

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2106-100

Your Ref : GBE1888Z

Date : 07.July 2021

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHB9755R AND GBE1888Z ON 28/06/21 04:25 PM ALONG 509B YISHUN ST 51

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,533.58
2.	Loss of Rental for <u>7</u> days @ \$ <u>96.30</u> per day	\$	674.10
3.	Loss of Income for <u>7</u> days @ \$ <u>50</u> per day	\$	350.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	3,565.17

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9755R and GBE1888Z along 509B YISHUN ST 51 on 28/06/21 04:25 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 7 (day) of July 2021

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, TRANS-CAB AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,300.00 (Global Sum) for vehicle no. SHB 9755R that was damaged pursuant to the accident which occurred on 28/06/2021 (date) along 509A YISHUN AVENUE 4 involving vehicle no/s GBE 1888Z.

This is pursuant to the inspection conducted on 01/07/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD (“the third party claimant”) of vehicle no. SHB 9755R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 9755R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of SEP (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2107-008 DATE : 6. July 2021 REFERENCE NO : AAD2106-100 TERMS : Net 30 Days DUE DATE : 5. August 2021 PAGE : 1
--------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9755R; DOA 28.06.21(PART-BY-PART-21)	1	2,533.58	2,533.58

Total SGD Excl. GST : 2,367.83
7% GST : 165.75
Total SGD Incl. GST : 2,533.58

****** TWO THOUSAND FIVE HUNDRED THIRTY THREE AND FIFTY EIGHT SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

07 July, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 28/06/21 04:25 PM at 509B YISHUN ST 51

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9755R. The taxi was hired to CHIN THEY ZHEE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

28-06-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2106-100	Accident Date 28-06-2021
6/30/2021 11:00	7/6/2021 14:00	SHB9755R

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 29 Jun 2021 / 16:33:10

Receipt Date/Time : 29 Jun 2021 / 16:33:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210629-003049

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBE1888Z				
As at 28 Jun 2021/16:25:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBE1888Z Enquiry Fee 20210629163111769455	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
554827XXXXXX5467		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 8 July 2021 3:02 PM
To: SALES@ONANDON.SG
Subject: Claim Notification - ACCIDENT INVOLVING GBE 1888Z(AIG) AND SHB 9755R AT/ALONG 509 YISHUN AVE 7 ON 28/06/2021

08 July 2021

M/s ON&ON DINERS PTE LTD
Driver: DONG FENGLEI

[By Email Only]

Dear Sir/Madam,

You Ref: GBE1888Z
Our Ref: CC3/AIG21007255/Kpa3
ACCIDENT INVOLVING GBE 1888Z(AIG) AND SHB 9755R AT/ALONG 509 YISHUN AVE 7 ON 28/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHB9755R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver reversed and collided onto third party. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Jul 2021 13:26	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD.	[A] HOW MEI KWAN
2	02 Jul 2021 13:26	Clim Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	02 Jul 2021 13:26	Clim Created	Reg No: SHB9755R. Acct Date: 2021/06/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	02 Jul 2021 13:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Jul 2021 13:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/13	[A] HOW MEI KWAN
6	02 Jul 2021 13:26	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Jul 2021 13:26	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	02 Jul 2021 13:26	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	02 Jul 2021 13:26	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	02 Jul 2021 13:29	Label Added	(23):Express.	[A] HOW MEI KWAN
11	08 Jul 2021 11:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/13. Mandate Remarks: please check to ensure taxi is either moving forward or reversing when collision happened in order to determine BOLA scenario	[I] Goh, Jeremy-CX
12	08 Jul 2021 11:34	Adj Mandate Set	Approved:0.00:please check to ensure taxi is either moving forward or reversing when collision happened in order to determine BOLA scenario	[I] Goh, Jeremy-CX
13	20 Jul 2021 23:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	20 Jul 2021 23:09	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	20 Jul 2021 23:09	Clim Dtl Modified	JPJ Reg. Date: -> 2020/07/14.	[A] JOANNE LEE KHANG MIN
16	20 Jul 2021 23:09	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	22 Jul 2021 09:50	Adj Mandate Request	CurReq:3418.82:Liability: 100%(OID reversed and hit 3rd party) *Quantum: (a)CORw/GST: \$2,533.57 + (b)LOR(6days x \$96.30): \$577.80 +(c)LOI(6days x \$50): \$300.00+ (d)LTA/GIA search fee: \$7.45 = Total: \$3,418.82 *5 recommendation repair days + 1Sunda	[A] CHEW HSIAO TONG
18	11 Aug 2021 15:18	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/07/13. Mandate Remarks: please check to liability for case if it is BOLA 24 or 24 (a)	[I] Goh, Jeremy-CX
19	11 Aug 2021 15:18	Adj Mandate Set	Approved:1639.99:please check to liability for case if it is BOLA 24 or 24 (a)	[I] Goh, Jeremy-CX
20	11 Aug 2021 15:19	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/07/13. Mandate Remarks: please check to liability for case if it is BOLA 24 or 24 (a)	[I] Goh, Jeremy-CX
21	11 Aug 2021 15:19	Adj Mandate Set	Approved:3418.83:please check to liability for case if it is BOLA 24 or 24 (a)	[I] Goh, Jeremy-CX

Date From
 Date To
 Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2706427	05 Jul 2021 09:49:57	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB9755R	GBE1888Z	11.00
2710248	20 Jul 2021	OD/TP Case	Motor	LKK Auto	LKK Auto	SHB9755R	GBE1888Z	11.00

	23:09:34	(Adjuster)		Consultants Pte Ltd	Consultants Pte Ltd (HQ)			
--	----------	------------	--	------------------------	-----------------------------	--	--	--