

Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)
Sent: Friday, 9 July 2021 4:43 pm
To: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); SUR
Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: RE: ACCIDENT INVOLVING SMZ1582P AND SG5856C ALONG STEVENS RD ON 08.05.2021; BUS/05/21/5013/KC
Attachments: LKKAdjustment.pdf; LKKInspection.pdf

Dear Karen,

Kindly refer to the attached.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Zhen (LKK Auto)
Sent: Thursday, 8 July 2021 10:05 am
To: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>
Subject: RE: ACCIDENT INVOLVING SMZ1582P AND SG5856C ALONG STEVENS RD ON 08.05.2021; BUS/05/21/5013/KC

Dear Karen,

Our surveyor is still reviewing the case.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) [<mailto:ChanSiauChin@smrt.com.sg>]
Sent: Thursday, 8 July 2021 9:46 am
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>
Subject: RE: ACCIDENT INVOLVING SMZ1582P AND SG5856C ALONG STEVENS RD ON 08.05.2021; BUS/05/21/5013/KC
Importance: High

Dear Hui Zhen,

Any update on the survey report?
Please revert, thanks.

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523

From: Celine Fong (LKKAuto) [<mailto:celinefong@lkkauto.com>]
Sent: Thursday, July 1, 2021 7:04 PM
To: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); assignments; SUR
Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: RE: ACCIDENT INVOLVING SMZ1582P AND SG5856C ALONG STEVENS RD ON 08.05.2021; BUS/05/21/5013/KC

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Dear Karen,

Thank you for the email.

Dear Hui Zhen,

FYNA. Your Ref: CS3/SMR21005952/T1uc-1

Best Regards,
Celine Fong
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>
Sent: Thursday, 1 July 2021 5:19 PM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>
Subject: RE: ACCIDENT INVOLVING SMZ1582P AND SG5856C ALONG STEVENS RD ON 08.05.2021; BUS/05/21/5013/KC
Importance: High

Dear Celine,

Enclose herewith a copy of third party survey report for your perusal.
Please assist to finalize & let us have your report soon, thanks.

Best Regards,

Karen Chan
Claims Department
Tel : 6556 3523

From: Celine Fong (LKKAuto) [<mailto:celinefong@lkkauto.com>]
Sent: Tuesday, May 18, 2021 3:20 PM
To: MTPRI; assignments; SUR
Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: RE: ACCIDENT INVOLVING SMZ1582P AND SG5856C ALONG STEVENS RD ON 08.05.2021

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 18 May 2021 3:09 PM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>
Subject: FW: ACCIDENT INVOLVING SMZ1582P AND SG5856C ALONG STEVENS RD ON 08.05.2021

Ref: BUS/05/21/5013

Dear Summer,

Kindly survey on "Without Prejudice" basis.

TP: SMZ1582P
Insured: SG5856C
Workshop: Garage 13 Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: onghuayen@smrt.com.sg | www.smrt.com.sg

From: Loo Sile [<mailto:sile@iaconsultingsg.com>]

Sent: 17/05/2021 13:41

To: Motor_Claims

Cc: motor; Tan Ling Ling (Candy); Sales; Yeh Kai

Subject: ACCIDENT INVOLVING SMZ1582P AND SG5856C ALONG STEVENS RD ON 08.05.2021

Dear Sir,

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,

Loo Si Le

For and On behalf of Garage 13 Pte Ltd

+65 6385 1171