

## Meng Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 1 July, 2021 5:21 PM  
**To:** DELIN HU; sur@lkkauto.com; Summer (LKK Auto); assignments@lkkauto.com  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D203676/C02/XD6424R/THAMYL / FW: Request for PRI for accident involving for PC5988L and XD6424R ( your insured ) on 30 June 2021 along LCK Road  
**Attachments:** GIA REPORT.pdf

### Without Prejudice

Dear Sir

Thanks for reply

Dear LKK

Please conduct PRS.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** DELIN HU <ftlauto1@gmail.com>  
**Sent:** Thursday, July 1, 2021 5:11 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM21D203676/C02/XD6424R/THAMYL / FW: Request for PRI for accident involving for PC5988L and XD6424R ( your insured ) on 30 June 2021 along LCK Road

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Pauline

We would like LKK Mr Steve to attend the PRI.

Thank you

On Thu, Jul 1, 2021 at 5:03 PM Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)> wrote:

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, July 1, 2021 4:52 PM

**To:** [ftlautol@gmail.com](mailto:ftlautol@gmail.com); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203676/C02/XD6424R/THAMYL / FW: Request for PRI for accident involving for PC5988L and XD6424R ( your insured ) on 30 June 2021 along LCK Road

Without Prejudice

Dear Pauline,

Please conduct PRS for **PC5988L**.

Note: officer in charge Pauline Tham 63896541.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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獅城 Taiping SG

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**From:** DELIN HU <[ftlautol@gmail.com](mailto:ftlautol@gmail.com)>

**Sent:** Thursday, 1 July 2021 3:42 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Request for PRI for accident involving for PC5988L and XD6424R ( your insured ) on 30 June 2021 along LCK Road

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Afternoon Sir/ Mdm

We have attached the accident report four your reference.

Please kindly let us have the list of surveyors for the pre repair inspection.

Thank you

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FTL Auto

HP: 8188-4136

Address : 566 Woodlands Road ( Mandai Estate ) Singapore 728697

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FTL Auto

HP: 8188-4136

Address : 566 Woodlands Road ( Mandai Estate ) Singapore 728697