

**Re: [Rejection] - Your Ref: AAD2106-106 // LKK Ref: CC3/AIG21007249/Kps3  
[ACCIDENT INVOLVING SFV 1900J(AIG) AND SHD 5336H ON 29/06/2021]**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 3/8/2021 10:35 AM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your email.

We have reviewed the matter and we maintain our position as per our email dated 12 July 2021. Under the BOLA and MAG guidelines, we are of the view that no liability on our insured due to a head to rear collision. Your client who was travelling behind our insured must keep a safe distance.

We will review the matter again if there is further evidence provided by your client.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Wai Yin Ng <waiyin.ng@transcab.com.sg>

**Sent:** Monday, 12 July 2021 2:51 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Claims <claims@transcab.com.sg>

**Subject:** RE: [Rejection] - Your Ref: AAD2106-106 // LKK Ref: CC3/AIG21007249/Kps3 [ACCIDENT INVOLVING SFV 1900J(AIG) AND SHD 5336H ON 29/06/2021]

Without prejudice

Dear Hsiao Tong

Attached video footage for your investigation.

Based on the video, your client making a stop without any reason/ oncoming traffic that causing this collision. As such, we are of the view that our driver is not liable for the accident.

Hope you can review our claim with your revised offer.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*

*\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

**Sent:** Monday, 12 July, 2021 2:24 PM

**To:** Wai Yin Ng <waiyin.ng@transcab.com.sg>; Claims <claims@transcab.com.sg>

**Subject:** [Rejection] - Your Ref: SHD5336H // LKK Ref: CC3/AIG21007249/Kps3 [ACCIDENT INVOLVING SFV 1900J(AIG) AND SHD 5336H ON 29/06/2021]

Your Ref: **SHD5336H**

Without Prejudice

LKK Ref: CC3/AIG21007249/Kps3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SFV 1900J(AIG) AND SHD 5336H ON 29/06/2021**

We refer to the above matter.

Based on accident report and scenario, it is a head-to-rear collision. Your client rear-ended our insured vehicle. We are of the view that our insured is not liable for this accident.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)