

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 8 July 2021 3:02 PM
To: SALES@ONANDON.SG
Subject: Claim Notification - ACCIDENT INVOLVING GBE 1888Z(AIG) AND SHB 9755R AT/ALONG 509 YISHUN AVE 7 ON 28/06/2021

08 July 2021

M/s ON&ON DINERS PTE LTD
Driver: DONG FENGLEI

[By Email Only]

Dear Sir/Madam,

You Ref: GBE1888Z
Our Ref: CC3/AIG21007255/Kpa3
ACCIDENT INVOLVING GBE 1888Z(AIG) AND SHB 9755R AT/ALONG 509 YISHUN AVE 7 ON 28/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHB9755R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver reversed and collided onto third party. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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