repair period.
- ☐ You will be driving the vehicle out despite being advised by the workshop mechanic/ personnel that the vehicle may not be road worthy.
- ☐ For vehicles below three (3) years old or under warranty with a local distributor, your insurance company will use only original parts to repair your vehicle.
- For vehicles above three (3) years old and no longer under warranty with a local distributor, your insurance company will be carrying out repairs where any damaged part that can be repaired will be repaired and any part that needs to be replaced will be replaced using any combination of original parts and/or original equipment manufacturer (OEM) parts and/or second-hand parts.
- ☐ You had been advised by the workshop of the Twelve (12) months warranty for Own Damage repairs on workmanship related to the accident.
- ☐ For vehicles that are under warranty with a local distributor, you have been advised by the workshop to check with your local distributor on any effect to your warranty prior to making this Own Damage claim.

☒ Others claim from Insur @ own workshop.

REVOL CAR MAKEOVER

Signed and acknowledged by:
Blk 42 Toh Guan Road East
#01-75 Enterprise Hub

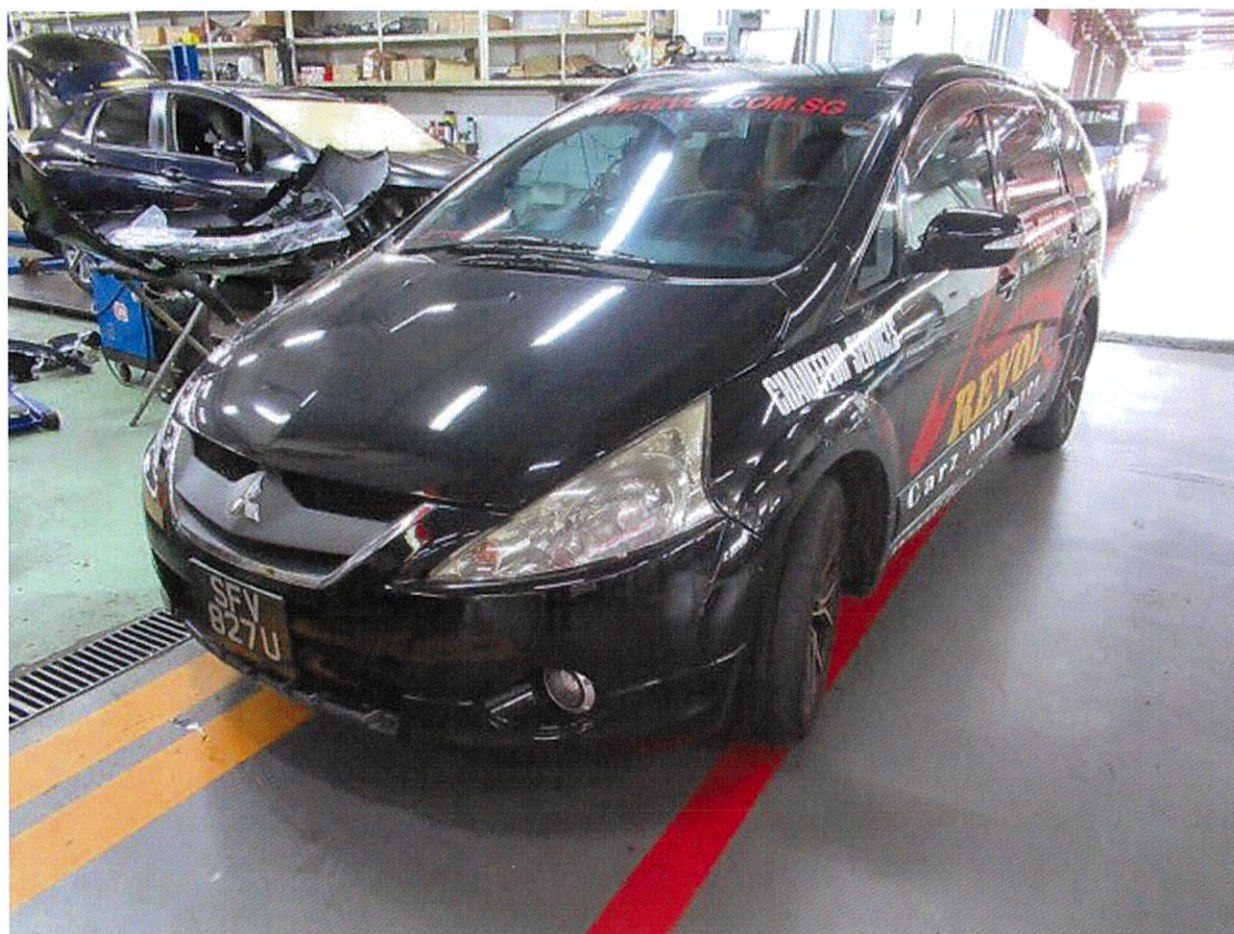
Name and signature of policyholder/ authorized driver* and company stamp (where applicable)

*Permitted drivers to either the named drivers as per motor insurance policy or in the case of commercial vehicles, permitted drivers who are permitted to drive the insured Vehicle.

Wic

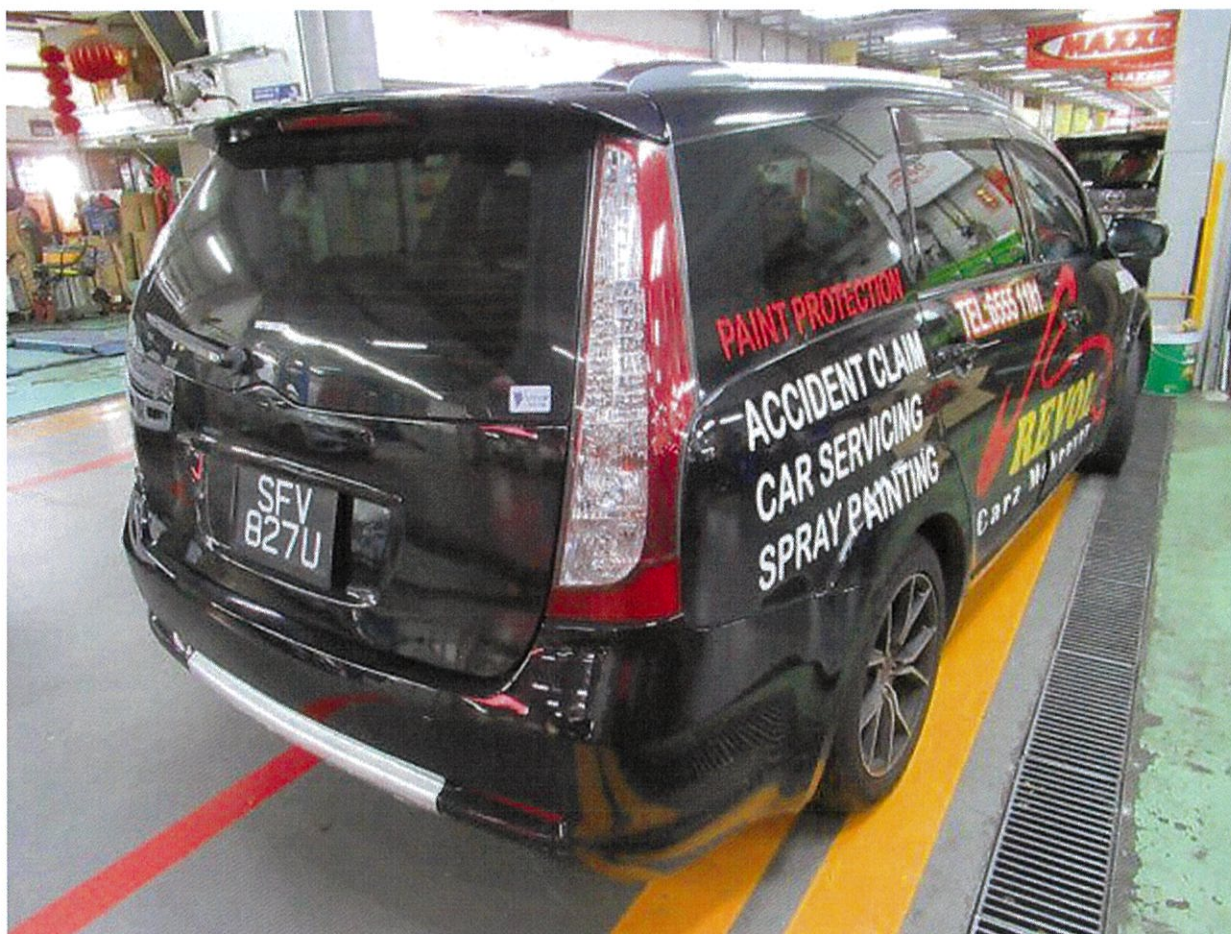
Name and signature of workshop personnel including company stamp





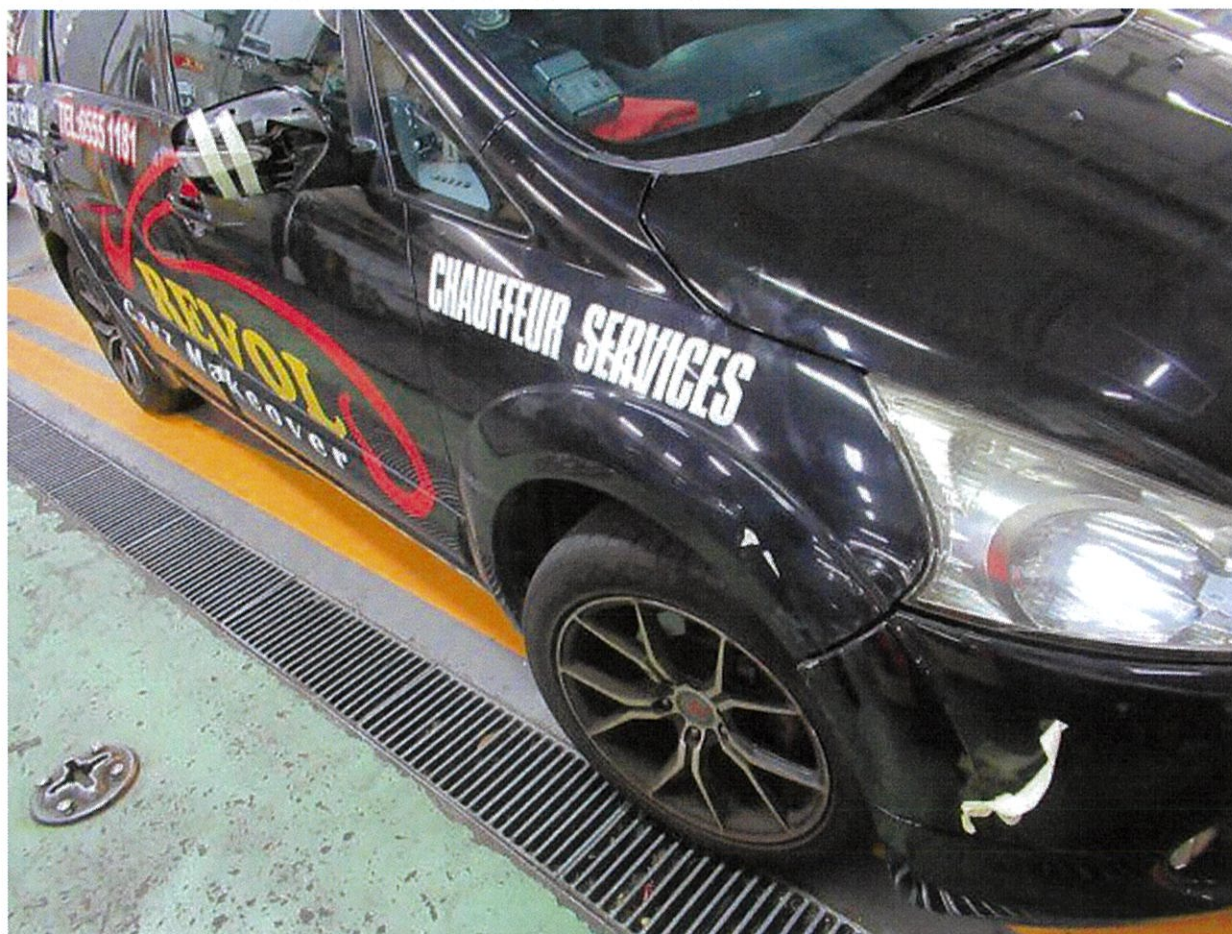


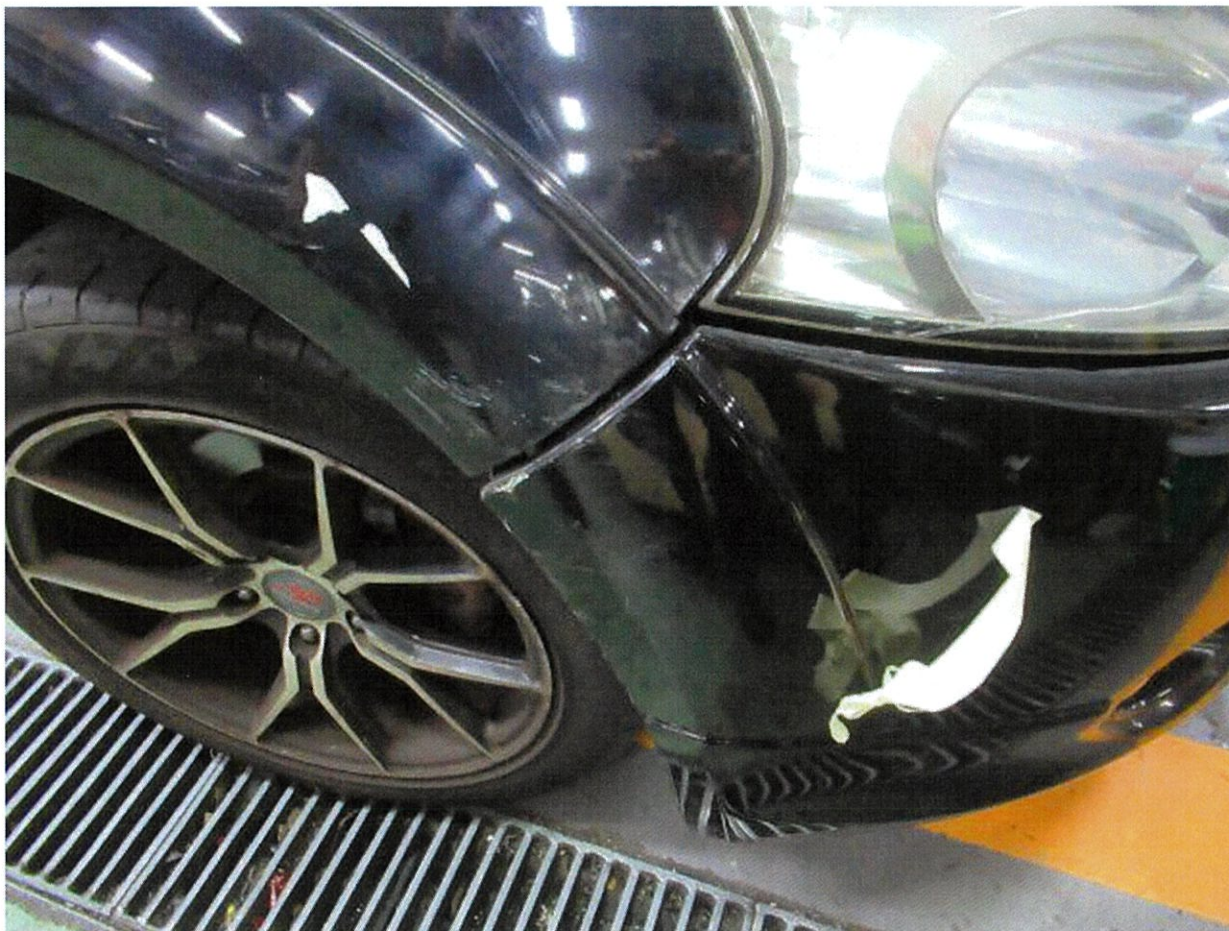






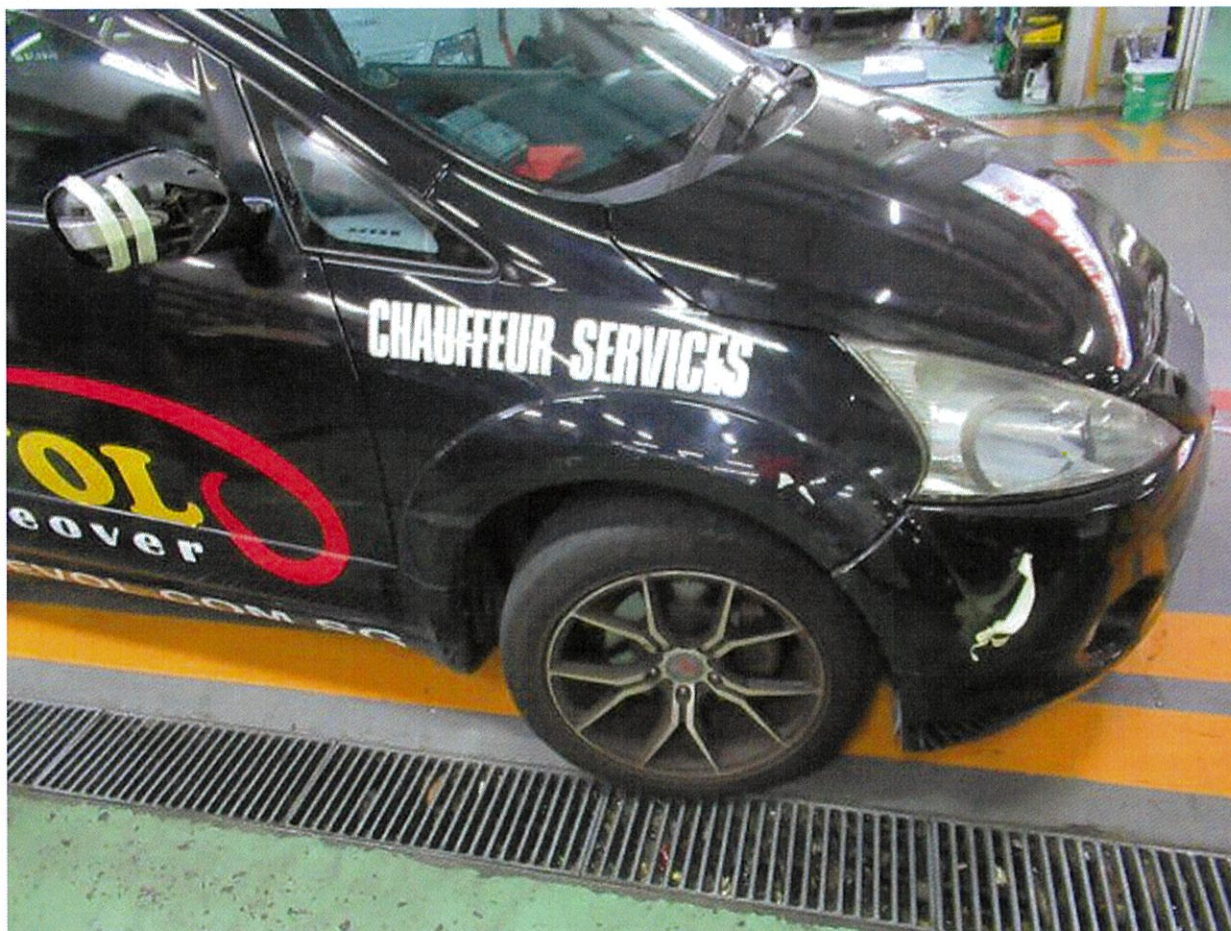


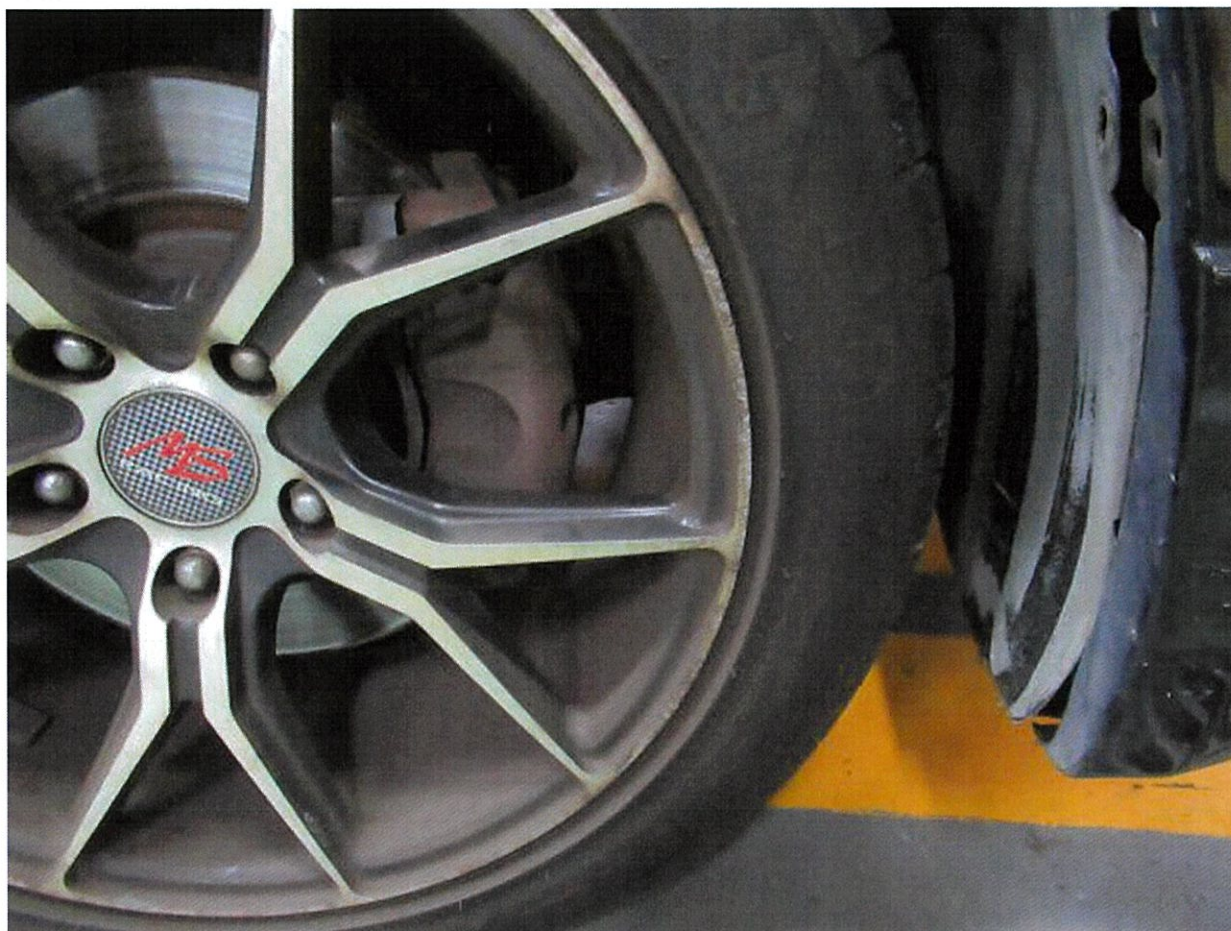


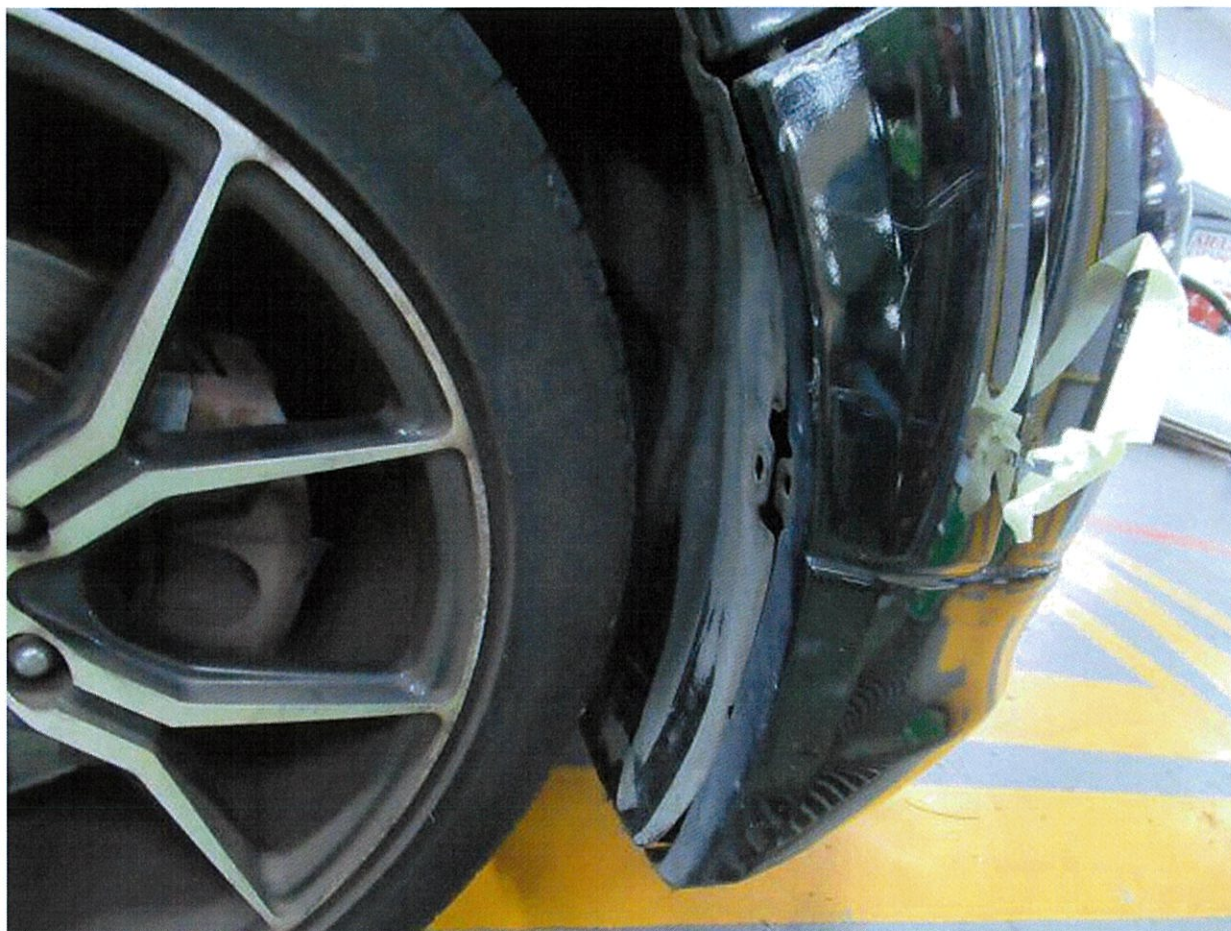


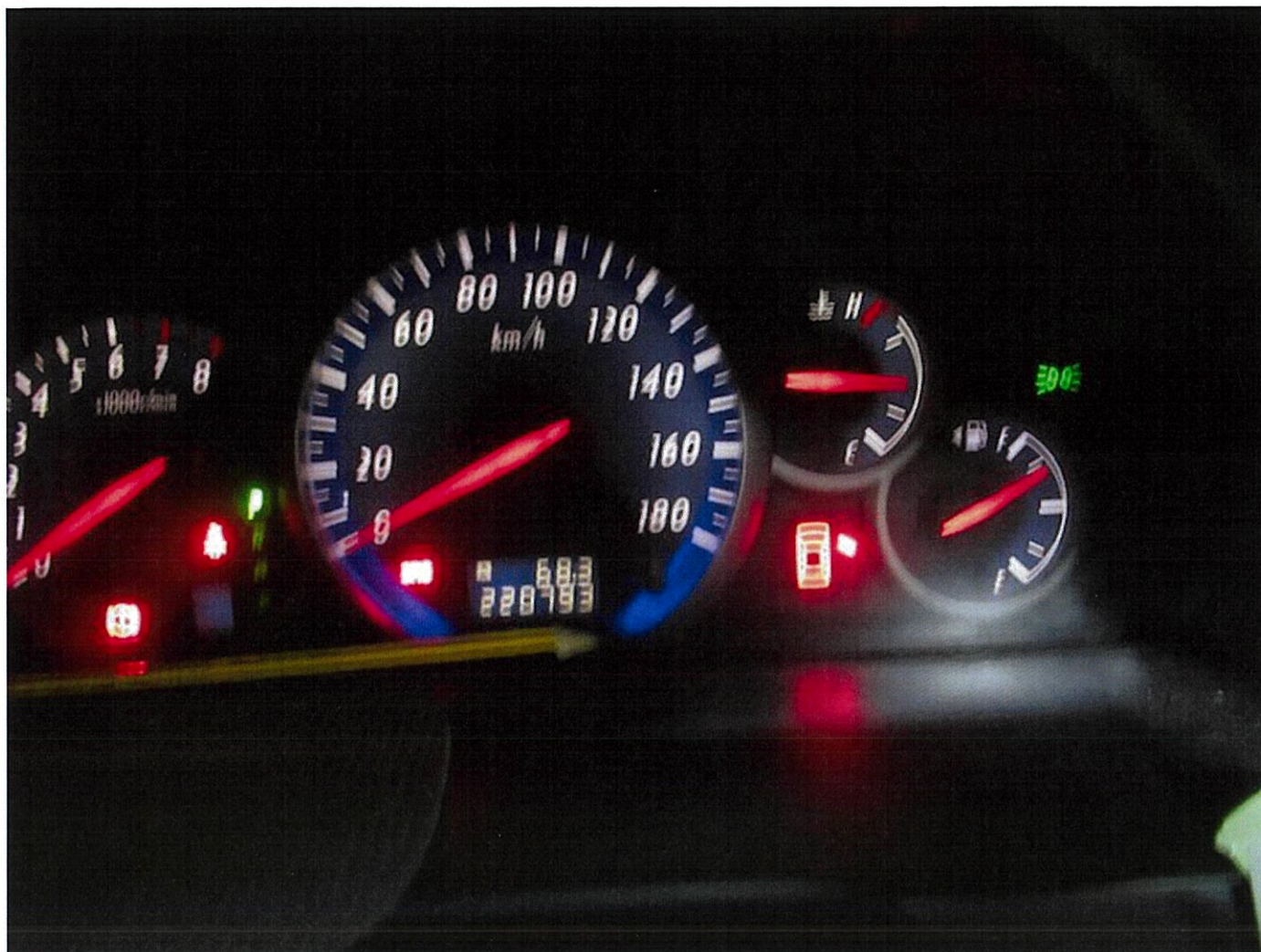
















redefining / insurance

AXA Insurance Pte Ltd
 1800 850 4888 (Within Singapore)
 (65) 6880 4888 (International)
 (65) 6880 4740
 customer.care@axa.com.sg
 www.axa.com.sg

account number
 05397

Certificate of Insurance

-Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 - Road Transport Act, 1987 (Malaysia)
 -Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Policy details

Policyholder name	REVOL CARZ MAKEOVER PTE. LTD.	Certificate number	GA470377 / 1
Cover	Third Party, Fire & Theft	Chassis number	JMYLRNA4W8Z000861
Plan name	Third Party, Fire & Theft	Engine number	4G69NL1815
NCD applicable	50%		
Vehicle registration number	SFV327U		
Period of Insurance	from 06/06/2021 to 05/06/2022 (both dates inclusive)		
Finance loan company	Nil		

Persons or classes of persons entitled to drive*

- (a) Any Named Driver as stated in the Policy;
 1. TAN ZHEN YUAN
 (b) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

An Additional Excess is applicable as follows:

- \$5500 for unnamed Authorised Driver
- \$5500 for declared Young and Inexperienced Driver
- \$55,000 for undetected Young and Inexperienced Drivers. This additional excess is reduced to \$52,500 if You have chosen AXA Premium Workshops.

Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).
 The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.

AXA Insurance Pte Ltd (199903512M)
 8 Shenton Way, #24-01, AXA Tower,
 Singapore 068811
 Customer Centre, #B1-01

1 of 2