

Hsiao Tong (LKKAuto)

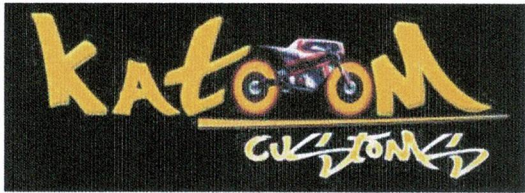
From: Katoom Customs <katoomcustoms@gmail.com>
Sent: Wednesday, 19 April 2023 12:44 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: FBJ9670E Repair Cost *** LKK REF: CC4/AIG21007242/Gra3
Attachments: LOA .pdf; PIC 3.jpeg; PIC 2.jpeg; PIC 1.jpeg; FBJ9670E.pdf

Hi,

Please find the attached.

REPAIR COST: \$908.00

Regards
Lavi



Company Reg No: 53374246C

LETTER OF AUTHORIZATION

Accident involving motorcycle, **FBJ9670E** and motorcar, **SLN9973S** on **17th June 2021** between **Eunos Exit and Bedok 3 laned on flyover.**

1. I/We, **Sim Tsern Ting** ("the claimant") of **211 Tampines Street 24 #08-54 Singapore 521221**, NRIC no. **SXXXX900D**, mobile no. **97361671**, owner of motor vehicle **FBJ9670E**, authorized **Katoom Customs** of **No. 8 Kaki Bukit Avenue 4 #05-55 Premier@ KB Singapore 415875** on repairing my above-mentioned motor vehicle.
2. I/We, hereby authorize them to demand claim settlement and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for the cost of repair, loss of use/income and etc. to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorize them to give an absolute discharge on my/our behalf and sign discharge voucher(s) and any other documents necessary or incidentals to conduct and disposal of my/our above claims.
3. I/We further agree to fully co-operate and attend all courts hearing that are necessary to prosecute the claims maintained by **Katoom Customs**. 4. I/We further agree and undertake to indemnify them against my/our claims for cost which arise therewith.
5. If my claim is unsuccessful, I/we undertake to pay to **Katoom Customs** the cost of repairs to my/our vehicle.
6. If settlement cheque was to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Katoom Customs** account. Upon clearance of the said cheque, I/we further authorize **Katoom Customs** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Katoom Customs** shall amount to a good discharge of **Katoom Customs** and/or their appointed law firm's obligation to me in-respect of the settlement monies.

This date **17th** (day) of **June** (month) **2021** (year).

Signed by "claimant"
Name : **Sim Tsern Ting**
NRIC : **SXXXX900D**

Signed by **Katoom Customs**
Name : **Lavanya**



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **KATOOM CUSTOMS** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$908.00** (Repair Cost), **S\$ -** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **FBJ 9670E** that was damaged pursuant to the accident which occurred on **17/06/2021** (date) **JALAN EUNOS** (location) involving vehicle no/s **SLN 9973S**. This is pursuant to the inspection conducted on **02/07/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SIM TSERN TING** (the third party claimant”) of vehicle no. **FBJ 9670E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **FBJ 9670E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of MAY (month) 2023 (year)



cks

Signed by appointed surveyor



[Signature]
Signed by “the workshop” (with chop)

**KATOOM CUSTOMS**

#05-55, 8 Kaki Bukit Ave 4

Premier @KB

Singapore 415875

+65 98246591

katoomcustoms@gmail.com

Company Registration No. UEN 53374246C

INVOICE**BILL TO**

FBJ9670E

INVOICE NO. 12375**DATE** 07/07/2021

| ACTIVITY | DESCRIPTION | QTY | RATE | AMOUNT |
|--------------|-----------------------------|-----|--------|--------|
| Sales | LUM SUM VEHICLE REPAIR COST | 1 | 908.00 | 908.00 |

Purchased items or services are non-
returnable or refundable

BALANCE DUE**S\$908.00**

Jaslin Kok (LKKAuto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 26 July 2021 9:17 AM
To: lim.seow.hock@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLN 9973S & FBJ 9670E ALONG/AT PIE TOWARDS CHANGI AIRPORT ON 17/06/2021

Our Ref: CC4/AIG21007242/Gra3

Lim Seow Hock – BY EMAIL ONLY
LIM LIAN HAO (LIN LIANHAO)

Dear Sir/Madam,

ACCIDENT INVOLVING SLN 9973S & FBJ 9670E ALONG/AT PIE TOWARDS CHANGI AIRPORT ON 17/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from FBJ 9670E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|------------------------------|--|---------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 01 Jul 2021 16:46 | Clm Dtl Modified | Claimant's Name: -> -. | [A] Lee Su Li |
| 2 | 01 Jul 2021 16:46 | Clm Veh Model Changed | (204094) Alexander Dennis ENVIRO500 8.8 D (A). | [A] Lee Su Li |
| 3 | 01 Jul 2021 16:46 | Clm Created | Reg No: FBJ9670E. Acct Date: 2021/06/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: KATOOM CUSTOMS (HQ) | [A] Lee Su Li |
| 4 | 01 Jul 2021 16:46 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] Lee Su Li |
| 5 | 01 Jul 2021 16:46 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/07/12 | [A] Lee Su Li |
| 6 | 01 Jul 2021 16:46 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] Lee Su Li |
| 7 | 01 Jul 2021 16:46 | Clm Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express) | [A] Merimen Administrator |
| 8 | 01 Jul 2021 16:46 | Label Added | (20224):Field Survey. | [A] Merimen Administrator |
| 9 | 01 Jul 2021 16:47 | Label Added | (19):Fastlane. | [A] Lee Su Li |
| 10 | 01 Jul 2021 16:47 | Adj Adjuster Assigned | [None] -> XING GUO QIANG | [A] Lee Su Li |
| 11 | 02 Jul 2021 08:23 | Clm Dtl Modified | Claimant's Name: - -> SIM TSEERN TING. | [A] Lee Su Li |
| 12 | 02 Jul 2021 08:23 | Clm Veh Model Changed | (204094) -> (202686) KTM 200 DUKE 200cc. | [A] Lee Su Li |
| 13 | 24 Mar 2023 10:28 | Adj Adjuster Assigned | XING GUO QIANG -> MARCUS CHUA | [A] CHEW HSIAO TONG |
| 14 | 28 Apr 2023 12:39 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 15 | 28 Apr 2023 12:39 | Clm Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 16 | 28 Apr 2023 12:39 | Clm Dtl Modified | JPJ Reg. Date: -> 2015/01/14. | [A] JOANNE LEE KHANG MIN |
| 17 | 28 Apr 2023 12:39 | Clm Details Notified | | [A] JOANNE LEE KHANG MIN |
| 18 | 28 Apr 2023 16:31 | Adj Mandate Request | Cur.Req:908.00:Liability: 100%(OID CHANGED LANE) *Quantum: \$908.00 (all-in). Pls refer to adjuster report for details. *For your approval please | [A] CHEW HSIAO TONG |
| 19 | 10 May 2023 17:04 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/07/12 | [I] Chew, Yvonne |
| 20 | 10 May 2023 17:04 | Adj Mandate Set | Approved:908.00. | [I] Chew, Yvonne |
| 21 | 12 May 2023 13:42 | Adj Next Rpt Changed | Cur Rpt:Final Rpt. Cur Due Date:2021/07/12. Mandate Remarks: Confirmed with LKK that TP's repairer is only claim COR. Approved:\$908.00: Please proceed with settlement @\$XXXXX [COR \$908.00]** subject to final repair bill & ATA | [I] Chew, Yvonne |
| 22 | 12 May 2023 13:42 | Adj Mandate Set | Approved:908.00:Confirmed with LKK that TP's repairer is only claim COR. Approved:\$908.00: Please proceed with settlement @\$XXXXX [COR \$908.00]** subject to final repair bill & ATA | [I] Chew, Yvonne |

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|----------------------|-------------------|----------|----------------------|------------------|----------|----------|--------|
| 2706182 | 02 Jul 2021 11:13:08 | TP Case (Insurer) | Motor | LKK Auto Consultants | AIG Asia Pacific | FBJ9670E | SLN9973S | 11.00 |

| | | | | | | | | |
|---------|-------------------------|--------------------------|-------|------------------------------------|---|----------|----------|-------|
| | | | | Pte Ltd | Insurance Pte. Ltd. (Express) | | | |
| 2955515 | 28 Apr 2023 12:39:50 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | FBJ9670E | SLN9973S | 11.00 |