

**RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBJ9670E vs SLN9973S (OI) on D.O.A.: 17/06/2021**

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Thu 7/1/2021 4:03 PM

To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

**Sent:** Thursday, 1 July, 2021 3:41 PM

**To:** admin-a@lkkauto.com; assignments@lkkauto.com

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – FBJ9670E vs SLN9973S (OI) on D.O.A.: 17/06/2021

Hi,

Please refer to the enclosed request from **Katoom Customs**.

Claim no : 9700610493SG003

Case Owner : Ming Yao Lee

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Mohammed Rasul** as Single Joint Expert as requested.*

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [katoomcustoms@gmail.com](mailto:katoomcustoms@gmail.com) <[katoomcustoms@gmail.com](mailto:katoomcustoms@gmail.com)>  
**Sent:** Thursday, July 1, 2021 3:05 PM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; [katoomcustoms@gmail.com](mailto:katoomcustoms@gmail.com)  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN9973S AND FBJ9670E ON 17/06/2021

Hi Divya,

We prefer Mohammed Rasul from

LKK Auto Consultants Pte Ltd

thanks

Kishan

Katoom Customs

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**From:** Subramaniam, Divyashni

**Sent:** Thu, 1 Jul 2021 02:56:31 +0000

**To:** [katoomcustoms@gmail.com](mailto:katoomcustoms@gmail.com)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN9973S AND FBJ9670E ON 17/06/2021

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Subramaniam, Divyashni

**Sent:** Wednesday, June 30, 2021 4:21 PM

**To:** [katoomcustoms@gmail.com](mailto:katoomcustoms@gmail.com)

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN9973S AND FBJ9670E ON 17/06/2021

Without Prejudice

-

Your Reference: FBJ9670E

Our Reference : 9700610493SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor****Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Katoom Customs <[katoomcustoms@gmail.com](mailto:katoomcustoms@gmail.com)>

**Sent:** Wednesday, June 30, 2021 3:10 PM

**To:** ClaimsDocManagement <[ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com)>

**Subject:** [EXTERNAL] Subject : Accident involving SLN9973S along PIE (Changi Airport) at 1340hrs.

**This message is from an external sender; be cautious with links and attachments.**

To :

The person in-charge

Our ref: FBJ9670E

Your ref: SLN9973S

Dear Sir,

CLAIMANT: SIM TSERN TING

ACCIDENT INVOLVING MOTORCYCLE NO. FBJ9670E AND MOTOR VEHICLE NO. SLN9973S ALONG PIE CHANGI AIRPORT ON 17TH JUNE 2021 AT 1340 HRS

We act for Sim Tsern Ting ("our client"), owner of motorcycle no. FBJ9670E, in her claim for property damage as a result of the above captioned road traffic

accident involving your insured driver of motor vehicle no. SLN9973S.

As a result of the accident, our sustained injuries, his motorcycle was damaged and suffered other consequential losses.

Please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our client's motorcycle. In the event that you do not respond

within the stipulated timeline, our client will proceed to repair the motorcycle without further reference to you.

If you wish to conduct a survey, please liaise with me soonest. Im contactable at +65 9824 6591, failing which, we will proceed accordingly.

Please include a list of surveyors for us to choose from.

Please note the said motorcycle can be inspected at:

Name of workshop: Katoom Customs

Address: 25 Kaki Bukit Road 4 #05-90 Singapore 417800

Contact details: Ms Mica at +65 9824 6591

IMPORTANT NOTICE:

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