

## Hui Zhen (LKK Auto)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 6 July 2021 11:33 am  
**To:** Hui Zhen (LKK Auto); SUR  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D203643/C01/SJK3387M/TANKW/ FW: SJK3387M OD claim under your policy no: DMCVSNA00003052101

Without Prejudice

Save as to cost

Hi Hui Zhen,

Will be market value at the time of loss.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Hui Zhen (LKK Auto) <huizhen@lkkauto.com>  
**Sent:** Tuesday, 6 July 2021 11:21 AM  
**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D203643/C01/SJK3387M/TANKW/ FW: SJK3387M OD claim under your policy no: DMCVSNA00003052101

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Dear Billy,

Kindly advice if there is sum insured for vehicle SJK 3387M?

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 1 July 2021 4:52 pm

**To:** 'Tan Kian Wei Billy' <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D203643/C01/SJK3387M/TANKW/ FW: SJK3387M OD claim under your policy no: DMCVSNA00003052101

Dear Billy,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** Thursday, 1 July, 2021 2:28 PM

**To:** Autosoon Soon <[autosoon1@gmail.com](mailto:autosoon1@gmail.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D203643/C01/SJK3387M/TANKW/ FW: SJK3387M OD claim under your policy no: DMCVSNA00003052101

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 30 June 2021 3:15 PM

**To:** Autosoon Soon <[autosoon1@gmail.com](mailto:autosoon1@gmail.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203643/C01/SJK3387M/TANKW/ FW: SJK3387M OD claim under your policy no: DMCVSNA00003052101

Dear Sir,

Kindly note case handler is Billy Tan.

Dear Billy,

Fya. od claim.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Autosoon Soon <[autosoon1@gmail.com](mailto:autosoon1@gmail.com)>  
**Sent:** Wednesday, 30 June 2021 12:42 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Autosoon soon <[autosoon1@gmail.com](mailto:autosoon1@gmail.com)>  
**Subject:** Re: SJK3387M OD claim under your policy no: DMCVSNA00003052101

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Dear Chong Boon Sen,

Your ref: [SJK3387M OD claim under your policy no: DMCVSNA00003052101](#)

Received your kind email and noted the contents therein with thanks.

We have prepared and attached our repair estimate for your kind attention and would appreciate your kind cooperation to arrange your surveyor to survey our client damaged ambulance in our workshop.

Thanks and regards,  
Soon

On Mon, 28 Jun 2021 at 12:05, Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)> wrote:

Dear Sir,

We await your OD repair estimate for further processing.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Autosoon Soon <[autosoon1@gmail.com](mailto:autosoon1@gmail.com)>

**Sent:** Saturday, 26 June 2021 4:52 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; simkahming sim <[simkahming@gmail.com](mailto:simkahming@gmail.com)>

**Cc:** Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Autosoon soon <[autosoon1@gmail.com](mailto:autosoon1@gmail.com)>

**Subject:** Re: SJK3387M OD claim under your policy no: DMCVSNA00003052101

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Dear Motor Claim Team Members,

With reference to the above mentioned ambulance, involved in accident on 25-06-2021.

We were entrusted by our client Ambulance Medical Services to submit a OD claims repair under their comprehensive insurance policy to your esteemed company.

Attached our client driver GIA and T/police reports for your kind attention and our repair estimate once ready, we will forward to you asap.

Thanks and regards,

Soon

cc: Dr Sim Kah Ming.